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Warranty Management Reference Guide 2024

This guide includes information about Medtronic's standard limited and supplemental warranties and explains how to submit a warranty request for Medtronic's implantable defibrillators, pacemakers, leads, and cardiac monitors.



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Warranty claim process

Warranty claim process

Warranty responsibilities

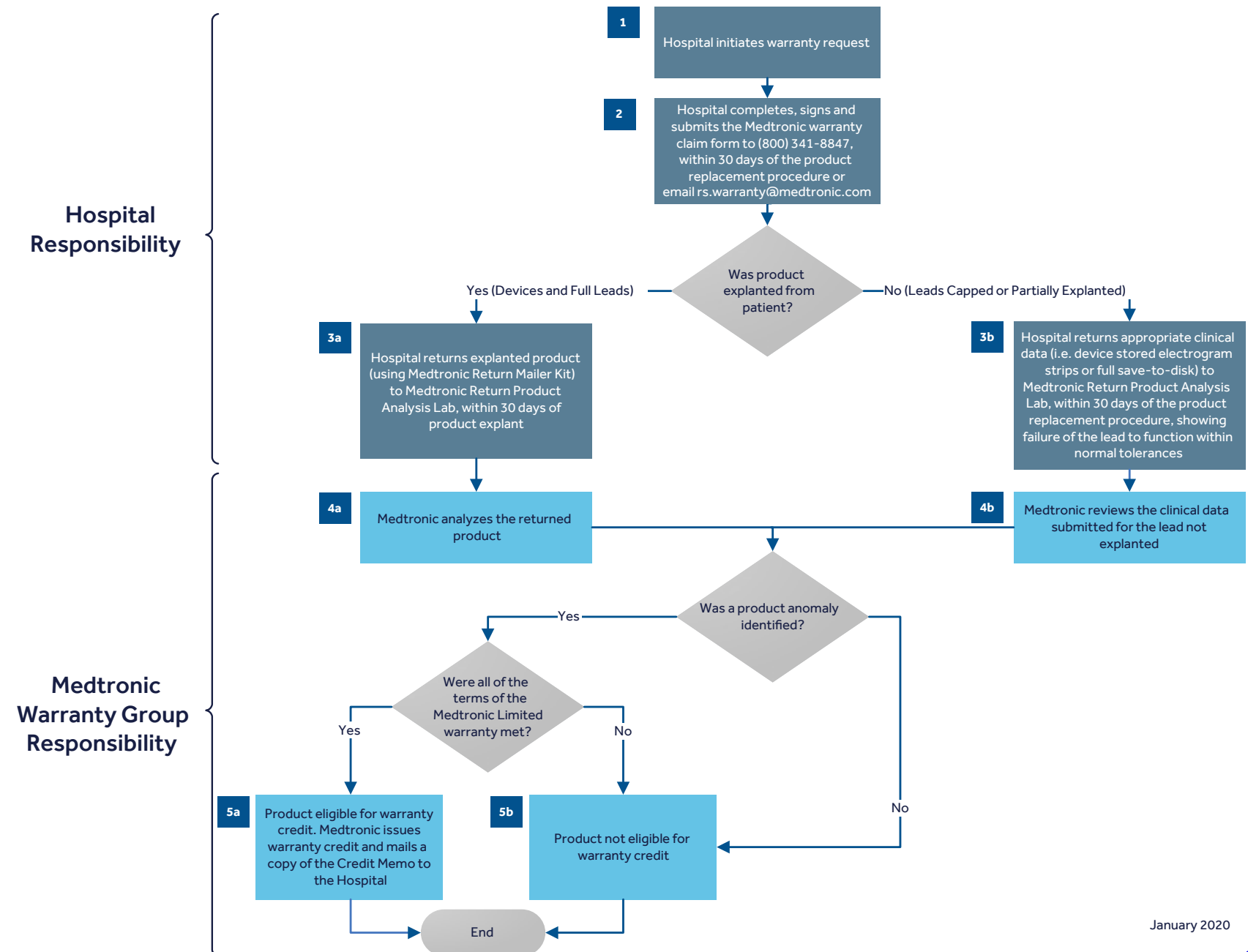
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Warranty claim process

Medtronic Cardiac Rhythm Management warranty process



January 2020

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Warranty responsibilities

Hospital

- Initiate Medtronic product warranty request
- Complete, sign and submit Medtronic warranty claim form via email to rs.warranty@medtronic.com or via Medtronic Connect within 30 days of the product replacement procedure
- Return the explanted product to Medtronic's Returned Product Analysis Lab within 30 days of the explant procedure. For full leads not explanted, return appropriate clinical data (i.e., device stored electrogram strips or full save-to-disk) within 30 days of the replacement procedure, showing failure of the lead to function within normal tolerances

Medtronic representative:

- At the time of product explant, upon request from the hospital or physician, Medtronic representative may assist the hospital with:
 - Completion of the return product paperwork and portions of the warranty claim form
 - Provide postage paid return mailer kits for return of the explanted product by the hospital
- The Medtronic representative may not return or take possession of the explanted product or fax/submit the warranty form on behalf of the hospital

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Standard limited warranty summary

Pacemakers

Family name	Device type	Model number	Warranty coverage period	Patient Uninsured Medical Expenses (URM)
Micra AV Transcatheter (VDD)	IPG	MC1AVR1	8 yr prorated from 5 yrs	Up to \$2500
Micra Transcatheter (VVIR)	IPG	MC1VR01	10 yr prorated from 5 yrs	Up to \$2500
Micra AV2 Transcatheter (VDD)	IPG	MC2AVR1	10 yr prorated from 5 yrs	Up to \$2500
Micra VR2 Transcatheter (VVIR)	IPG	MC2VR01	10 yr prorated from 5 yrs	Up to \$2500

Defibrillators

Family name	Device type	Model number	Warranty coverage period	Patient Uninsured Medical Expenses (URM)
ICD Standard Warranty	Standard ICD		5 yr prorated from 3 yrs	Up to \$2500
Aurora EV	ICD	DVEA3E4	6 yr prorated from 3 yrs	Up to \$2500
Evera XT DR DF1	ICD	DDBB1D1	8 yr prorated from 5 yrs	Up to \$2500
Evera XT DR DF4	ICD	DDBB1D4	8 yr prorated from 5 yrs	Up to \$2500
Evera MRI XT DR	ICD	DDMB1D1	8 yr prorated from 5 yrs	Up to \$2500
Evera MRI XT DR DF4	ICD	DDMB1D4	8 yr prorated from 5 yrs	Up to \$2500
Cobalt XT DR MRI SureScan	ICD	DDPA2D1	8 yr prorated from 5 yrs	Up to \$2500
Cobalt XT DR MRI SureScan	ICD	DDPA2D4	8 yr prorated from 5 yrs	Up to \$2500
Visia AF VR DF4	ICD	DVAB1D4	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI S DF4	ICD	DVFC3D4	10 yr prorated from 6 yrs	Up to \$2500
Visia AF VR DF1	ICD	DVAB1D1	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI VR DF1	ICD	DVFB1D1	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI VR DF4	ICD	DVFB1D4	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI S DF1	ICD	DVFC3D1	10 yr prorated from 6 yrs	Up to \$2500
Evera XT VR DF1	ICD	DVBB1D1	10 yr prorated from 6 yrs	Up to \$2500
Evera XT VR DF4	ICD	DVBB1D4	10 yr prorated from 6 yrs	Up to \$2500
Evera MRI XT VR DF1	ICD	DVMB1D1	10 yr prorated from 6 yrs	Up to \$2500
Evera MRI XT VR DF4	ICD	DVMB1D4	10 yr prorated from 6 yrs	Up to \$2500
Cobalt XT VR MRI SureScan	ICD	DVPA2D1	10 yr prorated from 6 yrs	Up to \$2500
Cobalt XT VR MRI SureScan	ICD	DVPA2D4	10 yr prorated from 6 yrs	Up to \$2500

Cardiac monitors

Family name	Device type	Model number	Warranty coverage period	Patient Uninsured Medical Expenses (URM)
Reveal LINQ/LINQ II	ICM	LNQ11/LNQ22	18 months (no proration)	Up to \$1500

Cardiac resynchronization

Family name	Device type	Model number	Warranty coverage period	Patient Uninsured Medical Expenses (URM)
CRT-P Standard Warranties	Standard CRTP		4 yr (no proration)	Up to \$2500
CRT-D Standard Warranties	Standard CRTD		4 yr prorated from 2 yrs	Up to \$2500
Viva XT	CRTD	DTBA1D1	6 yr prorated from 4 yrs	Up to \$2500
Viva XT	CRTD	DTBA1D4	6 yr prorated from 4 yrs	Up to \$2500
Viva Quad XT	CRTD	DTBA1Q1	6 yr prorated from 4 yrs	Up to \$2500
Viva Quad XT DF4	CRTD	DTBA1QQ	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI DF1	CRTD	DTMA1D1	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI DF4	CRTD	DTMA1D4	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI Quad DF1	CRTD	DTMA1Q1	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI Quad DF4	CRTD	DTMA1QQ	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI DF1	CRTD	DTMB1D1	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI DF4	CRTD	DTMB1D4	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI Quad DF1	CRTD	DTMB1Q1	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI Quad DF4	CRTD	DTMB1QQ	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF MRI DC	CRTD	DTPA2D1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF MRI DC	CRTD	DTPA2D4	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF Quad MRI SureScan	CRTD	DTPA2Q1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF Quad MRI SureScan	CRTD	DTPA2QQ	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF MRI SureScan DC	CRTD	DTPB2D1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF MRI SureScan DC	CRTD	DTPB2D4	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF Quad MRI SureScan	CRTD	DTPB2Q1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF Quad MRI SureScan	CRTD	DTPB2QQ	6 yr prorated from 4 yrs	Up to \$2500

Leads

Family name	Device type	Model number	Warranty coverage period	Patient Uninsured Medical Expenses (URM)
Brady Leads	Leads		Limited lifetime	Up to \$1200
Tachy Leads implanted prior to 12/01/08	Leads		5 yr (no proration)	Up to \$1200
Tachy Leads implanted on or after 12/01/08	Leads		Limited lifetime	Up to \$1200

To obtain a warranty credit for Medtronic's implantable defibrillators, pacemakers, cardiac resynchronization therapy devices, cardiac monitors, and leads, the Medtronic limited warranty qualification criteria must be met. For actual limited warranty terms and conditions, reference product limited warranty card.

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Warranty cards

Pacemaker (IPG)

Defibrillator (ICD)

Cardiac
resynchronization (CRT)

Insertable cardiac monitor
(ICM)

Leads

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Pacemaker warranty cards

Standard IPG warranty

Micra Transcatheter
IPG warranty

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Pacemaker warranty cards

Micra VVIR

Micra AV

Micra AV2/VR2

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Pacemaker warranty cards standard IPG



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NOTE TO IMPLANTING FACILITY:
PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Pulse Generator

A. This Limited Warranty¹ provides, at any time due to the quality of materials and workmanship or for a period of five (5) years due to battery cell depletion commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Pulse Generator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,
 - b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.

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Pacemaker warranty cards Micra VVIR



Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra[®] Transcatheter Pacemaker (VVIR)

Limited warranty and general warning

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra Transcatheter Pacemaker (VVIR) (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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Pacemaker warranty cards Micra AV

Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra® AV Transcatheter Pacemaker (VDD)

Limited warranty and general warning

A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra AV Transcatheter Pacemaker (VDD) (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or
 - b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to eight (8) years from the Implantation Date, Medtronic

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Pacemaker warranty cards Micra AV2/VR2

Medtronic

Micra™ AV2 / Micra™ VR2 MC2AVR1, MC2VR01

Caution: Federal law (USA) restricts this device to sale by or on the order of a physician.

Limited warranty

NOTE TO IMPLANTING FACILITY: PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra AV2® and Micra VR2® Transcatheter Pacemakers

Limited warranty and general warning

- A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra AV2 or Micra VR2 Transcatheter Pacemaker (VDD) (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or
 - b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
 - (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/60th per month) over this five (5) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device.
 - (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in subsection A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing and other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date.
 - (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.

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Defibrillator warranty cards

Standard ICD warranty

Evera ICD warranty

Visia ICD warranty

Cobalt ICD warranty

Aurora EV-ICD warranty

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Defibrillator warranty Evera cards

Evera XT DR DF1 and DF4
ICD warranty

Evera MRI XT DR and
Evera MRI XT DR DF4
ICD warranty

Evera XT VR DF1 and DF4,
Evera MRI XT VR DF1 and
DF4 ICD warranty

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Defibrillator warranty Cobalt card

Cobalt XT VR MRI Surescan
ICD warranty

Cobalt XT DR MRI Surescan
ICD warranty

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ICD warranty cards standard ICD



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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

**Limited warranty and general warning
Implantable Cardioverter Defibrillator limited
warranty**

A. This Limited Warranty¹ provides, for a period of five (5) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the three (3) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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ICD warranty cards Evera XT DR ICD



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NOTE TO IMPLANTING FACILITY:

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Limited warranty and general warning

Evera™ XT DR Implantable Cardioverter Defibrillator limited warranty models DDBB1D4, DDBB1D1

A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Evera XT DR Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

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ICD warranty cards Evera XT VR ICD



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NOTE TO IMPLANTING FACILITY:

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Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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ICD warranty cards Evera MRI XT DR ICD



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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

**Limited warranty and general warning
Implantable Cardioverter Defibrillator limited
warranty**

- A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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ICD warranty cards Evera MRI XT VR ICD



Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

(1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:

- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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ICD warranty cards Visia AF VR DF1



Medtronic

NOTE TO IMPLANTING FACILITY:
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Limited warranty and general warning
Implantable Cardioverter Defibrillator limited warranty

- A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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ICD warranty cards Visia AF MRI VR DF1



Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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Aurora EV-ICD system

Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

- A. This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the three (3) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or
 - b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
 - (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after

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ICD warranty cards Cobalt MRI XT VR



Medtronic

NOTE TO IMPLANTING FACILITY:

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Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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ICD warranty cards Cobalt MRI XT DR



Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

**Limited warranty and general warning
Implantable Cardioverter Defibrillator limited
warranty**

- A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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CRT-D warranty cards

Standard CRT-D warranty

Amplia MRI Quad and
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Quad XT DF4 CRT-D warranty

Claria MRI Quad and
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Cobalt CRT-D warranty

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CRT-D warranty cards Cobalt

Cobalt HF and Cobalt HF
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Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Dual Chamber Implantable Cardioverter
Defibrillator with Cardiac Resynchronization
Therapy limited warranty

A. This Limited Warranty¹ provides, for a period of four (4) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the two (2) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

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CRT-D warranty cards Amplia MRI Quad and Amplia MRI

Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Amplia MRI™ Quad and Amplia MRI™ Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

- (A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Amplia MRI Quad and Amplia MRI Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,

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CRT-D warranty cards Claria MRI Quad and Claria MRI CRT-D

Medtronic

NOTE TO IMPLANTING FACILITY

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Claria MRI™ Quad and Claria MRI™ Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

- (A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Claria MRI Quad and Claria MRI Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,

1) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

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CRT-P warranty cards standard CRT-P



Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Cardiac Resynchronization Device limited warranty

A. This Limited Warranty¹ provides, at any time due to the quality of materials and workmanship or for a period of four (4) years due to battery cell depletion commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Cardiac Resynchronization Device (hereafter referred to as "Device") packaged with this Warranty:

(1) Medtronic will, at its option, either:

- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,
- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

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CRT-D warranty cards Viva XT CRT-D



Medtronic

NOTE TO IMPLANTING FACILITY:
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Limited warranty and general warning

Viva™ Quad XT and Viva™ XT Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty for models DTBA1QQ, DTBA1Q1, DTBA1D4, and DTBA1D1

A. This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Viva Quad XT or Viva XT Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

(1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:

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CRT-D warranty cards Cobalt CRT-D

Medtronic

NOTE TO IMPLANTING FACILITY

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Cobalt™ HF Quad and Cobalt™ HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

(A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Cobalt™ HF Quad and Cobalt™ HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,

¹) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

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CRT-D warranty cards Cobalt XT CRT-D

Medtronic

NOTE TO IMPLANTING FACILITY

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Cobalt™ XT HF Quad and Cobalt™ XT HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

(A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Cobalt™ XT HF Quad and Cobalt™ XT HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,

¹) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

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CRT-D warranty cards Crome CRT-D



Medtronic

NOTE TO IMPLANTING FACILITY:

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Limited warranty and general warning

Dual Chamber Implantable Cardioverter
Defibrillator with Cardiac Resynchronization
Therapy limited warranty

A. This Limited Warranty¹ provides, for a period of four (4) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the two (2) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

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Insertable cardiac monitor warranty cards

Reveal LINQ

LINQ II

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Insertable cardiac monitor warranty cards Reveal LINQ



Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Reveal LINQ™ Insertable Cardiac Monitor limited warranty

A. This Limited Warranty¹ provides, for a period of eighteen (18) months commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Reveal LINQ Insertable Cardiac Monitor (hereafter referred to as "Monitor") packaged with this Warranty:

- (1) Should the Monitor function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the eighteen (18) month period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic monitor to be used as a replacement of the Monitor (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.

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Insertable cardiac monitor warranty cards LINQ II

Medtronic

Limited warranty and general warning

LINQ II Implantable Cardiac Monitor limited warranty

- A. This LIMITED WARRANTY¹ provides, for a period of eighteen (18) months commencing with the date of the implant (the "Implantation Date"), the following assurance to and for the benefit of the patient ("Patient") who is implanted with a Medtronic LINQ II Implantable Cardiac Monitor (hereafter referred to as "Monitor") packaged with this Warranty:
- (1) Should the Monitor function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the eighteen (18) month period commencing on the Implantation Date, Medtronic will, at its option, either: (a) issue a credit to the purchaser of a Medtronic monitor to be used as a replacement of the Monitor (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Monitor (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or, (b) without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Monitor. (c) In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to One Thousand Five Hundred Dollars (\$1,500) of reasonable uninsured medical expenses associated with the replacement of the Monitor ("the Replacement").
 - (2) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS MONITOR WILL LAST THE ENTIRE EIGHTEEN (18) MONTH WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsection A(1) will apply to a Monitor that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Monitor batteries have a specified capacity that may deplete at different rates depending on Monitor settings and use.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Monitor must be implanted on or before its "Use By" or "Use Before" date.
 - (2) The Monitor must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Monitor registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
 - (4) Replaced Monitors must be returned to Medtronic at the address listed below within thirty (30) days of explanation. By returning the Monitor and seeking a remedy under this warranty, the Patient agrees that the Monitor shall be the property of Medtronic.
 - (5) Replaced Monitors must be accompanied by a written statement from the Purchaser indicating that the Monitor is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for any free product received under this warranty. The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Monitor is not as warranted shall be made by Medtronic after its tests and inspections. Additional warranty information is available at www.medtronic.com/manuals.

