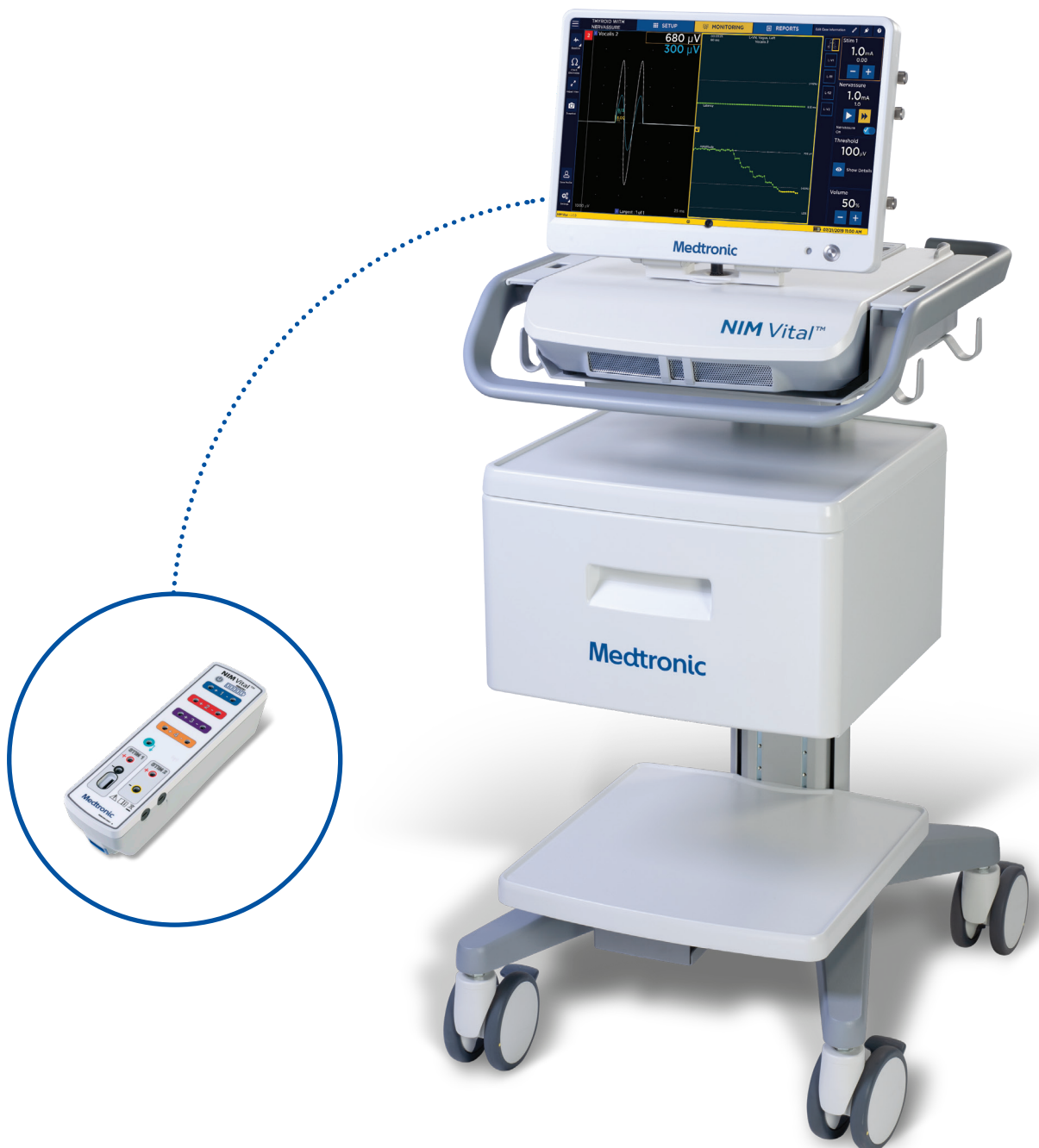


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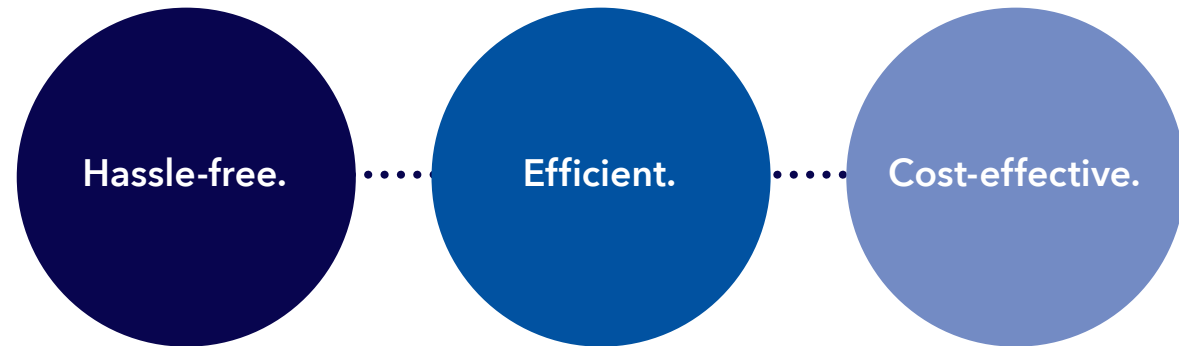
NIM Vital™ nerve monitoring system

Repair service plan

Promote uptime, peace of mind,
and patient safety.



Protect your capital investment and promote patient safety with a NIM Vital™ repair service plan.



Designed with you, your staff, and your patients in mind.

Quality

- Highly-trained Medtronic service specialists utilize original equipment manufacturer (OEM) parts

Flexible part replacements

- Customer-orderable cart components to promote up-time

Automated reminders

- Software-integrated alerts to keep track of maintenance dates

Software updates

- Enhance user experience at no additional charge

Battery program

- Battery health assessment included in planned maintenance. Battery replacement, if necessary

Technical phone support

- Skilled support specialists available 24/7, 365

Comprehensive

- Unlimited service repairs

Planned maintenance

Medtronic recommends annual planned maintenance to promote system accuracy related to stimulation and monitoring. In December 2011, the U.S. Centers for Medicare and Medicaid Services (CMS) stated that “Manufacturer-recommended maintenance frequency is required for all equipment critical to patient health and safety”¹.

Over 100 items are checked, including:

- Touch-screen functionality
- Software version (software update if needed)
- Electrical safety testing
- Replacement of suspected failed hardware components
