

ONSITE FLUID MANAGEMENT MAINTENANCE

We know that purchasing a fluid management system is just the beginning. Maintaining your system is of the utmost importance. Here's how our service experience team can make management easy for you — and keep your fluid management system running with minimal downtime.



HysteroLux™ fluid management system

HELPFUL SERVICE EXPERIENCE TEAM

When you need to schedule maintenance for your HysteroLux™ fluid management system, our Service Experience team is just a phone call or email away.

Our call center is open Monday through Friday — to arrange all your maintenance needs.

You can contact our Service Experience team at RS.ServiceExperience@medtronic.com or (800) 255-6774 (option 2).

SUPPORTIVE FIELD SERVICE TEAM

Our service team is trained to maintain your HysteroLux™ fluid management system — and to provide excellent customer service.

SERVICE PLAN OPTIONS

Service Exchange services are invoiced at a fixed, per-incident rate. Product replacements will be sent within 72 hours.†

Our extended warranty covers unlimited product replacements for the term of agreement. Product replacements will be sent within 72 hours.†

For information on our extended warranty please contact our service agreements team at **RS.ServiceAgreements@medtronic.com**.

We offer extended warranties for new TruClear™ Elite scopes, TruClear™ 5C scopes, and HysteroLux™ fluid management capital.

If you'd like to receive a service quote or you have a service-related question, please call 1-800-962-9888, option 1.

† Replacements will be sent within 72 hours during the work week if the order is in before 12 noon EST.

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