Note: PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

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Leads warranty cards

Implanted prior to
12/01/2008

Implanted on or after
12/01/2008

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Leads warranty cards

Implanted on or after 12/01/2008



Medtronic

Note to implanting facility:

PLEASE PROVIDE A COPY OF THIS LIMITED WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Lead Limited Warranty

A. This Limited Warranty¹ ("Limited Warranty") provides the following assurance to and for the benefit of the patient ("Patient") who receives any model of Medtronic® lead, (hereafter referred to as Lead) packaged with this Limited Warranty:

(1) Should the Lead not function within normal tolerances due to the quality of materials, workmanship, or conductor fracture, Medtronic will, at its option, either:

- a) Issue a credit to the Purchaser of a Medtronic lead to be used as a replacement of the Lead (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Lead (the "Original Purchase Price"), or (ii) the Purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price");

or


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Leads warranty cards

Implanted prior to 12/01/2008



DEFIBRILLATION LEAD LIFETIME LIMITED WARRANTY


The new warranty for defibrillation leads is effective December 1, 2008. All defibrillation leads implanted on or after this date will be covered by the new lifetime limited warranty. All defibrillation leads implanted before December 1, 2008 are covered by the five-year warranty terms.

Should the lead not function within normal tolerances, Medtronic will issue a credit for the lesser of the purchase price of the original Medtronic lead or the purchase price of the Medtronic replacement lead.

Medtronic will pay up to \$800 of unreimbursed medical expenses associated with the replacement of the Medtronic lead with another Medtronic lead.

This warranty applies only in the United States.

Medtronic currently offers a Lifetime Limited Warranty on pacing and left-heart leads.



Limited warranty and general warning Lead Limited Warranty

A. This Limited Warranty provides the following assurance to the patient who receives any model of Medtronic lead, hereafter referred to as Lead:

- (1) Should the Lead not function within normal tolerances, whether or not due to materials or workmanship, Medtronic will:
 - (a) issue a credit for the lesser of:
 - the purchase price of the original Medtronic Lead; or
 - the purchase price of the Medtronic replacement Lead;
 - (b) pay, for the benefit of the patient, up to eight hundred dollars (\$800) of reasonable unreimbursed medical expenses associated with the replacement of the Medtronic Lead with another Medtronic lead.¹
- (2) As used herein, Purchase Price shall mean the lesser of the net invoiced price of the original, or current functionally comparable, or replacement Medtronic lead.

B. To qualify for the Warranty, these conditions must be met:

- (1) The Lead must be implanted on or before its "Use By" or "Use Before" date.
- (2) If the Lead is explanted, it must be returned to Medtronic within 30 days and shall be the property of Medtronic. If the entire Lead is not explanted, the Lead serial numbers must be provided along with an ECG recording or other clinical information showing failure of the Lead to function within normal tolerances.
- (3) All Lead registration materials must be completed and returned to Medtronic within 30 days of implantation of the Lead.
- (4) The Lead must be used in accordance with the labeling and not altered, subject to misuse, abuse, accident, or improper handling.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, FAILURE, OR MALFUNCTION OF THE LEAD, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE.
- (2) This Limited Warranty is made only to the patient in whom the lead was originally implanted. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN A(1) ABOVE. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the patient specific legal rights. The patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty except this Limited Warranty.
- (5) This Limited Warranty is not applicable to the device used with this Lead.

General Warning
Medtronic implantable leads are implanted in the extremely hostile environment of the human body. Leads are necessarily very small in diameter and must still be very flexible, which unavoidably reduces their potential performance or longevity. Leads may fail to function for a variety of causes, including, but not limited to: Medical complications, body rejection phenomena, allergic reaction, fibrotic tissue, or failure of leads by breakage or by breach of their insulation covering. In addition, despite the exercise of all due care in design, component selection, manufacture, and testing prior to sale, leads may be easily damaged before, during, or after insertion by improper handling or other intervening acts. Consequently, no representation or warranty is made that failure or cessation of function of leads will not occur; or that the body will not react adversely to the implantation of leads; or that medical complications (including perforation of the heart) will not follow implantation of leads; or that the lead will, in all cases, restore adequate cardiac function.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. This warranty only applies in the United States. Areas outside the United States should contact their local Medtronic representative for exact terms of the Limited Warranty.

Note: This warranty is not retrospective. Defibrillation leads implanted prior to December 1, 2008 are subject to their original warranties.

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Pacing leads warranty card



Medtronic

Note to implanting facility:

PLEASE PROVIDE A COPY OF THIS LIMITED WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Lead Limited Warranty

A. This Limited Warranty¹ ("Limited Warranty") provides the following assurance to and for the benefit of the patient ("Patient") who receives any model of Medtronic® lead, (hereafter referred to as Lead) packaged with this Limited Warranty:

- (1) Should the Lead not function within normal tolerances due to the quality of materials, workmanship, or conductor fracture, Medtronic will, at its option, either:
 - a) Issue a credit to the Purchaser of a Medtronic lead to be used as a replacement of the Lead (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Lead (the "Original Purchase Price"), or (ii) the Purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price");
- or

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Supplemental warranties

Supplemental warranty summary

Cardiac monitors supplemental warranty

Sprint Fidelis supplemental warranty

High power internal arcing march 2018 supplemental warranty

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Supplemental warranty summary

Supplemental Limited Warranty Summary

Effective December 16, 2023 through December 15, 2024

Replacement Scenario	Warranty Summary*	Patient Uninsured Medical Expenses
Non-Prophylactic Sprint Fidelis Lead	Full warranty credit toward a new Medtronic lead	\$1,200
Non-Prophylactic Sprint Fidelis Lead + Prophylactic Device	Lead: Full warranty credit toward a new Medtronic lead Device: Half the warranty credit toward a new Medtronic device that would apply under the new device Standard Limited Warranty terms	\$1,200 \$2,500


Note: For actual Limited warranty terms and conditions, please reference the applicable Supplemental and Standard Limited Warranty cards. Return explanted product and completed warranty claim form within 30 days of product explant. Complete one warranty claim form per explanted product. Hospital representative and physician signatures are required on Supplemental Limited Warranty requests. For questions, contact the Medtronic Warranty Hotline at 1 (877) 359-6407 or rs.warranty@medtronic.com

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Sprint Fidelis™ supplemental warranty



December 2023

SPRINT FIDELIS® SUPPLEMENTAL LIMITED WARRANTIES (U.S. ONLY)
Effective December 16, 2023 through December 15, 2024

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

1. Determine warranty type.
2. Complete the Medtronic Standard and Supplemental Warranty Claim Form.
3. Fax the completed claim form to the number at the bottom of the form.
4. Return explanted products to Medtronic at the address listed on the claim form. Return Mailer Kits are available from your Medtronic sales representative or by contacting Medtronic at crdm.returnedproduct@medtronic.com or (800) 328-2518 ext 44800.

NON-PROPHYLACTIC (i.e. suspected fracture) SPRINT FIDELIS SUPPLEMENTAL LIMITED WARRANTY

By requesting this supplemental warranty, you have requested that Medtronic provide a replacement lead without charge or issue a credit in connection with your replacement of a Sprint Fidelis Lead that is not functioning within normal tolerances. Your request may fall outside the Limited Warranty and General Warning ("Limited Warranty") issued with Medtronic Implantable High Voltage Leads. For Sprint Fidelis Leads (Models 6930, 6931, 6948, 6949) replaced between December 16, 2023 and December 15, 2024 only, Medtronic has issued a Supplemental Limited Warranty ("Supplemental Limited Warranty"), which is incorporated in and made part of the Limited Warranty. The Supplemental Limited Warranty provides that the Limited Warranty will apply where the Sprint Fidelis Lead is not functioning within normal tolerances, whether or not due to materials or workmanship. Please see the Limited Warranty for additional, applicable information. All other terms and conditions of the Limited Warranty still apply.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has determined that the Sprint Fidelis Lead is not functioning within normal tolerances.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

1. Any credit extended on account of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
2. Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced price products or warranty credits.

PROPHYLACTIC SPRINT FIDELIS LEAD SUPPLEMENTAL LIMITED WARRANTY

By requesting this supplemental warranty, you have requested that Medtronic provide a replacement lead without charge or issue a credit in connection with a prophylactic replacement, occurring between December 16, 2023 and December 15, 2024 of the named patient's Sprint Fidelis Lead. Medtronic has communicated to both patients and physicians that our Independent Physician Quality Panel believes it is inappropriate to prophylactically replace Sprint Fidelis leads except in unusual individual patient circumstances. The physician signing the Standard and Supplemental Warranty Claim Form has made the medical judgment based on this patient's individual circumstances that prophylactic lead replacement is in the patient's best interests.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has evaluated the relative risks of prophylactic removal, insertion of another lead, and continuing monitoring only and has made the medical judgment that prophylactic replacement is in the named patient's best interests.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

1. Any credit extended on account of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
2. Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

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High power internal arcing March 2018 supplemental warranty

Medtronic December 2023

Select Medtronic Cardiac Resynchronization Therapy Defibrillators (CRT-Ds) and Implantable Cardioverter Defibrillators (ICDs) SUPPLEMENTAL LIMITED WARRANTIES (U.S. ONLY)
Effective December 16, 2023 through December 15, 2024

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

1. Select warranty type "prophylactic" or "non-prophylactic".
2. Complete the Medtronic Standard and Supplemental Warranty Claim Form.
3. Fax or e-mail the completed claim form to the number or e-mail address at the bottom of the form.
4. Return explanted products to Medtronic at the address listed on the claim form within 30 days. Return Mailer Kits are available from your Medtronic sales representative or by contacting Medtronic at crdm.returnedproduct@medtronic.com or (800) 328-2518 ext 44800.

PROPHYLACTIC Amplia®, Claria®, Compia®, Viva® CRT-Ds AND Evera®, Visia® ICDs with TYRX® Envelope SUPPLEMENTAL LIMITED WARRANTY

This Supplemental Limited Warranty is valid only for prophylactic or non-prophylactic replacement of Amplia, Claria, Compia, Viva CRT-D and Evera, Visia ICD devices within the identified affected population as noted in the March 2018 product advisory. Each of these devices is included in this supplemental warranty's population and will be referred to as the "Affected Device".

By requesting this Supplemental Limited Warranty, you have requested that Medtronic will issue a full warranty credit for the Medtronic replacement product and, upon request, a credit for a TYRX envelope used in connection with a prophylactic device replacement occurring between December 16, 2023 and December 15, 2024, of the named patient's Affected Device.

This Supplemental Limited Warranty is designed to apply where the physician has made the medical judgment based on the patient's individual circumstances that prophylactic replacement of the Affected Device is in the patient's best interest. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient is implanted with an Affected Device
- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form
- A replacement Medtronic Device must be implanted
- When requesting a warranty credit for a TYRX envelope, the TYRX envelope must be used in the patient receiving the replacement Medtronic Device for an Affected Device.
- The hospital must return the explanted device to the Medtronic address below within 30 days of explant.
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device and, if requested, the TYRX envelope

This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or their replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has made the medical judgment that current replacement of the device is in the best interests of the individual patient.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

1. Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
2. Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of explant to:
Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432

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Dual chamber implantable pulse generator (IPG) supplemental warranty

Medtronic

Increased Potential for Reduced Energy or No Energy Delivered
During High Voltage Therapy When Programmed AX>B (FA1326)

SUPPLEMENTAL LIMITED WARRANTY

Effective December 16, 2023, until December 15, 2024

(December 2023 U.S. ONLY)

How to Request Supplemental Warranty Credit:

- Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
- Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
- Return explanted products to Medtronic's Return Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative, by ordering directly [here](#), or by emailing crdm.returnedproduct@medtronic.com.

This Supplemental Limited Warranty relates to the May 2023 Medtronic product advisory communication titled [Increased Potential for Reduced Energy or No Energy Delivered During High Voltage Therapy When Programmed AX>B \(FA1326\)](#) and applies to the devices in the below table:

TABLE OF DEVICES

Device Name	Device Model Numbers	Subset Population
Cobalt XT™	DVPA2D1, DVPA2D4, DDPA2D1, DDPA2D4, DTPA2D4, DTPA2D1, DTPA2QQ, DTPA2Q1	No
Cobalt™	DVPB3D1, DVPB3D4, DDPB3D1, DDPB3D4, DTPB2D4, DTPB2D1, DTPB2QQ, DTPB2Q1	No
Crome™	DVPC3D1, DVPC3D4, DDPC3D1, DDPC3D4, DTPC2D4, DTPC2D1, DTPC2QQ, DTPC2Q1	No
Claria MRI™	DTMA1D1, DTMA1D4, DTMA1Q1, DTMA1QQ	Identified via serial number lookup
Amplia MRI™	DTMB1D1, DTMB1D4, DTMB1Q1, DTMB1QQ	Identified via serial number lookup
Compia MRI™	DTMC1D1, DTMC1QQ	Identified via serial number lookup
Viva™	DTBA1D1, DTBA1D1G, DTBA1D4, DTBA1Q1, DTBA1QQ, DTBB1D1, DTBB1D4, DTBB1Q1, DTBB1QQ	Identified via serial number lookup
Visia AF™	DVAB1D1, DVAB1D4	Identified via serial number lookup
Visia AF MRI™	DVFB1D1, DVFB1D4, DVFC3D1, DVFC3D4	Identified via serial number lookup
Evera™	DDBB1D1, DDBB1D4, DVBB1D1, DVBB1D4	Identified via serial number lookup
Evera MRI™	DDMB1D1, DDMB1D4, DVMB1D4, DVMC3D1	Identified via serial number lookup
Primo MRI™	DDMD3D1, DDMD3D4, DVMD3D1, DVMD3D4	Identified via serial number lookup

¹ | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product

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Cardiac monitors supplemental limited warranty

LINQ II Amplified Noise Advisory

LINQ II Moisture Ingress Risk

LINQ II Reveal LINQ Supplemental

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LINQ II Amplified Noise Advisory

Medtronic

LINQ II™ Amplified Noise Advisory (FA1368)

SUPPLEMENTAL LIMITED WARRANTY

Effective October 01, 2023, until December 15, 2024

(December 2023 U.S. ONLY)

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

- Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
- Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
- Return explanted products to Medtronic's Returned Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative or by ordering them directly with the following link [here](#).

This Supplemental Limited Warranty is valid for a Non-Prophylactic replacement of a Medtronic LINQ II Insertable Cardiac Monitor within the identified affected population as noted in the October 2023 LINQ II™ Amplified Noise product advisory. Each of these devices is included in this supplemental warranty's population and will be referred to as the "Affected Device".

By requesting this Supplemental Limited Warranty, you have requested that Medtronic will issue a full warranty credit for the Medtronic replacement product, in connection with a non-prophylactic device replacement, occurring between October 2023 and December 15, 2024, of the named patient's Affected Device. Medtronic will (1) issue a credit against the purchase price of a replacement Medtronic Insertable Cardiac Monitor to the purchaser of the replacement Insertable Cardiac Monitor equal to the net invoice price of the replacement Medtronic Insertable Cardiac Monitor for a current, functionally comparable Medtronic Insertable Cardiac Monitor and (2) pay, for the benefit of the patient, up to Fifteen Hundred Dollars (\$1500) of reasonable unreimbursed medical expenses associated with the replacement of the Insertable Cardiac Monitor (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients, travel expenses).

This Supplemental Limited Warranty is designed to apply where the Affected Device has exhibited the identified malfunction referenced in the above-named product advisory letter. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient is implanted with an Affected Device related to the October 2023 Amplified Noise product advisory.
- The device is within 19 to 55 months of the original implant date.
- A replacement Medtronic Device must be implanted.

¹ | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product.

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LINQ II Moisture Ingress Risk

Medtronic

LINQ II™ Moisture Ingress Risk SUPPLEMENTAL LIMITED WARRANTY

Effective December 16, 2023, until December 15, 2024

(December 2023 U.S. ONLY)

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

- Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
- Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
- Return explanted products to Medtronic's Return Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative, by ordering directly [here](#), or by emailing crdm.returnedproduct@medtronic.com.

This Supplemental Limited Warranty is valid for a Prophylactic or Non-Prophylactic replacement of a Medtronic LINQ II Insertable Cardiac Monitor within the identified affected population as noted in the January 2022 LINQ II™, possible moisture ingress product advisory. Each of these devices is included in this supplemental warranty's population and will be referred to as the "Affected Device".

By requesting this Supplemental Limited Warranty, you have requested that Medtronic will issue a full warranty credit for the Medtronic replacement product, in connection with a prophylactic or non-prophylactic device replacement, occurring between December 16, 2023 and December 15, 2024, of the named patient's Affected Device. Medtronic will (1) issue a credit against the purchase price of a replacement Medtronic Insertable Cardiac Monitor to the purchaser of the replacement Insertable Cardiac Monitor equal to the net invoice price of the replacement Medtronic Insertable Cardiac Monitor for a current, functionally comparable Medtronic Insertable Cardiac Monitor and (2) pay, for the benefit of the patient, up to Fifteen Hundred Dollars (\$1500) of reasonable unreimbursed medical expenses associated with the replacement of the Insertable Cardiac Monitor (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients, travel expenses).

This Supplemental Limited Warranty is designed to apply where the Affected Device has exhibited the identified malfunction referenced above, or the physician has made the medical judgment that prophylactic replacement of the Affected Device is in the patient's best interest. Eligibility requirements under this Supplemental Limited Warranty are as follows:


- The patient is implanted with an Affected Device
- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form
- A replacement Medtronic Device must be implanted
- The hospital must return the explanted device to the Medtronic address below within 30 days of explant.
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.

¹ | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product

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LINQ II Reveal LINQ Supplemental



December 2023

Reveal LINQ™ LINQ II™ SUPPLEMENTAL LIMITED WARRANTY (U.S. ONLY)
Effective December 16, 2023 until December 15, 2024

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

1. Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
2. Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
3. Return explanted products to Medtronic's Return Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative, by ordering directly [here](#), or by emailing crdm.retumedproduct@medtronic.com.