- Performance verification on electrodes, stimulation levels, audio/visual signals, auto threshold, lead-off detection, outputs and muting



1. U.S. Centers for Medicare and Medicaid Services (as accessed on January 20, 2020) https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/SCLetter12_07.pdf

Rx only. Refer to product instruction manual/package insert for instructions, warnings, precautions and contraindications.

For further information, please call Medtronic ENT at 800.874.5797 or consult Medtronic's website at **medtronicent.com**.

Medtronic

ENT

6743 Southpoint Drive N
Jacksonville, FL 32216
USA
Toll free: 800-874-5797
Telephone: 904-296-9600
Fax: 800-678-3995

International telephone numbers

Europe HQ Switzerland	41-21-802-7000	India	91-22-33074700
Latin America HQ	305-500-9328	Israel	972-9-972-4400
Adriatic Region	385-1-488-1120	Italy	39-02-24137-324
Argentina	54-11-4898-5700	Japan	81-3-6774-4611
Australia	1-800-668-670	Korea	82-2-3404-3600
Baltic Region	37-1-67560226	Lebanon	961-1-370-670
Belgium	32-2456-09-09	Luxembourg	32-2456-09-09
Brazil	55-11-2182-9200	Malaysia	60-37-953-4800
Canada	1-800-268-5346	Mexico	52-55-11-02-90-30
Chile	56-2-2655-5110	Netherlands	31-45-566-8800
China	86-10-5869-8989	Poland	48-22-4656900
Colombia	57-1-742-7300	Russian Fed.	7-495-580-73-77
Czech Republic	420-233-059-111	Singapore	65-6436-5000
France	33-470-679-800	South Africa	27-11-260-9300
Germany	49-2159-8149-353	Spain	34-91-625-05-40
Greece	30-210-67-79-099	Taiwan	886-2-2183-6000
Hong Kong	852-2919-1300	Thailand	662-232-7400
Hungary	36-188-90600	UK	44-1923-205-166

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