This Supplemental Limited Warranty is valid only for replacement of a Medtronic Reveal LINQ or LINQ II Insertable Cardiac Monitor that has experienced a partial electrical reset which has disabled Brady, Pause, or PVC Detections as noted in the May 2021 product advisory. PVC event detection is a feature offered only with LINQ II devices.

Where the Medtronic Insertable Cardiac Monitor has experienced a partial electrical reset that disables Brady, Pause, or PVC detection, been explanted before December 16, 2024, is between eighteen (18) months and thirty-six (36) months of its original implant date, and otherwise meets the Insertable Cardiac Monitor's Standard Limited Warranty conditions. Medtronic will (1) issue a credit against the purchase price of a replacement Medtronic Insertable Cardiac Monitor to the purchaser of the replacement Insertable Cardiac Monitor equal to the net invoice price of the replacement Medtronic Insertable Cardiac Monitor for a current, functionally comparable Medtronic Insertable Cardiac Monitor and (2) pay, for the benefit of the patient, up to Fifteen Hundred Dollars (\$1500) of reasonable uninsured medical expenses associated with the replacement of the Insertable Cardiac Monitor.

This Supplemental Limited Warranty is designed to apply where the physician has made the medical judgment, based on the patient's individual circumstances, that Brady, Pause, or PVC detections is required to be enabled, and that replacement of the patient's Implantable Cardiac Monitor is in the patient's best interest. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient is implanted with an affected device and the device has experienced a partial electrical reset that has disabled Brady, Pause, or PVC detections.
- The patient's physician has determined that the patient requires Brady, Pause, or PVC detections and cannot wait for the Reveal LINQ software fix or the LINQ II manufacturing fix.
- A replacement Medtronic Implantable Cardiac Monitor must be implanted.
- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form.
- The hospital must return the explanted device to the Medtronic address below within 30 days of product explant.
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.

This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or their replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has evaluated the relative risks of device removal, insertion of another device, and continuing monitoring only, and has made the medical judgment that the patient should have a device where Brady, Pause, or PVC detections are enabled.
- The physician also acknowledges the estimated risk of complications associated with device replacement for a patient due to this issue is at least comparable to the risk of complications associated with waiting for the Reveal LINQ software update or for LINQ II, monitoring via the Patient Assistant feature, which will continue to mark symptoms after a partial electrical reset.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

- Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
- Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of product replacement to:
Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432

Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product

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Initiate a warranty request

Requesting warranty credit

Completing the warranty claim form

Initiate a warranty request

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Requesting warranty credit

1. Hospital to return the explanted product to Medtronic's Returned Product Analysis Lab within 30 days of the explant procedure.¹ For full leads not explanted, return clinical data² within 30 days of the product replacement procedure, showing failure of the lead to function within normal tolerances.
2. Hospital to complete, sign and submit Medtronic warranty claim form via fax to (800) 341-8847 or via email to rs.warranty@medtronic.com within 30 days of the product replacement procedure.

¹ Or as otherwise noted in the warranty card packaged with the product.

² Clinical data such as a full save-to-disk or device stored electrogram strips.

NOTE: For specific warranty qualification criteria, please reference the Medtronic Limited Warranty card included in the product packaging.

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Completing the warranty claim form

NOTE: When requesting warranty for more than one product, complete one warranty claim form for each product

Complete Patient and Product Information

Signature(s) required:

- Standard Limited Warranty:
 - Authorized hospital representative
- Supplemental Warranties:
 - Authorized hospital representative
 - Physician*

*Only needed if Non-Proph checked

For warranty related questions contact Medtronic at:

- (877) 359-6407
- rs.warranty@medtronic.com

Medtronic
Standard and Supplemental Warranty Claim Form (US Only)
Complete and submit this form to request warranty credit for a Medtronic Cardiac Rhythm Heart Failure device or lead.

Warranty Type Requested (Check either Standard Limited Warranty or Applicable Supplemental Limited Warranty)

<input type="checkbox"/> Standard Limited Warranty	<input type="checkbox"/> Supplemental Limited Warranty
<input type="checkbox"/> Standard Limited Warranty	<input type="checkbox"/> Non-Prophylactic (physician terms, warranty was (gg) following when normal (selected)) <input type="checkbox"/> Prophylactic (physician medical judgment to replace electrode that was functioning after normal (selected))

Patient/Product Information:

Patient Name: _____ Phone Number: _____
 Hospital Name: _____ Hospital Address: _____
 Medtronic Employee Involved with the Case (if applicable): _____
 Original Implant Date: _____ Date of Replacement Procedure: _____
 Serial Number of Explanted Product: _____ Model Number of Explanted Product: _____
 Serial Number of New Product: _____ Model Number of New Product: _____

Note: The Medtronic Warranty Claim Form and explanted product must be returned to Medtronic within 30 days of product expiry, or as otherwise noted in the warranty form. For leads not approved, clinical documentation (such as a device stored electrogram (DSG) or full Sine-to-Sine) must be returned to Medtronic within 30 days of the replacement procedure, showing before the lead is functioned within normal tolerances. Please refer to the warranty documents included in the original product packaging for complete warranty terms and conditions.

Authorized Signatures:
Required for Standard and Supplemental Warranty Claims:
 By checking this box, you authorize the manufacturer to determine if a warranty credit is due. No warranty credit will be issued unless all requirements of the applicable warranty have been met. Warranties are for the benefit of the patient and any value received under a warranty should be credited to the patient's account. You may also be required to report the amounts received to the patient's insurer, including Medicare. By checking this box, you represent that, after due inquiry, all of the information included is correct and you are authorized to sign on behalf of the hospital.
 Name and Title of Authorized Representative of Medical Institution: _____
 Title of Authorized Representative of Medical Institution: _____
 Email: _____ Telephone #: _____

Additional Signature as Required in Supplemental Limited Warranties:
 By checking this box, you represent that you have reviewed the applicable Supplemental Limited Warranty and agree to the Physician Contribution Statement.
 Physician Name: _____
 Title of Physician: _____

For questions, contact the Medtronic Warranty Helpline at (877) 359-6407 or rs.warranty@medtronic.com

Email Completed and Signed Warranty Claim Form to:
rs.warranty@medtronic.com

Please send explanted products within 30 days of expiry to:
 Medtronic (R) Return Product Analysis RCE172
 1900 Central Ave NE, Minneapolis, MN 55412

SUBMIT WARRANTY FORM

Printed on the HPMS Privacy Note (01-CFR, § 164.512) covered unless they contain protected health information without an authorization to a person or entity subject to FDA conditions for such health information in the quality, safety, or effectiveness of an FDA-regulated product.

Check Warranty Type:

- Standard Limited Warranty
- Field Advisory Supplemental Limited Warranty
 - Non-Prophylactic* (non-elective replacement)
 - Prophylactic (elective replacement)


Provide email and telephone number of authorized hospital representative so Medtronic can follow up with hospital representative if needed

Return explanted product/ data with Product Information Report to the designated RPA Lab using the prepaid Medtronic Return Mailer Kit

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Warranty report reference guide



Hospital Warranty Management Report Reference Guide

1 Original Product Information
 2 Replacement Product Information
 3 Warranty Status Information
 4 Missing Information
 5 Warranty Credit Information

Product Brand	Original Product Model Number	Related Model Number	Original Product Type	Original Product Code	Replacement Product Model Number	Replacement Model Number	Replacement Product Type	Replacement Date	Warranty Status	Warranty Substatus	Missing Information	Warranty Credit Amount	Warranty Credit Date	Invoice Number	Customer PO Number	Replacement Model Code
Medtronic	44104788	441048	Respirator	44104788	441048	441048	Respirator	441048	Warranty Credit Issued	Warranty Credit Issued		\$1,000.00	01/01/13	1234567	8765432	441048
Medtronic	44104788	441048	Respirator	44104788	441048	441048	Respirator	441048	Pending	Missing Information	Missing Information					441048
Medtronic	44104788	441048	Respirator	44104788	441048	441048	Respirator	441048	Ineligible	Missing Information	Missing Information					441048

How to Use the Hospital Warranty Management Report

1 Original Product Information
Provides details regarding the explanted/capped product.

2 Replacement Product Information
If available, provides details regarding the product that replaced the original product.

3 Warranty Status/Substatus Information
Warranty Status will be one of the following:

- Warranty Credit Issued
- Approved
- Pending*
- Ineligible*

*If Warranty Status is Pending or Ineligible, the Warranty Substatus column will provide the reason. Please see the rest of this guide for more detail.

4 Missing Information
HOSPITAL TO PROVIDE ADDITIONAL INFORMATION
If Warranty Substatus is "Missing Information," this section will indicate the information needed by Medtronic to complete the warranty assessment. Please see the rest of this guide for more detail.

5 Warranty Credit Information
If warranty credit is issued, this section provides:

- Credit Amount
- Date Credit Issued
- Invoice Number
- Customer PO Number

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Frequently asked questions

Device RRT/ERI

Leads

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Frequently asked questions – Device RRT/ERI

Q: At the time of product replacement, if a device is nearing RRT/ERI (low battery indicator), but not yet at RRT/ERI, is the product eligible for warranty credit?

A: The RRT/ERI date must be before the date of explant, and all other terms of the warranty must be met, in order for the product to be eligible for warranty credit. A device will display the RRT/ERI notification on the Medtronic Quick Look report if the device has reached its elective replacement indicator.

Q: Is a product eligible for warranty credit if a device is programmed with high outputs and reaches RRT/ERI within the warranty period?

A: A device with high outputs that reaches RRT/ERI, within the warranty period, is eligible for warranty credit, as long as all other terms of the warranty are met.

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Frequently asked questions – Leads

Q: If a full lead is not explanted, what information is required to be returned to Medtronic for warranty consideration?

A: For full leads not explanted or for partial lead segments returned for analysis, clinical data (i.e., device stored electrogram strips or full save-to-disk) must be returned to the Medtronic Return Product Analysis Lab within 30 days of the product replacement procedure. The clinical data must show failure of the lead to function within normal tolerances.

Q: If a lead is replaced due to high pacing thresholds, is it eligible for warranty credit?

A: Leads that are only experiencing increasing or high pacing thresholds, in absence of any other issue, are not covered under the Medtronic Limited Warranty.

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Product analysis brochure

Device and lead analysis
brochure

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Device and lead analysis brochure



MEDTRONIC CARDIAC DEVICE RETURNED PRODUCT ANALYSIS LABORATORY

- Evaluating Products
- Measuring Performance
- Communicating with Customers

The Returned Product Analysis (RPA) laboratory tests and evaluates cardiac rhythm products returned to Medtronic. This performance data serves as a means of identifying concerns in real time and provides information needed to refine the quality and reliability of current and future products.

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Patient letter

For use when applying for unreimbursed medical through Medtronic's Patient Services

Medtronic

Cardiac Rhythm Management
Patient Services
8200 Coral Sea Street MVC31
Mounds View, MN 55112

Tel: 800.551.5544
Fax: 763.367.5809
Email: pshelp@medtronic.com
www.medtronic.com

Dear Patient,

This letter is intended to provide you with basic information about the Medtronic limited warranty and an overview of the warranty process.

Warranty reimbursement:

To start the reimbursement process:

- Mail, email, or fax copies of the following billing information to Medtronic Patient Services:

Medtronic
Patient Services MVC31
8200 Coral Sea St NE
Mounds View, MN 55112

Email: pshelp@medtronic.com
Fax: 763-367-5809

Itemized final medical bills include:

- A detailed list of all charges related to the date(s) of service to include the total amount
- Reflects insurance has been billed and what insurance has covered
- Clearly defines patient's final out of pocket responsibility (what the patient owes)
- Often has multiple pages
- A "summary of charges" will not be considered

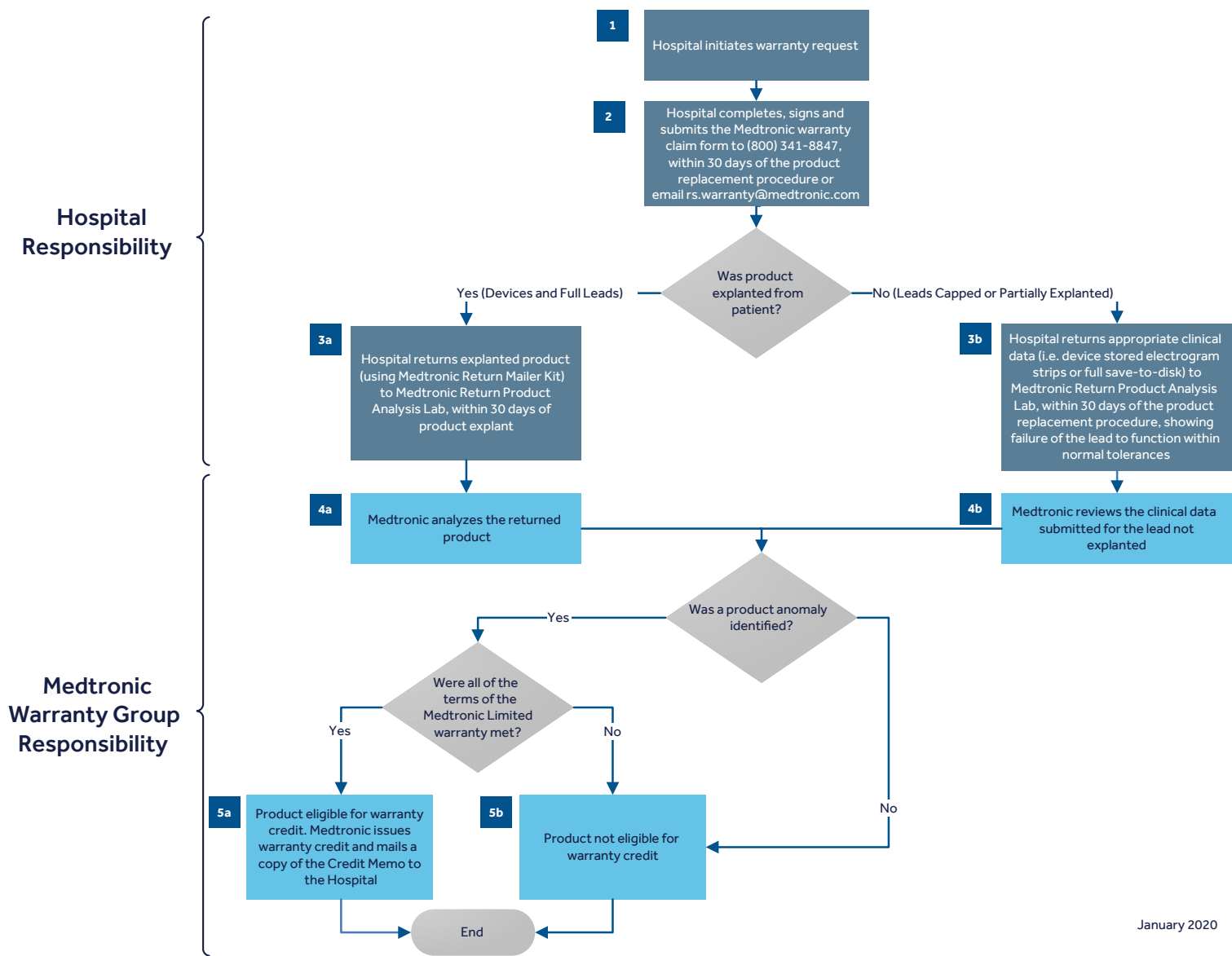
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Warranty contact information

- For warranty related questions, contact the Medtronic CRM Warranty Team:
 - Warranty Hotline: (877) 359-6407
 - Option 1: Credit estimates
 - Option 2: General warranty inquiries
 - E-mail: rs.warranty@medtronic.com
 - Fax: (800) 341-8847
- To check the status of a returned product, visit:
<http://wwwp.medtronic.com/productperformance/>
- To order a product return mailer kit, contact the Medtronic Return Product Analysis Lab:
 - E-mail: crdm.returnedproduct@medtronic.com
 - Phone: (800) 328-2518 ext. 44800
- For direct access to a warranty credit request form and Medtronic's online version of the Warranty Reference Guide visit www.medtronic.com/crhfwarranty

Medtronic cardiac rhythm management warranty process



January 2020

Warranty responsibilities

Hospital:

- Initiate Medtronic product warranty request.
 - Complete, sign, and submit Medtronic warranty claim form to (800) 341-8847 or via email to rs.warranty@medtronic.com within 30 days of the product replacement procedure
 - Return the explanted product to Medtronic's Returned Product Analysis Lab within 30 days of the explant procedure. For full leads not explanted, return appropriate clinical data (i.e., device stored electrogram strips or full save-to-disk) within 30 days of the replacement procedure, showing failure of the lead to function within normal tolerances.
-

Medtronic Representative:

- At the time of product explant, upon request from the hospital or physician, Medtronic representative may assist the hospital with:
 - Completion of the return product paperwork and portions of the warranty claim form
 - Provide postage paid return mailer kits for return of the explanted product by the hospital
- The Medtronic representative may not return or take possession of the explanted product or fax/submit the warranty form on behalf of the hospital

Medtronic limited warranty summary

Family name	Device type	Model number	Warranty coverage period	Patient Uninsured Medical Expenses (URM)
Pacemakers				
IPG Standard Warranty	Standard IPG		5 yr (no proration)	Up to \$2500
Micra AV Transcatheter (VDD)	IPG	MC1AVR1	8 yr prorated from 5 yrs	Up to \$2500
Micra Transcather (VVIR)	IPG	MC1VR01	10 yr prorated from 5 yrs	Up to \$2500
Micra AV2 Transcatheter (VDD)	IPG	MC2AVR1	10 yr prorated from 5 yrs	Up to \$2500
Micra VR2 Transcatheter (VVIR)	IPG	MC2VR01	10 yr prorated from 5 yrs	Up to \$2500
Defibrillators				
ICD Standard Warranty	Standard ICD		5 yr prorated from 3 yrs	Up to \$2500
Aurora EV	ICD	DVEA3E4	6 yr prorated from 3 yrs	Up to \$2500
Evera XT DR DF1	ICD	DDBB1D1	8 yr prorated from 5 yrs	Up to \$2500
Evera XT DR DF4	ICD	DDBB1D4	8 yr prorated from 5 yrs	Up to \$2500
Evera MRI XT DR	ICD	DDMB1D1	8 yr prorated from 5 yrs	Up to \$2500
Evera MRI XT DR DF4	ICD	DDMB1D4	8 yr prorated from 5 yrs	Up to \$2500
Cobalt XT DR MRI SureScan	ICD	DDPA2D1	8 yr prorated from 5 yrs	Up to \$2500
Cobalt XT DR MRI SureScan	ICD	DDPA2D4	8 yr prorated from 5 yrs	Up to \$2500
Visia AF VR DF4	ICD	DVAB1D4	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI S DF4	ICD	DVFC3D4	10 yr prorated from 6 yrs	Up to \$2500
Visia AF VR DF1	ICD	DVAB1D1	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI VR DF1	ICD	DVFB1D1	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI VR DF4	ICD	DVFB1D4	10 yr prorated from 6 yrs	Up to \$2500
Visia AF MRI S DF1	ICD	DVFC3D1	10 yr prorated from 6 yrs	Up to \$2500
Evera XT VR DF1	ICD	DVBB1D1	10 yr prorated from 6 yrs	Up to \$2500
Evera XT VR DF4	ICD	DVBB1D4	10 yr prorated from 6 yrs	Up to \$2500
Evera MRI XT VR DF1	ICD	DVMB1D1	10 yr prorated from 6 yrs	Up to \$2500
Evera MRI XT VR DF4	ICD	DVMB1D4	10 yr prorated from 6 yrs	Up to \$2500
Cobalt XT VR MRI SureScan	ICD	DVPA2D1	10 yr prorated from 6 yrs	Up to \$2500
Cobalt XT VR MRI SureScan	ICD	DVPA2D4	10 yr prorated from 6 yrs	Up to \$2500

To obtain a warranty credit for Medtronic's implantable defibrillators, pacemakers, cardiac resynchronization therapy devices, cardiac monitors, and leads, the Medtronic limited warranty qualification criteria must be met. For actual limited warranty terms and conditions, reference product limited warranty card.

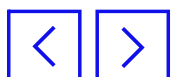


Medtronic limited warranty summary

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Family name	Device type	Model number	Warranty coverage period	Patient Uninsured Medical Expenses (URM)
Cardiac resynchronization therapy (CRT)				
CRT-P Standard Warranties	Standard CRTP		4 yr (no proration)	Up to \$2500
CRT-D Standard Warranties	Standard CRTD		4 yr prorated from 2 yrs	Up to \$2500
Viva XT	CRTD	DTBA1D1	6 yr prorated from 4 yrs	Up to \$2500
Viva XT	CRTD	DTBA1D4	6 yr prorated from 4 yrs	Up to \$2500
Viva Quad XT	CRTD	DTBA1Q1	6 yr prorated from 4 yrs	Up to \$2500
Viva Quad XT DF4	CRTD	DTBA1QQ	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI DF1	CRTD	DTMA1D1	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI DF4	CRTD	DTMA1D4	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI Quad DF1	CRTD	DTMA1Q1	6 yr prorated from 4 yrs	Up to \$2500
Claria MRI Quad DF4	CRTD	DTMA1QQ	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI DF1	CRTD	DTMB1D1	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI DF4	CRTD	DTMB1D4	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI Quad DF1	CRTD	DTMB1Q1	6 yr prorated from 4 yrs	Up to \$2500
Amplia MRI Quad DF4	CRTD	DTMB1QQ	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF MRI DC	CRTD	DTPA2D1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF MRI DC	CRTD	DTPA2D4	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF Quad MRI SureScan	CRTD	DTPA2Q1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt XT HF Quad MRI SureScan	CRTD	DTPA2QQ	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF MRI SureScan DC	CRTD	DTPB2D1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF MRI SureScan DC	CRTD	DTPB2D4	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF Quad MRI SureScan	CRTD	DTPB2Q1	6 yr prorated from 4 yrs	Up to \$2500
Cobalt HF Quad MRI SureScan	CRTD	DTPB2QQ	6 yr prorated from 4 yrs	Up to \$2500
Insertable cardiac monitors				
Reveal LINQ/LINQ II	ICM	LNQ11/LNQ22	18 months (no proration)	Up to \$1500
Leads				
Brady Leads	Leads		Limited lifetime	Up to \$1200
Tachy Leads implanted prior to 12/01/08	Leads		5 yr (no proration)	Up to \$1200
Tachy Leads implanted on or after 12/01/08	Leads		Limited lifetime	Up to \$1200

To obtain a warranty credit for Medtronic's implantable defibrillators, pacemakers, cardiac resynchronization therapy devices, cardiac monitors, and leads, the Medtronic limited warranty qualification criteria must be met. For actual limited warranty terms and conditions, reference product limited warranty card.



The Medtronic warranty process is designed to ensure sufficient and consistent documentation that supports every financial transaction.¹ The Medtronic Limited Warranty qualification criteria includes:²

- The hospital must return the explanted product to Medtronic's Returned Product Analysis Lab within 30 days of the explant procedure.³ For full leads not explanted, the hospital must return clinical data,⁴ within 30 days of the replacement procedure, showing failure of the lead to function within normal tolerances.
- The hospital must submit the Medtronic warranty claim form within 30 days of the replacement procedure
- Medtronic will analyze the returned product and the analysis must confirm it was at recommended replacement time or was functioning outside of normal tolerances, within the warranty period

For questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

To check the status of a returned product, visit:

<http://wwwp.medtronic.com/productperformance/>

¹ Warranties are for the benefit of the patient. Any warranty credit issued should be credited to the patient's account. You may also be required to report the amounts received to the patient's payor, including Medicare.

² For specific warranty qualification criteria, please reference the Medtronic Limited Warranty card included in the product packaging.

³ Or as otherwise noted in the warranty card packaged with the product.

⁴ Clinical data such as a full save-to-disk or device stored electrogram strips.





Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Pulse Generator

A. This Limited Warranty¹ provides, at any time due to the quality of materials and workmanship or for a period of five (5) years due to battery cell depletion commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Pulse Generator (hereafter referred to as "Device") packaged with this Warranty:

(1) Medtronic will, at its option, either:

- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,
- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

(2) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE FIVE (5) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsection A(1) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its “Use By” or “Use Before” date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and indicating that the Purchaser will credit the Patient’s account in the full amount of any credit received pursuant to this warranty and will adjust the Patient’s bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its test and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1) AND A(2). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.

- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and the lead. These limitations unavoidably reduce the potential performance and longevity of the device and lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

Back to
warranty cards



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USA

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7000 Central Ave NE
Minneapolis, MN 55432
Fax +1-800-341-8847

Medtronic USA, Inc.

Information for patients:
Toll-free +1-800-551-5544
(7:00 AM - 6:00 PM, Monday - Friday,
Central Standard Time)
www.medtronic.com
Fax +1-763-514-1855

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2009-08-28



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Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra[®] Transcatheter Pacemaker (VVIR)

Limited warranty and general warning

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra Transcatheter Pacemaker (VVIR) (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/60th per month) over this five (5) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in subsection A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing and other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its “Use By” or “Use Before” date.
 - (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

- (4) If the Device is explanted, it must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a warranty credit under this Limited Warranty, the Patient-Purchaser agrees that the Device shall be the property of Medtronic. If the Device is not explanted, within thirty (30) days of product replacement, the Device serial number must be provided along with clinical data, such as the full Device save-to-media, showing failure of the Device to function within normal tolerances, or that the device reached its Recommended Replacement Time due to battery depletion.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and indicating that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Warranties are for the benefit of the patient and any warranty credit previously issued, or warranty credit which may be issued in the future, should be credited to the patient's account. The purchaser may also be required to report the amounts received to the patient's payor, including Medicare.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its test and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

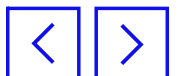
- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY

OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. EXCEPT AS EXPRESSLY PROVIDED BY THIS LIMITED WARRANTY, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device. These limitations unavoidably reduce the potential performance and longevity of the device despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and its implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.





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Minneapolis, MN 55432
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7000 Central Ave NE
Minneapolis, MN 55432

Medtronic USA, Inc.

Information for patients:
Toll-free +1 800 551 5544
(7 AM - 6 PM, Monday-Friday,
Central Standard Time)
www.medtronic.com

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M959492A001B
2015-12-14



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Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra[®] Transcatheter Pacemaker (VVIR)

Limited warranty and general warning

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra Transcatheter Pacemaker (VVIR) (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/60th per month) over this five (5) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in subsection A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing and other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its “Use By” or “Use Before” date.
 - (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

- (4) If the Device is explanted, it must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a warranty credit under this Limited Warranty, the Patient-Purchaser agrees that the Device shall be the property of Medtronic. If the Device is not explanted, within thirty (30) days of product replacement, the Device serial number must be provided along with clinical data, such as the full Device save-to-media, showing failure of the Device to function within normal tolerances, or that the device reached its Recommended Replacement Time due to battery depletion.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and indicating that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Warranties are for the benefit of the patient and any warranty credit previously issued, or warranty credit which may be issued in the future, should be credited to the patient's account. The purchaser may also be required to report the amounts received to the patient's payor, including Medicare.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its test and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

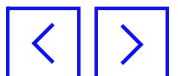
- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY

OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. EXCEPT AS EXPRESSLY PROVIDED BY THIS LIMITED WARRANTY, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device. These limitations unavoidably reduce the potential performance and longevity of the device despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and its implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.





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Minneapolis, MN 55432
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Medtronic USA, Inc.

Information for patients:
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2015-12-14



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Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT
AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra[®] AV Transcatheter Pacemaker (VDD)

Limited warranty and general warning

- A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra AV Transcatheter Pacemaker (VDD) (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or
 - b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
 - (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to eight (8) years from the Implantation Date, Medtronic

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/36th per month) over this three (3) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE EIGHT (8) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in subsection A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing and other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) If the Device is explanted, it must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a warranty credit under this Limited Warranty, the Patient-Purchaser agrees that the Device shall be the property of Medtronic. If the Device is not explanted, within thirty (30) days of product replacement, the Device serial number must be provided along with clinical data, such as the full Device save-to-media, showing failure of the Device to function within normal tolerances, or that the device reached its Recommended Replacement Time due to battery depletion.

- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and indicating that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Warranties are for the benefit of the patient and any warranty credit previously issued, or warranty credit which may be issued in the future, should be credited to the patient's account. The purchaser may also be required to report the amounts received to the patient's payor, including Medicare.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its test and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. EXCEPT AS EXPRESSLY PROVIDED BY THIS LIMITED WARRANTY,

MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE.

These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device. These limitations unavoidably reduce the potential performance and longevity of the device despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and its implantation, which have either been

furnished by Medtronic to physicians or are otherwise available to physicians.

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Minneapolis, MN 55432
USA

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Medtronic

Micra™ AV2 / Micra™ VR2 MC2AVR1, MC2VR01

Caution: Federal law (USA) restricts this device to sale by or on the order of a physician.

Limited warranty

NOTE TO IMPLANTING FACILITY: PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra AV2® and Micra VR2® Transcatheter Pacemakers

Limited warranty and general warning

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra AV2 or Micra VR2 Transcatheter Pacemaker (VDD) (hereafter referred to as "Device") packaged with this Warranty:

(1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:

a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

(2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/60th per month) over this five (5) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device.

(3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in subsection A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing and other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

(1) The Device must be implanted on or before its "Use By" or "Use Before" date.

(2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) If the Device is explanted, it must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a warranty credit under this Limited Warranty, the Patient-Purchaser agrees that the Device shall be the property of Medtronic. If the Device is not explanted, within thirty (30) days of product replacement, the Device serial number must be provided along with clinical data, such as the full Device save-to-media, showing failure of the Device to function within normal tolerances, or that the device reached its Recommended Replacement Time due to battery depletion.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and indicating that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Warranties are for the benefit of the patient and any warranty credit previously issued, or warranty credit which may be issued in the future, should be credited to the patient's account. The purchaser may also be required to report the amounts received to the patient's payor, including Medicare.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its test and inspections.

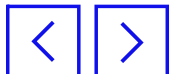
PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- 1. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. EXCEPT AS EXPRESSLY PROVIDED BY THIS LIMITED WARRANTY, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- 2. This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- 3. The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- 4. No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- 5. THIS LIMITED WARRANTY IS NOT APPLICABLE TO ACCESSORIES USED WITH THE DEVICE.

General warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device. These limitations unavoidably reduce the potential performance and longevity of the device despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and its implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.



Medtronic

Medtronic, Inc.

710 Medtronic Parkway
Minneapolis, MN 55432
USA
www.medtronic.com
+1 763 514 4000

Medtronic USA, Inc.

Toll-free in the USA (24-hour
technical consultation for physicians
and medical professionals)
Bradycardia: +1 800 505 4636
Tachycardia: +1 800 723 4636

Technical manuals

www.medtronic.com/manuals



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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of five (5) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

(1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the three (3) year period commencing on the Implantation Date, Medtronic will, at its option, either:

- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after three (3) years but prior to five (5) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE FIVE (5) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

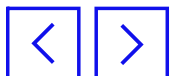
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR



CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Cardioverter Defibrillator limited warranty

- A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to eight (8) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/36th per month) over this three (3) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE EIGHT (8) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Evera™ XT VR Implantable Cardioverter
Defibrillator limited warranty models DVBB1D4,
DVBB1D1

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Evera XT VR Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

(1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:

a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

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original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after six (6) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/48th per month) over this four (4) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Evera™ XT DR Implantable Cardioverter
Defibrillator limited warranty models DDBB1D4,
DDBB1D1

- A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Evera XT DR Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to eight (8) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/36th per month) over this three (3) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE EIGHT (8) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

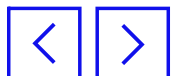
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explanation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR



CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to eight (8) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/36th per month) over this three (3) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE EIGHT (8) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.



- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

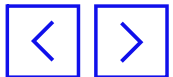
- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
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General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.







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2013-08-27



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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

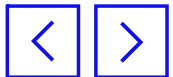
¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after six (6) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/48th per month) over this four (4) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.



- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.







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Micra™ AV2 / Micra™ VR2 MC2AVR1, MC2VR01

Caution: Federal law (USA) restricts this device to sale by or on the order of a physician.

Limited warranty

NOTE TO IMPLANTING FACILITY: PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Medtronic Micra AV2® and Micra VR2® Transcatheter Pacemakers

Limited warranty and general warning

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Micra AV2 or Micra VR2 Transcatheter Pacemaker (VDD) (hereafter referred to as "Device") packaged with this Warranty:

(1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:

a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

(2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/60th per month) over this five (5) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device.

(3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in subsection A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing and other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

(1) The Device must be implanted on or before its "Use By" or "Use Before" date.

(2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) If the Device is explanted, it must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a warranty credit under this Limited Warranty, the Patient-Purchaser agrees that the Device shall be the property of Medtronic. If the Device is not explanted, within thirty (30) days of product replacement, the Device serial number must be provided along with clinical data, such as the full Device save-to-media, showing failure of the Device to function within normal tolerances, or that the device reached its Recommended Replacement Time due to battery depletion.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and indicating that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Warranties are for the benefit of the patient and any warranty credit previously issued, or warranty credit which may be issued in the future, should be credited to the patient's account. The purchaser may also be required to report the amounts received to the patient's payor, including Medicare.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its test and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

1. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. EXCEPT AS EXPRESSLY PROVIDED BY THIS LIMITED WARRANTY, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
2. This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
3. The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
4. No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
5. THIS LIMITED WARRANTY IS NOT APPLICABLE TO ACCESSORIES USED WITH THE DEVICE.



General warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device. These limitations unavoidably reduce the potential performance and longevity of the device despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and its implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.



Medtronic

Medtronic, Inc.

710 Medtronic Parkway
Minneapolis, MN 55432
USA
www.medtronic.com
+1 763 514 4000

Medtronic USA, Inc.

Toll-free in the USA (24-hour
technical consultation for physicians
and medical professionals)
Bradycardia: +1 800 505 4636
Tachycardia: +1 800 723 4636

Technical manuals

www.medtronic.com/manuals



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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after six (6) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/48th per month) over this four (4) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.



- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

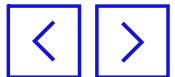
- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.







Medtronic

710 Medtronic Parkway
Minneapolis, MN 55432
USA

Send Returned Product to:

Medtronic, Inc.
Returned Product Analysis RCE172
7000 Central Ave NE
Minneapolis, MN 55432
Fax +1 800 341 8847

Medtronic USA, Inc.

Information for patients:
Toll-free +1 800 551 5544
(7 AM - 6 PM, Monday-Friday,
Central Standard Time)
www.medtronic.com
Fax +1 763 514 1855

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the three (3) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or
 - b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after

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three (3) years but prior to six (6) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/36th per month) over this three (3) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE SIX (6) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
 - (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
 - (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explanation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
 - (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned



to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE



DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.





Medtronic

710 Medtronic Parkway
Minneapolis, MN 55432-5604
USA

Send Returned Product to:

Medtronic, Inc.
Returned Product Analysis RCE172
7000 Central Ave NE
Minneapolis, MN 55432
Fax +1-800-341-8847

Medtronic USA, Inc.

Information for patients:
Toll-free 1-800-551-5544
(7:00 AM - 6:00 PM, Monday - Friday,
Central Standard Time)
www.medtronic.com
Fax +1-763-514-1855

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after six (6) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/48th per month) over this four (4) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.



- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR



CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.







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Fax +1 800 341 8847

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www.medtronic.com
Fax +1 763 514 1855

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Cardioverter Defibrillator limited warranty

- A. This Limited Warranty¹ provides, for a period of eight (8) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

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- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but prior to eight (8) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/36th per month) over this three (3) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE EIGHT (8) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.



- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.







Medtronic

710 Medtronic Parkway
Minneapolis, MN 55432
USA

Send Returned Product to:

Medtronic, Inc.
Returned Product Analysis RCE172
7000 Central Ave NE
Minneapolis, MN 55432
Fax +1 800 341 8847

Medtronic USA, Inc.

Information for patients:
Toll-free +1 800 551 5544
(7 AM - 6 PM, Monday-Friday,
Central Standard Time)
www.medtronic.com
Fax +1 763 514 1855

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M956395A001A
2013-08-27



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Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Cardioverter Defibrillator limited warranty

- A. This Limited Warranty¹ provides, for a period of five (5) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the three (3) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after three (3) years but prior to five (5) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE FIVE (5) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.



- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.







Medtronic

710 Medtronic Parkway
Minneapolis, MN 55432-5604
USA

Send Returned Product to:

Medtronic, Inc.
Returned Product Analysis RCE172
7000 Central Ave NE
Minneapolis, MN 55432
Fax +1-800-341-8847

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M182774A002A
2009-07-13

Medtronic USA, Inc.

Information for patients:
Toll-free 1-800-551-5544
(7:00 AM - 6:00 PM, Monday - Friday,
Central Standard Time)
www.medtronic.com
Fax +1-763-514-1855



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Medtronic

Limited warranty

Manufacturer's Eight (8)-Year Limited Warranty and General Warning provided by Medtronic, Inc. (or such other legal entity as may be referred to as the manufacturer on the labeling of this device) ("Medtronic")

Implantable Cardioverter Defibrillator (the "Device") limited warranty (the "Limited Warranty")

A. What the Limited Warranty provided by Medtronic covers

- (1) This Limited Warranty is given by Medtronic and provides the assurances set out below and for the sole benefit of the purchaser of the Device (the "**Purchaser**") for a period of eight (8) years commencing on the date of the original implant (the "**Implantation Date**") of the Device in a patient. This Limited Warranty gives the Purchaser specific legal rights. The Purchaser may also have other rights, which vary from jurisdiction to jurisdiction and this Limited Warranty does not affect those rights.

In this Limited Warranty, "Purchaser" means either (but never both of) A(2) or A(3):

- (2) The patient in whom the Device has been implanted if he or she purchased the Device and the Replacement (as defined below) or if the Device and the Replacement were purchased on the patient's behalf by the implanting hospital, other clinical facility or healthcare professional that implanted the Device or the Replacement ("**Healthcare Institution**"), provided in such a case that the cost of the Device and the Replacement has in each case been charged to the patient's account by the Healthcare Institution at the Implantation Date and at the date of the implantation of the Replacement, including in circumstances where the patient's account has been, and/or will be, discharged either wholly or in part by a third party payor (this category of Purchaser is referred to in this Limited Warranty as a "**Patient-Purchaser**"); or
- (3) The Healthcare Institution that purchased and implanted the Device at the Implantation Date, provided that:
- the cost of the Device has been charged to the account of the relevant Healthcare Institution; and
 - the Healthcare Institution's claim under this Limited Warranty is solely for the purpose of obtaining a second Medtronic device to be used by it as a Replacement (as defined below) for the Device for the same patient (this category of Purchaser is referred to in this Limited Warranty as an "**Institution-Purchaser**").

The assurances and benefits to which the Purchaser is entitled under this Limited Warranty are strictly limited to, and do not extend beyond, one or other of the warranty credits set out at A(4) and A(5) below:

- (4) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the five (5) year period commencing on the Implantation Date, Medtronic will, at its option, either:
- issue a credit to the Purchaser for a Medtronic device to be used as a replacement of the Device (the "**Replacement**") for the same patient, equal to the lesser of the net price paid by the Purchaser: (i) for the Device (the "**Original Purchase Price**"), or (ii) for the Replacement (the "**Actual Purchase Price**"); or,
 - Without charge, provide to the Purchaser a Replacement for use in the patient in whom the Device was originally implanted that is functionally comparable to the Device.
- (5) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after five (5) years but before the end of eight (8) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/36th per month) over this three (3) year period. In no event will any warranty credit issued under this Limited Warranty exceed the Original Purchase Price or the Actual Purchase Price.
- (6) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE EIGHT (8) YEAR WARRANTY PERIOD. The Device batteries have a specified capacity that may deplete at different rates depending on individual patient Device settings and individual patient requirements for pacing, cardioversion, defibrillation or other Device functions. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the warranty credits set out in Subsections A(4) and A(5) above will still apply to a Device that must be replaced during the applicable warranty period due to battery depletion.

B. Instructions on how to claim under this Limited Warranty

For specific instructions about how to obtain a warranty credit for a replaced Device under this Limited Warranty, Purchasers should contact Medtronic at one of the addresses at the end of this warranty document and applicable to the country where your Device or Replacement was implanted, or contact Medtronic at www.medtronic.com. In general, in order to claim under this Limited Warranty, all of the following conditions must be met:

- The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- In jurisdictions where it is a legal requirement or established practice to register a Device with the manufacturer, all Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- Replaced Devices must be returned to Medtronic at the address listed below within ninety (90) days of explanation. By returning the replaced Device and seeking a warranty credit under this Limited Warranty, the



Patient-Purchaser agrees that the replaced Device shall be the property of Medtronic. For Institution-Purchasers, their return of the replaced Device and seeking of a warranty credit under this Limited Warranty is confirmation that they have obtained the prior [written] agreement of the patient that the replaced Device shall be the property of Medtronic.

- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the replaced Device is being returned to Medtronic to determine whether a warranty credit is due under the Limited Warranty.
- (6) Where the Purchaser is established or resident in a country within the European Economic Area, the Device should have been first placed on the market in the European Economic Area before a jurisdiction outside the European Economic Area, by Medtronic or by an entity in the same corporate group as Medtronic.

The remedies provided under this Limited Warranty are offered for the sole benefit of the Purchaser when all the above conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted in this Limited Warranty shall be made solely by Medtronic after its tests and inspections and Medtronic's decision shall be final.

THE PURCHASER SHALL ENSURE THAT IT HAS COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) This Limited Warranty is made solely for the benefit of the Purchaser.
- (2) The warranty credits provided under this Limited Warranty as described in subsections A(4) or A(5) above are the Purchaser's sole entitlement under this Limited Warranty and no such warranty credit shall extend beyond the period specified in subsections A(4), A(5), and A(6).
- (3) To the maximum extent permitted by law, the warranty credits set out at A(4) and A(5) above under this Limited Warranty are exclusive and in lieu of all other warranties and remedies, and Medtronic specifically disclaims all statutory or implied warranties or conditions, including but not limited to, warranties of merchantability, satisfactory quality and fitness for a particular purpose. If statutory or implied warranties cannot lawfully be disclaimed or restricted in a particular jurisdiction, then to the extent permitted by law in such jurisdiction, all such warranties shall be limited in duration to the longer of the legal minimum period or the periods specified in subsections A(4), A(5), and A(6) of this Limited Warranty and to the replacement and credit provisions detailed in subsections A(4) and A(5) of this Limited Warranty.
- (4) To the maximum extent permitted by law, Medtronic is not responsible for, and this Limited Warranty is not intended to confer, any responsibility for any direct, special, incidental or consequential damages, losses or expenses resulting from any breach of this Limited Warranty or under any other legal theory whether or not Medtronic was advised or aware of the possibility of such damage, losses or expenses. In some jurisdictions, the foregoing limitation is not legally permitted to apply to death or personal injury claims, fraud or any statutory liability for intentional and grossly negligent or negligent acts and/or omissions, so the above exclusion or limitation may not be applicable to the Purchaser in such jurisdictions.
- (5) If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid.
- (6) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (7) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.
- (8) Any warranty issued by the local Medtronic office in the country of purchase supersedes this Limited Warranty.

General Warning

Medtronic devices, including but not limited to the Device are implanted in the extremely hostile environment of the human body. In addition, each patient requires individual treatment by the physician including but not limited to individual settings of the Device. The hostile body environment and the clinical necessity for patient individual settings for the Device place severe limitations on the design and function of the Device and the lead. These limitations unavoidably reduce the potential performance and longevity of the Device and lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of devices and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

Important Note

Medtronic recommends physicians fully disclose all safety and performance risks associated with the implant of a device or the lead to the patient before the implantation date. Medtronic similarly recommends patients always talk with their physicians about diagnosis and treatment information and ensure that they understand and carefully follow that information. In addition Medtronic refers physicians to the implant instructions delivered with every device and lead which include further important measures which physicians should take regarding implant techniques and selection of appropriate individual patient settings for a device in order to minimize the risk of reduced safety or performance, including longevity, of a device and lead.



Garantie limitée

Garantie limitée de huit (8) ans du fabricant et avertissement général fournis par Medtronic, Inc. (ou toute autre entité légale susceptible d'être désignée comme le fabricant sur l'étiquetage de ce dispositif) ("Medtronic")

Garantie limitée (la "Garantie limitée") du défibrillateur automatique implantable (le "Dispositif")

A. Couverture de la Garantie limitée offerte par Medtronic

- (1) La présente Garantie limitée est accordée par Medtronic et garantit ce qui suit à l'acheteur du Dispositif (l' "Acheteur"), pour son seul bénéfice, pour une période de huit (8) ans à compter de la date d'implantation initiale (la "Date d'implantation") du Dispositif. Cette Garantie limitée donne à l'acheteur des droits légaux spécifiques. L'acheteur peut également prétendre à d'autres droits, qui varient d'une juridiction à l'autre, et la présente Garantie limitée n'a aucune incidence sur ces droits. Le terme "Acheteur" revêt l'une des deux significations suivantes (mais jamais les deux), A(2) ou A(3), dans le cadre de cette Garantie limitée :
 - (2) Le patient chez lequel le Dispositif a été implanté s'il a acheté le Dispositif et le Dispositif de remplacement (comme défini ci-dessous) ou si le Dispositif et le Dispositif de remplacement ont été achetés pour le compte du patient par l'hôpital implanteur, un autre établissement clinique ou un professionnel de santé ("Établissement de santé") ayant implanté le Dispositif ou le Dispositif de remplacement, sous réserve, dans ce cas, que le coût du Dispositif et du Dispositif de remplacement ait été, dans chaque cas, imputé sur le compte du patient par l'Établissement de santé à la Date d'implantation et à la date d'implantation du Dispositif de remplacement, notamment dans les circonstances dans lesquelles le compte du patient a été, et/ou sera, acquitté, en tout ou en partie, par un payeur tiers (cette catégorie d'acheteur est désignée sous le terme "Patient-Acheteur" dans le cadre de cette Garantie limitée) ; ou
 - (3) L'Établissement de santé qui a acheté et implanté le Dispositif à la Date d'implantation, sous réserve que :
 - a) Le coût du Dispositif ait été imputé sur le compte de l'Établissement de santé concerné ; et que
 - b) La demande déposée par l'Établissement de santé dans le cadre de cette Garantie limitée ne vise qu'à obtenir un deuxième dispositif de Medtronic afin de l'utiliser comme Dispositif de remplacement (tel que défini ci-dessous) du Dispositif pour le même patient (cette catégorie d'acheteur est désignée sous le terme "Établissement-Acheteur" dans le cadre de cette Garantie limitée).

Les garanties et bénéfices auxquels a droit l'acheteur dans le cadre de cette Garantie limitée sont strictement limités à, et ne sauraient s'étendre au-delà, l'un ou l'autre des crédits de garantie stipulés en A(4) et A(5) ci-dessous :

- (4) Dans l'éventualité où le Dispositif fonctionnerait d'une manière non conforme à son fonctionnement et à ses performances attendus en raison de la qualité des matériaux ou de la fabrication et où ce dysfonctionnement se produisait au cours de la période de cinq (5) ans débutant à la Date d'implantation, Medtronic, à sa discrétion :
 - a) Émettra un crédit à l'acheteur, d'un montant égal au plus bas du prix net payé par l'acheteur, pour un dispositif de Medtronic qui devra être utilisé en remplacement du Dispositif (le "Dispositif de remplacement") pour le même patient : (i) pour le Dispositif (le "Prix d'achat initial") ou (ii) pour le Dispositif de remplacement (le "Prix d'achat réel") ; ou,
 - b) Sans frais, remettra à l'acheteur un Dispositif de remplacement, d'une fonctionnalité similaire à celle du Dispositif, qui devra être utilisé sur le patient chez lequel le Dispositif a été implanté initialement.
- (5) Dans l'éventualité où le Dispositif fonctionnerait d'une manière non conforme à son fonctionnement et à ses performances attendus en raison de la qualité des matériaux ou de la fabrication et où ce dysfonctionnement se produisait après une période de cinq (5) ans, mais avant que huit (8) ans se soient écoulés depuis la Date d'implantation, Medtronic émettra un crédit à l'acheteur à l'achat d'un dispositif de remplacement, d'un montant égal à la moitié (1/2) du montant le plus bas du prix d'achat initial ou du prix d'achat réel, qui sera diminué au prorata, (à un taux de 1/36^{ème} par mois) pendant cette période de trois (3) ans. En aucun cas un crédit de garantie émis dans le cadre de cette Garantie limitée n'excèdera le prix d'achat initial ou le prix d'achat réel.
- (6) LA PRÉSENTE GARANTIE LIMITÉE NE CERTIFIE PAS QUE LA PILE DE CE DISPOSITIF DURERA LA TOTALITÉ DE LA PÉRIODE DE GARANTIE DE HUIT (8) ANS. Les piles du dispositif ont une capacité déterminée qui peut s'épuiser à un rythme différent en fonction des réglages du dispositif et des exigences de stimulation, de cardioversion, de défibrillation ou d'autres fonctions du Dispositif propres à chaque patient. Bien que la pile s'épuise après un certain temps et que ceci ne soit pas considéré comme résultant de la qualité des matériaux ou de la fabrication, les crédits de garantie stipulés dans les sous-paragraphe A(4) et A(5) ci-dessus s'appliqueraient néanmoins à un Dispositif qui devra être remplacé au cours de la période de garantie en vigueur à cause de l'épuisement des piles.

B. Instructions relatives aux demandes faites dans le cadre de cette Garantie limitée

Pour des instructions spécifiques sur l'obtention d'un crédit de garantie pour un Dispositif remplacé dans le cadre de cette Garantie limitée, les Acheteurs doivent contacter Medtronic à l'une des adresses mentionnées à la fin du présent document de garantie pour le pays d'implantation de votre Dispositif ou Dispositif de remplacement, ou bien contacter Medtronic sur le site Web www.medtronic.com. En règle générale, pour pouvoir déposer une demande dans le cadre de cette Garantie limitée, toutes les conditions suivantes doivent être remplies :

- (1) Le Dispositif doit être implanté à ou avant sa date de péremption avec des sondes de Medtronic ou des sondes de qualité équivalente présentant des caractéristiques électriques analogues.
- (2) Le Dispositif doit être utilisé conformément à son étiquetage et ne doit faire l'objet d'aucune altération, utilisation erronée, réutilisation, utilisation abusive, accident ou manipulation incorrecte.
- (3) Dans les juridictions dans lesquelles l'enregistrement d'un Dispositif auprès du fabricant constitue une exigence légale ou une pratique établie, tous les documents relatifs à l'enregistrement du Dispositif doivent être remplis et retournés à Medtronic dans les trente (30) jours suivant la Date d'implantation.
- (4) Les Dispositifs remplacés doivent être retournés à Medtronic à l'adresse indiquée ci-dessous dans un délai de quatre-vingt-dix (90) jours suivant l'explication. En retournant le Dispositif remplacé et en demandant un crédit de garantie dans le cadre de cette Garantie limitée, le Patient-Acheteur consent à ce que le Dispositif remplacé devienne la propriété de Medtronic. Pour ce qui est des Établissements-Acheteurs, le retour du Dispositif remplacé et la demande d'un crédit de garantie dans le cadre de



cette Garantie limitée équivalent à confirmation de l'obtention de l'accord [écrit] préalable du patient stipulant qu'il consent à ce que le Dispositif remplacé devienne la propriété de Medtronic.

- (5) Les Dispositifs remplacés doivent être accompagnés d'une déclaration écrite de l'Acheteur précisant que le Dispositif remplacé est retourné à Medtronic afin de déterminer si un crédit de garantie doit être émis dans le cadre de la Garantie limitée.
- (6) Lorsque l'Acheteur est établi ou réside dans un pays de la zone économique européenne, le Dispositif doit d'abord avoir été commercialisé, par Medtronic ou par une entité du même groupe de sociétés que Medtronic, dans la zone économique européenne avant de l'être dans une juridiction se trouvant hors de la zone économique européenne.

Les compensations prévues dans le cadre de cette Garantie limitée sont proposées pour le seul bénéficiaire de l'Acheteur lorsque toutes les conditions ci-dessus spécifiées dans la présente Garantie limitée sont remplies. Medtronic sera seul habilité à déterminer, après avoir effectué des tests et des inspections, qu'un composant du Dispositif n'est pas garanti selon les termes de cette Garantie limitée et la décision de Medtronic sera définitive.

L'ACHETEUR DEVRA S'ASSURER DU RESPECT DE CES CONDITIONS AFIN DE GARANTIR LA DISPONIBILITÉ DE LA PRÉSENTE GARANTIE LIMITÉE.

C. La présente Garantie limitée est limitée à ses dispositions expresses. En particulier :

- (1) Cette Garantie limitée est accordée uniquement pour le bénéfice de l'Acheteur.
- (2) Les crédits de garantie émis dans le cadre de cette Garantie limitée, conformément au sous-paragraphe A(4) ou A(5) ci-dessus, sont les seules droits dont bénéficie l'Acheteur selon les termes de cette Garantie limitée et ce crédit de garantie ne devra pas s'étendre au-delà de la période indiquée dans les sous-paragraphe A(4), A(5) et A(6).
- (3) Dans la mesure maximale autorisée par la loi, les crédits de garantie énoncés en A(4) et A(5) ci-dessus dans le cadre de cette Garantie limitée sont exclusifs et substituent toutes les autres garanties et compensations, et Medtronic rejette spécifiquement toutes les garanties ou conditions statutaires ou implicites, y compris, sans toutefois s'y limiter, les garanties de qualité marchande, de qualité satisfaisante et d'adéquation à un but particulier. Si les garanties statutaires ou implicites ne peuvent pas être rejetées ni restreintes de manière légale dans une juridiction particulière, dans la mesure autorisée par la loi dans cette juridiction, toutes ces garanties seront alors limitées en durée à la période la plus longue de la période minimale légale ou des périodes indiquées dans les sous-paragraphe A(4), A(5) et A(6) de cette Garantie limitée ainsi qu'aux dispositions relatives au remplacement et au crédit détaillées dans les sous-paragraphe A(4) et A(5) de cette Garantie limitée.
- (4) Dans la mesure maximale autorisée par la loi, Medtronic ne sera pas tenue responsable de, et cette Garantie limitée ne vise pas à conférer de responsabilité en matière de, dommages directs, spéciaux, fortuits ou consécutifs, pertes ou frais résultant d'une violation de cette Garantie limitée ou selon toute autre théorie légale, que Medtronic ait ou non été avisé ou conscient de la possibilité de ces dommages, pertes ou frais. Dans certaines juridictions, la limitation susdite ne s'applique pas légalement aux demandes liées au décès ou aux blessures corporelles, à la fraude ou à une quelconque responsabilité légale pour les actes et/ou omissions intentionnels et excessivement négligents ou négligents de sorte que l'exclusion ou la limitation susmentionnée peut ne pas s'appliquer à l'Acheteur dans ces juridictions.
- (5) Si une partie ou une disposition de la présente Garantie limitée devait être considérée comme illégale, non applicable ou contraire à la loi en vigueur par un tribunal compétent, la validité des autres dispositions de la présente Garantie limitée n'en sera pas affectée et tous les autres droits et obligations seront interprétés et appliqués sans tenir compte de la partie ou de la disposition considérée comme illégale.
- (6) Personne ne dispose de l'autorité nécessaire pour obliger Medtronic à une quelconque déclaration, condition ou garantie s'appliquant au Dispositif qui s'écarte à quelque égard que ce soit de cette Garantie limitée.
- (7) **CETTE GARANTIE LIMITÉE NE S'APPLIQUE PAS AUX SONDES OU ACCESSOIRES UTILISÉS AVEC LE DISPOSITIF.**
- (8) Toute garantie accordée par le bureau Medtronic local dans le pays d'achat remplace cette Garantie limitée.

Avertissement général

Les dispositifs de Medtronic, y compris, sans toutefois s'y limiter, le Dispositif, sont implantés dans l'environnement extrêmement hostile du corps humain. Chaque patient requiert en outre un traitement adapté à son cas, comprenant, sans toutefois s'y limiter, les réglages du Dispositif. L'environnement hostile du corps et la nécessité clinique de réglages du Dispositif qui soient propres au patient imposent des contraintes importantes à la conception et au fonctionnement du Dispositif et de la sonde. Ces contraintes réduisent inévitablement les performances et la longévité potentielles du Dispositif et de la sonde malgré les soins apportés à la conception, au choix des composants, à la fabrication et aux tests qui précèdent la commercialisation. Il est fait référence à des données publiées sur les taux de défaillance anticipés des dispositifs, de la sonde et de leur implantation, données qui ont été fournies par Medtronic aux médecins et qui sont à la disposition des médecins.

Remarque importante

Medtronic recommande aux médecins d'informer le patient de tous les risques de sécurité et de performance associés à l'implantation d'un dispositif ou de la sonde avant la date d'implantation. De la même manière, Medtronic recommande aux patients de demander systématiquement à leur médecin des informations sur le diagnostic et le traitement et de s'assurer qu'ils ont bien compris et qu'ils suivent scrupuleusement ces informations. Medtronic renvoie en outre les médecins aux instructions d'implantation remises avec chaque dispositif et avec chaque sonde, qui comportent d'autres mesures importantes que les médecins doivent observer quant aux techniques d'implantation et au choix des réglages du dispositif appropriés à chaque patient afin de réduire au maximum le risque de diminution de la sécurité ou des performances, notamment la longévité, d'un dispositif et d'une sonde.



Garantieerklärung

Auf acht (8) Jahre befristete Garantie des Herstellers und allgemeiner Warnhinweis von Medtronic, Inc. (oder einer anderen juristischen Person, die in der Dokumentation als Hersteller angegeben ist) („Medtronic“)

Implantierbarer Kardioverter-Defibrillator (das „Gerät“) – Garantie (die „Garantie“)

A. Umfang der Garantie von Medtronic

- (1) Diese Garantie wird von Medtronic erteilt und umfasst die untenstehenden Zusicherungen zu Gunsten des Käufers des Geräts (der „Käufer“) für einen Zeitraum von acht (8) Jahren ab dem Datum der Implantation des Geräts (das „**implantationsdatum**“). Mit dieser Garantie erhält der Käufer zusätzliche Rechte. Von dieser Garantie unberührt bleiben die dem Käufer gesetzlich zustehenden Rechte.
„Käufer“ bezeichnet in dieser Garantie entweder A(2) oder A(3) (nicht jedoch beide):
- (2) der Patient, sofern er das Gerät und das Ersatzgerät (wie unten definiert) gekauft hat oder wenn das Gerät und das Ersatzgerät von dem die Implantation durchführenden Krankenhaus, einer anderen medizinischen Einrichtung oder einem anderen Arzt („**Gesundheits Einrichtung**“) im Namen des Patienten gekauft wurden, vorausgesetzt, die Gesundheitseinrichtung hat dem Patienten die Kosten für das Gerät und das Ersatzgerät am jeweiligen Implantationsdatum in Rechnung gestellt. Gleiches gilt, wenn die Kosten ganz oder teilweise von einem Dritten für den Patienten übernommen wurden und/oder werden (solche Käufer werden in dieser Garantie als „**Patientenkäufer**“ bezeichnet); oder
- (3) die Gesundheitseinrichtung, die das Gerät zum Implantationsdatum gekauft und implantiert hat, vorausgesetzt, dass:
 - a) die Kosten des Geräts dieser Gesundheitseinrichtung in Rechnung gestellt wurden; und
 - b) die Reklamation der Gesundheitseinrichtung im Rahmen dieser Garantie ausschließlich dem Erhalt eines zweiten Medtronic-Geräts dient, das als Ersatzgerät (wie unten definiert) für denselben Patienten verwendet wird (solche Käufer werden in dieser Garantie als „**Einrichtungskäufer**“ bezeichnet).
 Die Zusicherungen und Leistungen, die dem Käufer im Rahmen dieser Garantie zustehen, sind ausschließlich auf eine der in Abschnitten A(4) und A(5) aufgeführten Garantiegutschriften beschränkt:
- (4) Werden der bestimmungsgemäße Betrieb und die Leistung des Geräts durch die Qualität des Materials oder der Verarbeitung innerhalb des Garantiezeitraums von fünf (5) Jahren ab Implantationsdatum beeinträchtigt, leistet Medtronic nach eigenem Ermessen wie folgt Ersatz:
 - a) Medtronic erteilt dem Käufer eine Gutschrift für ein Medtronic-Gerät als Ersatzgerät (das „**Ersatzgerät**“) für denselben Patienten. Der Wert der Gutschrift entspricht dem jeweils niedrigeren Wert des vom Käufer gezahlten Netto-Kaufpreises: (i) für das Gerät (der „**ursprüngliche Kaufpreis**“) oder (ii) für den Ersatz (der „**aktuelle Kaufpreis**“) entspricht; oder
 - b) Medtronic stellt dem Käufer kostenlos ein dem Gerät funktional vergleichbares Ersatzgerät zur Implantation in denselben Patienten zur Verfügung.
- (5) Werden der bestimmungsgemäße Betrieb und die Leistung des Geräts durch die Qualität des Materials oder der Verarbeitung nach fünf (5) Jahren, aber vor Ablauf des Garantiezeitraums von acht (8) Jahren ab Implantationsdatum beeinträchtigt, erteilt Medtronic dem Käufer eine Gutschrift für den Kauf des Ersatzgeräts in Höhe von der Hälfte (1/2) des niedrigeren von ursprünglichem Kaufpreis und aktuellem Kaufpreis anteilig vermindert über diesen Zeitraum von drei (3) Jahren (zu einer Rate von 1/36 pro Monat).
In keinem Fall wird die Garantiegutschrift im Rahmen dieser Garantie den ursprünglichen Kaufpreis oder den aktuellen Kaufpreis überschreiten.

- (6) DIESE GARANTIE STELLT KEINE ZUSICHERUNG DAR, DASS DIE BATTERIE DIESES GERÄTS WÄHREND DES GESAMTEN GARANTIEZEITRAUMS VON ACHT (8) JAHREN HÄLT. Die Batterien des Geräts haben eine bestimmte Kapazität. Wie schnell die Batterien erschöpft sind, hängt von den individuellen Patienteneinstellungen des Geräts und den individuellen Anforderungen des Patienten an Stimulation, Kardioversion oder Defibrillation oder anderen Gerätefunktionen ab, so dass die Batterien je nach Patient eine unterschiedliche tatsächliche Laufzeit haben. Obwohl die Batterie im Laufe der Zeit erschöpft und dies nicht auf die Qualität des Materials oder der Verarbeitung zurückzuführen ist, gewährt Medtronic dennoch die in Abschnitten A(4) und A(5) aufgeführten Garantiegutschriften, sofern ein Gerät innerhalb der Garantiefrist aufgrund von Batterieerschöpfung ersetzt werden muss.

B. Inanspruchnahme von Garantieleistungen

- Für genaue Informationen über die Inanspruchnahme einer Garantiegutschrift für ein zu ersetzendes Gerät im Rahmen dieser Garantie können sich Käufer über eine der Anschriften am Ende dieser Garantie an die Medtronic-Niederlassung des Landes wenden, in dem das Gerät oder das Ersatzgerät implantiert wurden, oder Medtronic über www.medtronic.com kontaktieren. Grundsätzlich müssen alle folgenden Voraussetzungen erfüllt sein, um einen Anspruch im Rahmen dieser Garantie zu haben:
- (1) Das Gerät muss vor Ablauf des Verfalls- oder Haltbarkeitsdatums zusammen mit einer Medtronic-Elektrode oder Elektroden gleicher Qualität und vergleichbarer elektrischer Kenndaten implantiert worden sein.
 - (2) Das Gerät muss gemäß der Zulassung verwendet worden sein und darf nicht manipuliert, zweckentfremdet, wiederverwendet, unsachgemäß oder falsch gebraucht oder infolge eines Unfalls beschädigt worden sein.
 - (3) In Ländern, in denen die Registrierung von Geräten beim Hersteller gesetzlich vorgeschrieben oder üblich ist, müssen alle Geräteregistrierungen innerhalb von dreißig (30) Tagen nach dem Implantationsdatum vollständig ausgefüllt an Medtronic zurückgesendet werden.
 - (4) Ersetzte Geräte müssen innerhalb von neunzig (90) Tagen nach der Explantation an Medtronic an die unten angegebene Adresse zurückgesendet werden. Durch die Rücksendung des ersetzten Geräts und die Geltendmachung von Ansprüchen im Rahmen dieser Garantie stimmt der Patientenkäufer dem Übergang des Eigentums an dem ersetzten Gerät an Medtronic zu. Einrichtungskäufer bestätigen durch die Rücksendung des ersetzten Geräts und die Geltendmachung von Ansprüchen im Rahmen dieser Garantie, dass sie das vorherige [schriftliche] Einverständnis des Patienten darüber erhalten haben, dass das ersetzte Gerät Eigentum von Medtronic wird.
 - (5) Der Käufer muss ersetzten Geräten ein Schreiben beifügen, aus dem hervorgeht, dass das ersetzte Gerät an Medtronic zurückgesendet wird, damit festgestellt werden kann, ob die Garantiebedingungen erfüllt sind.



- (6) Liegt der Unternehmens- oder Wohnsitz des Käufers in einem Land innerhalb des Europäischen Wirtschaftsraums, sollte das Gerät durch Medtronic oder eine Tochtergesellschaft der Medtronic-Unternehmensgruppe zuerst in einem Land des Europäischen Wirtschaftsraums in den Verkehr gebracht worden sein, bevor es in einem Land außerhalb des Europäischen Wirtschaftsraums in den Verkehr gebracht worden ist.
- Nur wenn alle oben genannten Bedingungen erfüllt sind, werden die Garantieleistungen zu Gunsten des Käufers gewährt. Die Entscheidung darüber, ob eine Gerätekomponente die zugesicherte Qualität nicht erfüllt, wird allein von Medtronic nach Durchführung entsprechender Überprüfungen getroffen und ist endgültig.
- DER KÄUFER IST VERANTWORTLICH FÜR DIE EINHALTUNG DER VORLIEGENDEN BEDINGUNGEN, UM SEINEN ANSPRUCH AUF DIE GARANTIELEISTUNGEN SICHERZUSTELLEN.**

C. Diese Garantie ist auf ihre ausdrücklichen Bestimmungen beschränkt. Insbesondere gilt:

- (1) Diese Garantie gilt nur gegenüber dem Käufer.
- (2) Die Garantiegutschriften gemäß den Bestimmungen in Abschnitten A(4) oder A(5) stellen den einzigen Anspruch des Käufers aus dieser Garantie dar und sind auf den in den Abschnitten A(4), A(5) und A(6) festgelegten Zeitraum beschränkt.
- (3) Soweit gesetzlich zulässig, sind die in Abschnitten A(4) und A(5) im Rahmen dieser Garantie definierten Garantiegutschriften ausschließlich und ersetzt alle anderen Garantien und Rechtsbehelfe. Medtronic schließt ausdrücklich jede Gewährleistung oder sonstigen konkludenten Zusicherungen oder Bedingungen aus, unter anderem für Marktgängigkeit, zufriedenstellende Qualität und Eignung für einen bestimmten Zweck. Sofern die Gewährleistung oder sonstige konkludente Garantien in einem bestimmten Land nicht wirksam oder nur begrenzt ausgeschlossen werden können, sind alle daraus resultierenden Rechte beschränkt auf die jeweils längere Dauer gemäß dem gesetzlichen Mindestzeitraum in diesem Land oder der in den Abschnitten A(4), A(5) und A(6) dieser Garantie genannten Zeiträume sowie auf den Ersatz und die Gutschriften gemäß Abschnitten A(4) und A(5).
- (4) Soweit gesetzlich zulässig, haftet Medtronic im Rahmen dieser Garantie nicht für direkte, spezielle, mittelbare oder Folgeschäden, Verluste oder Kosten infolge eines Verstoßes gegen diese Garantie oder eine andere Rechtsgrundlage, unabhängig davon, ob Medtronic über die Möglichkeit solcher Schäden, Verluste oder Kosten informiert war oder nicht. In manchen Ländern ist die genannte Beschränkung im Falle von Tod, Körperverletzung, Betrug oder jeglicher gesetzlicher Haftung für vorsätzliche und grob fahrlässige oder fahrlässige Handlungen und/oder Unterlassungen gesetzlich unzulässig. In diesen Fällen finden die obenstehenden Ausschlüsse oder Beschränkungen gegenüber dem Käufer keine Anwendung.
- (5) Sollte gerichtlich festgestellt werden, dass Teile dieser Garantie unwirksam, nicht durchsetzbar oder im Widerspruch zu geltendem Recht stehen, berührt dies die Gültigkeit der restlichen Klauseln der Garantie nicht, und alle Rechte und Pflichten aus dieser Garantie sind so auszulegen und umzusetzen, als sei der für ungültig erklärte Teil nicht in der Garantie enthalten.
- (6) Niemand ist berechtigt, Medtronic für eine Darstellung, Bedingung oder Garantie in Bezug auf das Gerät haftbar zu machen, die in irgendeiner Hinsicht von dieser Garantie abweicht.
- (7) **DIESE GARANTIE FINDET KEINE ANWENDUNG AUF MIT DEM GERÄT VERWENDETE ELEKTRODEN ODER ZUBEHÖR.**
- (8) Eine Garantie, die von einer lokalen Medtronic-Niederlassung beim Kauf des Geräts wurde, hat Vorrang vor dieser Garantie.

Allgemeiner Warnhinweis

Geräte von Medtronic, unter anderem dieses Gerät, werden in den menschlichen Körper implantiert, in dem besondere Bedingungen herrschen. Darüber hinaus bedarf jeder Patient einer individuellen ärztlichen Behandlung unter anderem für die individuellen Geräteeinstellungen. Die besonderen Bedingungen im menschlichen Körper und die medizinische Notwendigkeit individueller Patienteneinstellungen führen zu bedeutenden Einschränkungen für das Design und die Funktion des Geräts und der Elektrode. Diese Einschränkungen führen unabhängig von einer Reduktion der potentiellen Leistung und Laufzeit des Geräts und der Elektrode, ungeachtet der Sorgfalt bei der Entwicklung, der Auswahl der Komponenten, der Herstellung und den Tests vor dem Verkauf des Geräts. Hierzu wird auf veröffentlichte Daten über Ausfallwahrscheinlichkeitsraten von Geräten und der Elektrode und deren Implantation verwiesen. Diese Daten wurden entweder von Medtronic bereitgestellt oder stehen Ärzten anderweitig zur Verfügung.

Wichtiger Hinweis

Medtronic empfiehlt Ärzten, Patienten vor dem Implantationsdatum über alle Sicherheits- und Leistungsrisiken vollumfänglich aufzuklären, die mit der Implantation eines Geräts oder der Elektrode verbunden sind. Ebenso empfiehlt Medtronic Patienten, stets mit ihren Ärzten über die Diagnose und Behandlung zu sprechen und sicherzustellen, dass sie diese Informationen verstehen und sorgfältig befolgen. Zusätzlich weist Medtronic Ärzte auf die mit jedem Gerät und jeder Elektrode gelieferten Implantationsanweisungen hin, die weitere wichtige Maßnahmen für Ärzte in Bezug auf Implantationstechniken und Auswahl der richtigen individuellen Patientengeräte-einstellungen beinhalten, um das Risiko einer verminderten Sicherheit oder Leistung, einschließlich der Verringerung der Laufzeit eines Geräts und einer Elektrode zu minimieren.



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Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Cardioverter Defibrillator limited warranty

- A. This Limited Warranty¹ provides, for a period of five (5) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the three (3) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after three (3) years but prior to five (5) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE FIVE (5) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
 - (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.



- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.







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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

A. This Limited Warranty¹ provides, for a period of four (4) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the two (2) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



original Device (the “Original Purchase Price”), or (ii) the purchaser of the Replacement (the “Purchaser”), for the Replacement (the “Actual Purchase Price”); or,

- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after two (2) years but prior to four (4) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE FOUR (4) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its “Use By” or “Use Before” date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explanation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THIS DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and the lead. These limitations unavoidably reduce the potential performance and longevity of the device and lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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warranty cards



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NOTE TO IMPLANTING FACILITY:

**PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND
PLACE A COPY IN THE PATIENT'S CHART**

Limited warranty and general warning

Amplia MRI™ Quad and Amplia MRI™ Dual Chamber Implantable
Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited
warranty

(A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Amplia MRI Quad and Amplia MRI Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,

1) This Limited Warranty is provided by Medtronic, Inc., 710 Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after four (4) years but prior to six (6) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE SIX (6) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

(B) To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.

- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

Patients should ensure that their health care providers have complied with these conditions in order to ensure the availability of this Limited Warranty.

(C) This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies

will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THIS DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and the lead. These limitations unavoidably reduce the potential performance and longevity of the device and lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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NOTE TO IMPLANTING FACILITY

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Claria MRI™ Quad and Claria MRI™ Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

- (A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the “Implantation Date”), the following assurances to and for the benefit of the patient (“Patient”) who is implanted with a Medtronic Claria MRI Quad and Claria MRI Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as “Device”) packaged with this Warranty:
- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the “Replacement”), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the “Original Purchase Price”), or (ii) the purchaser of the Replacement (the “Purchaser”), for the Replacement (the “Actual Purchase Price”); or,

1) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.



- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after four (4) years but prior to six (6) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE SIX (6) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

(B) To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and

that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

Patients should ensure that their health care providers have complied with these conditions in order to ensure the availability of this Limited Warranty.

(C) This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.

- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THIS DEVICE.

General Warning

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NOTE TO IMPLANTING FACILITY:

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Limited warranty and general warning

Cardiac Resynchronization Device limited warranty

A. This Limited Warranty¹ provides, at any time due to the quality of materials and workmanship or for a period of four (4) years due to battery cell depletion commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Cardiac Resynchronization Device (hereafter referred to as "Device") packaged with this Warranty:

(1) Medtronic will, at its option, either:

- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,
- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

(2) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE FOUR (4) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsection A(1) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its “Use By” or “Use Before” date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and indicating that the Purchaser will credit the Patient’s account in the full amount of any credit received pursuant to this warranty and will adjust the Patient’s bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1) AND A(2). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.

- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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(7:00 AM - 6:00 PM, Monday - Friday,
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www.medtronic.com
Fax +1-763-514-1855

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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Viva™ Quad XT and Viva™ XT Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty for models DTBA1QQ, DTBA1Q1, DTBA1D4, and DTBA1D1

A. This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Viva Quad XT or Viva XT Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,
 - b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after four (4) years but prior to six (6) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE SIX (6) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.

- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) **THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR**

IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THIS DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and the lead. These limitations unavoidably reduce the potential performance and longevity of the device and lead despite the exercise of due care in design, component selection,

manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.



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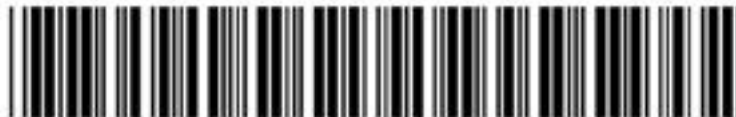
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NOTE TO IMPLANTING FACILITY

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Cobalt™ HF Quad and Cobalt™ HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

(A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Cobalt™ HF Quad and Cobalt™ HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,

1) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.



- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after four (4) years but prior to six (6) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE SIX (6) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

(B) To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and

that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

Patients should ensure that their health care providers have complied with these conditions in order to ensure the availability of this Limited Warranty.

(C) This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.

- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THIS DEVICE.

General Warning

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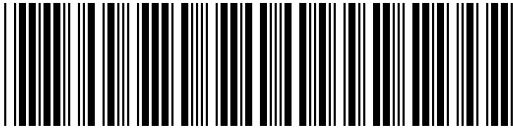
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NOTE TO IMPLANTING FACILITY

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Cobalt™ XT HF Quad and Cobalt™ XT HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

(A) This Limited Warranty¹ provides, for a period of six (6) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Cobalt™ XT HF Quad and Cobalt™ XT HF Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the four (4) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or,

1) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.



- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after four (4) years but prior to six (6) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE SIX (6) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

(B) To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and

that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

Patients should ensure that their health care providers have complied with these conditions in order to ensure the availability of this Limited Warranty.

(C) This Limited Warranty is limited to its express terms. In particular:

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- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.

- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THIS DEVICE.

General Warning

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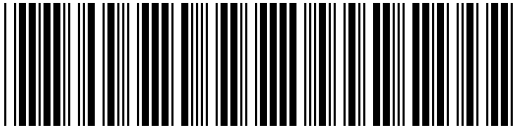
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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy limited warranty

A. This Limited Warranty¹ provides, for a period of four (4) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Dual Chamber Implantable Cardioverter Defibrillator with Cardiac Resynchronization Therapy (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the two (2) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- original Device (the “Original Purchase Price”), or (ii) the purchaser of the Replacement (the “Purchaser”), for the Replacement (the “Actual Purchase Price”); or,
- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after two (2) years but prior to four (4) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/24th per month) over this two (2) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE FOUR (4) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Device must be implanted on or before its “Use By” or “Use Before” date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
 - (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explanation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THIS DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and the lead. These limitations unavoidably reduce the potential performance and longevity of the device and lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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warranty cards



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Minneapolis, MN 55432
Fax +1-800-341-8847

Medtronic USA, Inc.

Information for patients:
Toll-free 1-800-551-5544
(7:00 AM - 6:00 PM, Monday - Friday,
Central Standard Time)
www.medtronic.com
Fax +1-763-514-1855

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MA16816A002A
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NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Reveal LINQ™ Insertable Cardiac Monitor limited warranty

- A. This Limited Warranty¹ provides, for a period of eighteen (18) months commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Reveal LINQ Insertable Cardiac Monitor (hereafter referred to as "Monitor") packaged with this Warranty:
- (1) Should the Monitor function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the eighteen (18) month period commencing on the Implantation Date, Medtronic will, at its option, either:
- a) Issue a credit to the purchaser of a Medtronic monitor to be used as a replacement of the Monitor (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- original Monitor (the “Original Purchase Price”), or (ii) the purchaser of the Replacement (the “Purchaser”), for the Replacement (the “Actual Purchase Price”); or,
- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Monitor.
 - c) In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to One Thousand Five Hundred Dollars (\$1,500) of reasonable uninsured medical expenses associated with the replacement of the Monitor (“the Replacement”).
- (2) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS MONITOR WILL LAST THE ENTIRE EIGHTEEN (18) MONTH WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsection A(1) will apply to a Monitor that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Monitor batteries have a specified capacity that may deplete at different rates depending on Monitor settings and use.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Monitor must be implanted on or before its “Use By” or “Use Before” date.
 - (2) The Monitor must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Monitor registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
 - (4) Replaced Monitors must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Monitor and seeking a remedy under this warranty, the Patient agrees that the Monitor shall be the property of Medtronic.
 - (5) Replaced Monitors must be accompanied by a written statement from the Purchaser indicating that the Monitor is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient’s account in the full amount of any credit received pursuant to this warranty and will adjust the Patient’s bill to account for any free product received

under this warranty. The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Monitor is not as warranted shall be made by Medtronic after its tests and inspections. Additional warranty information is available at www.medtronic.com/manuals.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1) AND A(2). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE MONITOR TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Monitor was originally implanted.

- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Monitor that deviates in any respect from this Limited Warranty.
- (5) This Limited Warranty is not applicable to Medtronic Patient Assistants or accessories used with this Monitor.

General warning

Medtronic insertable monitors are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the monitor. These limitations unavoidably reduce the potential performance and longevity of the monitor despite the exercise of due care in design, component selection, manufacture, and testing prior to sale.



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Minneapolis, MN 55432
USA

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Returned Product Analysis RCE172
7000 Central Ave NE
Minneapolis, MN 55432

Medtronic USA, Inc.

Information for patients:
Toll-free +1 800 551 5544
(8 AM - 5PM, Monday-Friday,
Central Standard Time)
Fax: +1 763 367 5809
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M958521A001A
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Limited warranty and general warning

LINQ II Implantable Cardiac Monitor limited warranty

- A. This LIMITED WARRANTY¹ provides, for a period of eighteen (18) months commencing with the date of the implant (the "Implantation Date"), the following assurance to and for the benefit of the patient ("Patient") who is implanted with a Medtronic LINQ II Implantable Cardiac Monitor (hereafter referred to as "Monitor") packaged with this Warranty:
- (1) Should the Monitor function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the eighteen (18) month period commencing on the Implantation Date, Medtronic will, at its option, either: (a) issue a credit to the purchaser of a Medtronic monitor to be used as a replacement of the Monitor (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Monitor (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or, (b) without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Monitor. (c) In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to One Thousand Five Hundred Dollars (\$1,500) of reasonable uninsured medical expenses associated with the replacement of the Monitor ("the Replacement").
 - (2) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS MONITOR WILL LAST THE ENTIRE EIGHTEEN (18) MONTH WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsection A(1) will apply to a Monitor that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Monitor batteries have a specified capacity that may deplete at different rates depending on Monitor settings and use.
- B. To qualify for this Limited Warranty, all of these conditions must be met:
- (1) The Monitor must be implanted on or before its "Use By" or "Use Before" date.
 - (2) The Monitor must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
 - (3) All Monitor registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.
 - (4) Replaced Monitors must be returned to Medtronic at the address listed below within thirty (30) days of explantation. By returning the Monitor and seeking a remedy under this warranty, the Patient agrees that the Monitor shall be the property of Medtronic.
 - (5) Replaced Monitors must be accompanied by a written statement from the Purchaser indicating that the Monitor is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for any free product received under this warranty. The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Monitor is not as warranted shall be made by Medtronic after its tests and inspections. Additional warranty information is available at www.medtronic.com/manuals.

Note: PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their local Medtronic representative for exact terms of the Limited Warranty.



C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1) AND A(2). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this LIMITED WARRANTY, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, FAILURE OR MALFUNCTION OF THE MONITOR TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Monitor was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Monitor that deviates in any respect from this Limited Warranty.
- (5) This Limited Warranty is not applicable to Medtronic Patient Assistants or accessories used with this Monitor.

General warning

Medtronic monitors are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the monitor. These limitations unavoidably reduce the potential performance and longevity of the monitor despite the exercise of due care in design, component selection, manufacture, and testing prior to sale.

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Medtronic, Inc.
710 Medtronic Parkway
Minneapolis, MN 55432
USA
www.medtronic.com
+1 763 514 4000



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Note to implanting facility:

PLEASE PROVIDE A COPY OF THIS LIMITED WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning

Lead Limited Warranty

A. This Limited Warranty¹ ("Limited Warranty") provides the following assurance to and for the benefit of the patient ("Patient") who receives any model of Medtronic[®] lead, (hereafter referred to as Lead) packaged with this Limited Warranty:

(1) Should the Lead not function within normal tolerances due to the quality of materials, workmanship, or conductor fracture, Medtronic will, at its option, either:

- a) Issue a credit to the Purchaser of a Medtronic lead to be used as a replacement of the Lead (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Lead (the "Original Purchase Price"), or (ii) the Purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price");

or

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- b) Without charge, provide the Purchaser of a Replacement for use in the Patient that is functionally comparable to the Lead.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to One Thousand Two Hundred Dollars (\$1,200) to the Patient for reasonable uninsured medical expenses associated with the replacement of the Lead with the Replacement.

B. To qualify for the Limited Warranty, all of these conditions must be met:

- (1) The Lead must be implanted on or before it's "Use By" or "Use Before" date.
- (2) The Lead must be used in accordance with the labeling and not altered, subject to misuse, abuse, accident, or improper handling.
- (3) All Lead registration materials must be completed and returned to Medtronic within 30 days of the implantation date.
- (4) If the Lead is explanted, it must be returned to Medtronic at the address listed below within 30 days of the explantation. By returning the Lead and seeking a remedy under this Limited Warranty, the Patient agrees that the Lead shall be the property of Medtronic. If the entire Lead is not explanted, the Lead serial numbers must be provided along with clinical data such as device stored electrogram strips or full device save-to-disk showing failure of the Lead to function within normal tolerances.
- (5) Replaced Leads, or clinical data for Leads not explanted, must be accompanied by a written statement from the Purchaser indicating that the Lead, or clinical data for Leads not explanted, is being returned to Medtronic to determine whether a Limited Warranty credit is due under the Limited Warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this Limited Warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this Limited Warranty. Additional Limited Warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that the Lead is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE LEAD TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Lead was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.

- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Lead that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO DEVICES OR ACCESSORIES USED WITH THE LEAD.
- (6) General warning

Medtronic implantable leads are implanted in the extremely hostile environment of the human body. Leads are necessarily very small in diameter and must still be very flexible, which unavoidably reduces their potential performance or longevity. Leads may fail to function for a variety of causes, including, but not limited to: Medical complications, body rejection phenomena, allergic reaction, fibrotic tissue, or failure of leads by breakage or by breach of their insulation covering. In addition, despite the exercise of all due care in design, component selection, manufacture, and testing prior to sale, leads may be easily damaged before, during, or after insertion by improper handling or other intervening acts. Consequently, no representation or warranty is made that failure or cessation of function of leads will not occur; or that the body will not react adversely to the implantation of leads; or that medical complications (including perforation of the heart) will not follow implantation of leads; or that the lead will, in all cases, restore adequate cardiac function.



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710 Medtronic Parkway
Minneapolis, MN 55432
USA

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Returned Product Analysis RCE172
7000 Central Ave NE
Minneapolis, MN 55432

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DEFIBRILLATION LEAD LIFETIME LIMITED WARRANTY

The new warranty for defibrillation leads is effective December 1, 2008. All defibrillation leads implanted on or after this date will be covered by the new lifetime limited warranty. All defibrillation leads implanted before December 1, 2008 are covered by the five-year warranty terms.

Should the lead not function within normal tolerances, Medtronic will issue a credit for the lesser of the purchase price of the original Medtronic lead or the purchase price of the Medtronic replacement lead.

Medtronic will pay up to \$800 of unreimbursed medical expenses associated with the replacement of the Medtronic lead with another Medtronic lead.

This warranty applies only in the United States.

Medtronic currently offers a Lifetime Limited Warranty on pacing and left-heart leads.



Limited warranty and general warning Lead Limited Warranty

- A. This Limited Warranty provides the following assurance to the patient who receives any model of Medtronic lead, hereafter referred to as Lead:
- (1) Should the Lead not function within normal tolerances, whether or not due to materials or workmanship, Medtronic will:
 - (a) issue a credit for the lesser of:
 - the purchase price of the original Medtronic Lead; or
 - the purchase price of the Medtronic replacement Lead;
 and
 - (b) pay, for the benefit of the patient, up to eight hundred dollars (\$800) of reasonable unreimbursed medical expenses associated with the replacement of the Medtronic Lead with another Medtronic lead.¹
 - (2) As used herein, Purchase Price shall mean the lesser of the net invoiced price of the original, or current functionally comparable, or replacement Medtronic lead.
- B. To qualify for the Warranty, these conditions must be met:
- (1) The Lead must be implanted on or before its "Use By" or "Use Before" date.
 - (2) If the Lead is explanted, it must be returned to Medtronic within 30 days and shall be the property of Medtronic. If the entire Lead is not explanted, the Lead serial numbers must be provided along with an ECG recording or other clinical information showing failure of the Lead to function within normal tolerances.
 - (3) All Lead registration materials must be completed and returned to Medtronic within 30 days of implantation of the Lead.
 - (4) The Lead must be used in accordance with the labeling and not altered, subject to misuse, abuse, accident, or improper handling.
- C. This Limited Warranty is limited to its express terms. In particular:
- (1) Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, FAILURE, OR MALFUNCTION OF THE LEAD, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE.

- (2) This Limited Warranty is made only to the patient in whom the lead was originally implanted. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN A(1) ABOVE. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the patient specific legal rights. The patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty except this Limited Warranty.
- (5) This Limited Warranty is not applicable to the device used with this Lead.

General Warning

Medtronic implantable leads are implanted in the extremely hostile environment of the human body. Leads are necessarily very small in diameter and must still be very flexible, which unavoidably reduces their potential performance or longevity. Leads may fail to function for a variety of causes, including, but not limited to: Medical complications, body rejection phenomena, allergic reaction, fibrotic tissue, or failure of leads by breakage or by breach of their insulation covering. In addition, despite the exercise of all due care in design, component selection, manufacture, and testing prior to sale, leads may be easily damaged before, during, or after insertion by improper handling or other intervening acts. Consequently, no representation or warranty is made that failure or cessation of function of leads will not occur; or that the body will not react adversely to the implantation of leads; or that medical complications (including perforation of the heart) will not follow implantation of leads; or that the lead will, in all cases, restore adequate cardiac function.

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. This warranty only applies in the United States. Areas outside the United States should contact their local Medtronic representative for exact terms of the Limited Warranty.



www.medtronic.com

World Headquarters

Medtronic, Inc.
710 Medtronic Parkway
Minneapolis, MN 55432-5604
USA
Tel: (763) 514-4000
Fax: (763) 514-4879

Medtronic USA, Inc.
Toll-free: 1 (800) 328-2518
(24-hour technical support for
physicians and medical professionals)



C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE LEAD TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.
- (2) This Limited Warranty is made only to the Patient in whom the Lead was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.

- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Lead that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO DEVICES OR ACCESSORIES USED WITH THE LEAD.
- (6) General warning

Medtronic implantable leads are implanted in the extremely hostile environment of the human body. Leads are necessarily very small in diameter and must still be very flexible, which unavoidably reduces their potential performance or longevity. Leads may fail to function for a variety of causes, including, but not limited to: Medical complications, body rejection phenomena, allergic reaction, fibrotic tissue, or failure of leads by breakage or by breach of their insulation covering. In addition, despite the exercise of all due care in design, component selection, manufacture, and testing prior to sale, leads may be easily damaged before, during, or after insertion by improper handling or other intervening acts. Consequently, no representation or warranty is made that failure or cessation of function of leads will not occur; or that the body will not react adversely to the implantation of leads; or that medical complications (including perforation of the heart) will not follow implantation of leads; or that the lead will, in all cases, restore adequate cardiac function.



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Minneapolis, MN 55432

Medtronic USA, Inc.

Information for patients:
Toll-free +1 800 551 5544
(7 AM - 6 PM, Monday-Friday,
Central Standard Time)
www.medtronic.com



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2013-07-29





Medtronic

NOTE TO IMPLANTING FACILITY:

PLEASE PROVIDE A COPY OF THIS WARRANTY TO THE PATIENT AND PLACE A COPY IN THE PATIENT'S CHART

Limited warranty and general warning Implantable Cardioverter Defibrillator limited warranty

A. This Limited Warranty¹ provides, for a period of ten (10) years commencing with the date of the implant (the "Implantation Date"), the following assurances to and for the benefit of the patient ("Patient") who is implanted with a Medtronic Implantable Cardioverter Defibrillator (hereafter referred to as "Device") packaged with this Warranty:

- (1) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur within the six (6) year period commencing on the Implantation Date, Medtronic will, at its option, either:
 - a) Issue a credit to the purchaser of a Medtronic device to be used as a replacement of the Device (the "Replacement"), equal to the lesser of the net price paid by: (i) the original implanting facility, for the original Device (the "Original Purchase Price"), or (ii) the purchaser of the Replacement (the "Purchaser"), for the Replacement (the "Actual Purchase Price"); or

¹ This Limited Warranty is provided by Medtronic, Inc., 710 Medtronic Parkway, Minneapolis, MN 55432-5604. It applies only to the United States. Areas outside the United States should contact their Medtronic representative for exact terms of the Limited Warranty.



- b) Without charge, provide to the Purchaser a Replacement for use in the Patient that is functionally comparable to the Device.
- (2) Should the Device function in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship, and should such event occur after six (6) years but prior to ten (10) years from the Implantation Date, Medtronic will provide the Purchaser with a credit against the purchase of the Replacement, in an amount equal to one-half (1/2) of the lesser of the Original Purchase Price or the Actual Purchase Price, reduced on a pro rata basis (at the rate of 1/48th per month) over this four (4) year period.

In addition, Medtronic may, for the benefit of the Patient and at its option, pay up to Two Thousand Five Hundred Dollars (\$2,500) of reasonable uninsured medical expenses associated with the replacement of the Device with the Replacement.

- (3) THIS LIMITED WARRANTY IS NOT A REPRESENTATION THAT THE BATTERY OF THIS DEVICE WILL LAST THE ENTIRE TEN (10) YEAR WARRANTY PERIOD. Although battery cell depletion will occur with time and is not considered to be caused by the quality of materials or workmanship, the remedies set forth in Subsections A(1) and A(2) will apply to a Device that must be replaced during the warranty period due to battery depletion on account of its failure to perform as warranted. The Device batteries have a specified capacity that may deplete at different rates depending on Device settings and requirements for pacing, cardioversion, defibrillation or other Device functions.

B. To qualify for this Limited Warranty, all of these conditions must be met:

- (1) The Device must be implanted on or before its "Use By" or "Use Before" date in conjunction with Medtronic leads or leads of equal quality and comparable electrical characteristics.
- (2) The Device must be used in accordance with the labeling and not altered or subjected to misuse, reuse, abuse, accident, or improper handling.
- (3) All Device registration materials must be completed and returned to Medtronic within thirty (30) days of the Implantation Date.

- (4) Replaced Devices must be returned to Medtronic at the address listed below within thirty (30) days of explanation. By returning the Device and seeking a remedy under this warranty, the Patient agrees that the Device shall be the property of Medtronic.
- (5) Replaced Devices must be accompanied by a written statement from the Purchaser indicating that the Device is being returned to Medtronic to determine whether a warranty credit is due under the warranty, and that the Purchaser will credit the Patient's account in the full amount of any credit received pursuant to this warranty and will adjust the Patient's bill to account for the full value of any free product or uninsured medical expenses paid under this warranty. Additional warranty information is available at www.medtronic.com/manuals.

The remedies provided hereunder are offered for the benefit of the Patient when conditions specified in this Limited Warranty are met. The determination that a component of the Device is not as warranted shall be made by Medtronic after its tests and inspections.

PATIENTS SHOULD ENSURE THAT THEIR HEALTH CARE PROVIDERS HAVE COMPLIED WITH THESE CONDITIONS IN ORDER TO ENSURE THE AVAILABILITY OF THIS LIMITED WARRANTY.

C. This Limited Warranty is limited to its express terms. In particular:

- (1) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR USE. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE PATIENT'S EXCLUSIVE REMEDIES. AS TO ALL OTHERS, MEDTRONIC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. NO SUCH EXPRESS OR IMPLIED WARRANTY TO THE PATIENT SHALL EXTEND BEYOND THE PERIOD SPECIFIED IN SUBSECTIONS A(1), A(2), AND A(3). THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. Except as expressly provided by this Limited Warranty, MEDTRONIC IS NOT RESPONSIBLE FOR ANY DIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES BASED ON ANY DEFECT, MALFUNCTION, OR FAILURE OF THE DEVICE TO FUNCTION IN A MANNER CONSISTENT WITH ITS INTENDED OPERATION AND PERFORMANCE DUE TO THE QUALITY OF MATERIALS AND WORKMANSHIP, WHETHER THE CLAIM IS BASED ON WARRANTY, CONTRACT, TORT, OR OTHERWISE. These remedies will not be deemed to have failed of their essential purpose so long as Medtronic is willing and able to provide them to the Patient.

- (2) This Limited Warranty is made only to the Patient in whom the Device was originally implanted.
- (3) The exclusions and limitations set out above are not intended to, and should not be construed so as to, contravene mandatory provisions of applicable law. If any part or term of this Limited Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the Patient specific legal rights. The Patient may also have other rights, which vary from state to state.
- (4) No person has any authority to bind Medtronic to any representation, condition, or warranty with respect to the Device that deviates in any respect from this Limited Warranty.
- (5) THIS LIMITED WARRANTY IS NOT APPLICABLE TO LEADS OR ACCESSORIES USED WITH THE DEVICE.

General Warning

Medtronic devices are implanted in the extremely hostile environment of the human body. This environment places severe limitations on the design and function of the device and lead. These limitations unavoidably reduce the potential performance and longevity of the device and the lead despite the exercise of due care in design, component selection, manufacture, and testing prior to sale. Reference is hereby made to published data on predictable failure rates of the device and the lead and their implantation, which have either been furnished by Medtronic to physicians or are otherwise available to physicians.

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warranty cards



Medtronic

710 Medtronic Parkway
Minneapolis, MN 55432
USA

Send Returned Product to:

Medtronic, Inc.
Returned Product Analysis RCE172
7000 Central Ave NE
Minneapolis, MN 55432
Fax +1 800 341 8847

Medtronic USA, Inc.

Information for patients:
Toll-free +1 800 551 5544
(7 AM - 6 PM, Monday-Friday,
Central Standard Time)
www.medtronic.com
Fax +1 763 514 1855

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M956394A001A
2013-08-27



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Supplemental limited warranty summary

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Effective December 16, 2023 through December 15, 2024

Replacement Scenario	Warranty Summary*	Patient Uninsured Medical Expenses
Non-Prophylactic Sprint Fidelis Lead	Full warranty credit toward a new Medtronic lead	\$1,200
Non-Prophylactic Sprint Fidelis Lead + Prophylactic Device	Lead: Full warranty credit toward a new Medtronic lead Device: Half the warranty credit toward a new Medtronic device that would apply under the device Standard Limited Warranty terms	\$1,200 \$2,500

*Note: For actual Limited warranty terms and conditions, please reference the applicable Supplemental and Standard Limited Warranty cards. Return explanted product and completed warranty claim form within 30 days of product explant. Complete one warranty claim form per explanted product. Hospital representative and physician signatures are required on Supplemental Limited Warranty requests. For questions, contact the Medtronic Warranty Hotline at 1 (877) 359-6407 or rs.warranty@medtronic.com



Supplemental limited warranty summary

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(continued)

Effective December 16, 2023 through December 15, 2024

Replacement Scenario	Warranty Summary*	Patient Uninsured Medical Expenses
Prophylactic Sprint Fidelis Lead	Full warranty credit toward a new Medtronic lead	\$1,200
Prophylactic Sprint Fidelis Lead + Prophylactic Device	Lead: Full warranty credit toward a new Medtronic lead Device: Not eligible for warranty credit	\$1,200 Not eligible for Uninsured Medical Expenses
Non-Prophylactic Device (device at ERI within the warranty period or outside normal tolerances) + Prophylactic Sprint Fidelis Lead	Device: Warranty credit toward a new Medtronic device that would apply under the Standard Limited Warranty terms Lead: Full warranty credit toward a new Medtronic lead	\$2,500 \$1,200

*Note: For actual Limited Warranty terms and conditions, please reference the applicable Supplemental and Standard Limited Warranty cards. Return explanted product and completed warranty claim form within 30 days of product explant. Complete one warranty claim form per explanted product. Hospital representative and physician signatures are required on Supplemental Limited Warranty requests. For questions, contact the Medtronic Warranty Hotline at 1 (877) 359-6407 or rs.warranty@medtronic.com.



Supplemental limited warranty summary

Back to supplemental warranties

(continued)

Effective December 16, 2023 through December 15, 2024

Replacement Scenario	Warranty Summary†	Patient Uninsured Medical Expenses
LINQ II™	Credit toward a new ICM if device has experienced a partial reset that disables Brady, Pause, or PVC detections and has been implanted between 18 and 36 months	\$1,500
Potential for Reduced Energy or No Energy Delivered Non-Prophylactic Device Replacement	A credit will be provided when a device is confirmed to have exhibited a reduced energy shock due to the root cause described in the May 2023 device advisory, and the device has not yet reached elective replacement (RRT/ERI).	\$2500
Potential for Reduced Energy or No Energy Delivered Undeterminable Malfunction: Device Replacement	A credit will be provided when a patient's device and defibrillation lead is replaced where the physician has observed that a reduced-energy HV therapy was delivered and Medtronic is unable to determine if the reduced-energy HV shock (i.e., malfunction) is related to the issue described in the May 2023 advisory.	\$2500
Potential for Reduced Energy or No Energy Delivered Undeterminable Malfunction: Lead Replacement	A credit will be provided when a patient's device and defibrillation lead is replaced where the physician has observed that a reduced-energy HV therapy was delivered and Medtronic is unable to determine if the reduced-energy HV shock (i.e., malfunction) is related to the issue described in the May 2023 advisory.	\$1200
Potential for Reduced Energy or No Energy Delivered Non-Medtronic Device	No credit will be provided when a device is explanted and replaced with a non-Medtronic device. For the benefit of the patient, Medtronic will cover some expenses associated with device replacement.	\$2500
LINQ II Susceptible to Moisture Ingress	Credit towards a prophylactically or non-prophylactically replaced device, within the affected population, as noted in the January 2022 product advisory.	\$1500
LINQ II Device Noise Disruption	Credit towards a device replaced non-prophylactically, within the affected population, as noted in the October 2023 product advisory.	\$1500

†Note: For actual Limited Warranty terms and conditions, please reference the applicable Supplemental and Standard Limited Warranty cards. Return explanted product and completed warranty claim form within 30 days of product explant. Complete one warranty claim form per explanted product. Hospital representative and physician signatures are required on Supplemental Limited Warranty requests. For questions, contact the Medtronic Warranty Hotline at 1 (877) 359-6407 or rs.warranty@medtronic.com.





SPRINT FIDELIS® SUPPLEMENTAL LIMITED WARRANTIES (U.S. ONLY)
Effective December 16, 2023 through December 15, 2024

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

1. Determine warranty type.
2. Complete the Medtronic Standard and Supplemental Warranty Claim Form.
3. Fax the completed claim form to the number at the bottom of the form.
4. Return explanted products to Medtronic at the address listed on the claim form. Return Mailer Kits are available from your Medtronic sales representative or by contacting Medtronic at crdm.returnedproduct@medtronic.com or (800) 328-2518 ext 44800.

NON-PROPHYLACTIC (i.e. suspected fracture) SPRINT FIDELIS SUPPLEMENTAL LIMITED WARRANTY

By requesting this supplemental warranty, you have requested that Medtronic provide a replacement lead without charge or issue a credit in connection with your replacement of a Sprint Fidelis Lead that is not functioning within normal tolerances. Your request may fall outside the Limited Warranty and General Warning ("Limited Warranty") issued with Medtronic Implantable High Voltage Leads. For Sprint Fidelis Leads (Models 6930, 6931, 6948, 6949) replaced between December 16, 2023 and December 15, 2024 only, Medtronic has issued a Supplemental Limited Warranty ("Supplemental Limited Warranty"), which is incorporated in and made part of the Limited Warranty. The Supplemental Limited Warranty provides that the Limited Warranty will apply where the Sprint Fidelis Lead is not functioning within normal tolerances, whether or not due to materials or workmanship. Please see the Limited Warranty for additional, applicable information. All other terms and conditions of the Limited Warranty still apply.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has determined that the Sprint Fidelis Lead is not functioning within normal tolerances.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

1. Any credit extended on account of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
2. Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced price products or warranty credits.

PROPHYLACTIC SPRINT FIDELIS LEAD SUPPLEMENTAL LIMITED WARRANTY

By requesting this supplemental warranty, you have requested that Medtronic provide a replacement lead without charge or issue a credit in connection with a prophylactic replacement, occurring between December 16, 2023 and December 15, 2024 of the named patient's Sprint Fidelis Lead. Medtronic has communicated to both patients and physicians that our Independent Physician Quality Panel believes it is inappropriate to prophylactically replace Sprint Fidelis leads except in unusual individual patient circumstances. The physician signing the Standard and Supplemental Warranty Claim Form has made the medical judgment based on this patient's individual circumstances that prophylactic lead replacement is in the patient's best interests.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has evaluated the relative risks of prophylactic removal, insertion of another lead, and continuing monitoring only and has made the medical judgment that prophylactic replacement is in the named patient's best interests.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

1. Any credit extended on account of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
2. Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com



PROPHYLACTIC DEVICE SUPPLEMENTAL LIMITED WARRANTY**PARTIAL APPLICATION OF DEVICE LIMITED WARRANTY IN CONNECTION WITH REPLACEMENT OF A FRACTURED SPRINT FIDELIS LEAD**

This supplemental warranty is valid only in connection with replacement of Medtronic implantable cardioverter defibrillators and Medtronic dual chamber implantable cardioverter defibrillators with cardiac resynchronization therapy ("Defibrillator").

By requesting this supplemental warranty, you have informed Medtronic that: (1) You are performing a surgical procedure to replace the patient's Sprint Fidelis lead, which has failed to function within normal tolerances; (2) the patient's Defibrillator is still covered by Medtronic's Limited Warranty and General Warning ("Defibrillator's Limited Warranty"); (3) and you have made the medical judgment that replacement of the Defibrillator at the same time as the surgical procedure involving the lead is in the individual patient's best interest. You have requested that, in these circumstances, Medtronic provide a credit against a Medtronic replacement Defibrillator in an amount equal to half the credit that would apply had the Defibrillator been replaced pursuant to the Defibrillator's Limited Warranty. Please complete and fax the Medtronic Standard and Supplemental Warranty Claim Form to Medtronic and send the Defibrillator to the Medtronic CRDM Returned Product Analysis Laboratory within 30 days of explant for Medtronic to review your request for partial credit toward purchase of a Medtronic replacement Defibrillator. Granting your request does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the lead, any aspect of the planned surgical procedure, the Defibrillator or any other Medtronic devices. To allow Medtronic to evaluate this process, claim forms may only be used when the Defibrillator replacement will take place on or before December 15, 2024.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has made the medical judgment that current replacement of the Defibrillator is in the best interests of the individual patient (for example, because it avoids an additional surgery in a short period of time).

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

1. Any credit extended on account of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
2. Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced price products or warranty credits.



LINQ II™ Amplified Noise Advisory (FA1368)

SUPPLEMENTAL LIMITED WARRANTY

Effective October 01, 2023, until December 15, 2024

(December 2023 U.S. ONLY)

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

- Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
- Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
- Return explanted products to Medtronic's Returned Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative or by ordering them directly with the following link [here](#).

This Supplemental Limited Warranty is valid for a Non-Prophylactic replacement of a Medtronic LINQ II Insertable Cardiac Monitor within the identified affected population as noted in the October 2023 LINQ II™ Amplified Noise product advisory. Each of these devices is included in this supplemental warranty's population and will be referred to as the "Affected Device".

By requesting this Supplemental Limited Warranty, you have requested that Medtronic will issue a full warranty credit for the Medtronic replacement product, in connection with a non-prophylactic device replacement, occurring between October 2023 and December 15, 2024, of the named patient's Affected Device. Medtronic will (1) issue a credit against the purchase price of a replacement Medtronic Insertable Cardiac Monitor to the purchaser of the replacement Insertable Cardiac Monitor equal to the net invoice price of the replacement Medtronic Insertable Cardiac Monitor for a current, functionally comparable Medtronic Insertable Cardiac Monitor and (2) pay, for the benefit of the patient, up to Fifteen Hundred Dollars (\$1500) of reasonable unreimbursed medical expenses associated with the replacement of the Insertable Cardiac Monitor (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients, travel expenses).

This Supplemental Limited Warranty is designed to apply where the Affected Device has exhibited the identified malfunction referenced in the above-named product advisory letter. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient is implanted with an Affected Device related to the October 2023 Amplified Noise product advisory.
- The device is within 19 to 55 months of the original implant date.
- A replacement Medtronic Device must be implanted.

Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product



- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form.
- The hospital must return the explanted device to the Medtronic address below within 30 days of explant, and
- One of the following have occurred:
 1. A confirmed malfunction by the Medtronic Product Analysis Return Lab related to the October 2023 device noise disruption product advisory.
 2. Received a letter from Medtronic titled, "Observed Amplified Noise (FA1368)," indicating the observation of amplified noise associated with the October 2023 product advisory.
 3. Advised and documented by the Medtronic Technical Services team that the LINQ II device is exhibiting behavior associated with the October 2023 device noise disruption product advisory and may be replaced.
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.
- This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or their replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has made the medical judgment that replacement of the device is in the best interests of the individual patient.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

- Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
- Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of product replacement to:
Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432

2 | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product.



LINQ II™ Moisture Ingress Risk SUPPLEMENTAL LIMITED WARRANTY

Effective December 16, 2023, until December 15, 2024

(December 2023 U.S. ONLY)

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

- Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
- Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
- Return explanted products to Medtronic's Return Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative, by ordering directly [here](#), or by emailing crdm.returnedproduct@medtronic.com.

This Supplemental Limited Warranty is valid for a Prophylactic or Non-Prophylactic replacement of a Medtronic LINQ II Insertable Cardiac Monitor within the identified affected population as noted in the January 2022 LINQ II™, possible moisture ingress product advisory. Each of these devices is included in this supplemental warranty's population and will be referred to as the "Affected Device".

By requesting this Supplemental Limited Warranty, you have requested that Medtronic will issue a full warranty credit for the Medtronic replacement product, in connection with a prophylactic or non-prophylactic device replacement, occurring between December 16, 2023 and December 15, 2024, of the named patient's Affected Device. Medtronic will (1) issue a credit against the purchase price of a replacement Medtronic Insertable Cardiac Monitor to the purchaser of the replacement Insertable Cardiac Monitor equal to the net invoice price of the replacement Medtronic Insertable Cardiac Monitor for a current, functionally comparable Medtronic Insertable Cardiac Monitor and (2) pay, for the benefit of the patient, up to Fifteen Hundred Dollars (\$1500) of reasonable unreimbursed medical expenses associated with the replacement of the Insertable Cardiac Monitor (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients, travel expenses).

This Supplemental Limited Warranty is designed to apply where the Affected Device has exhibited the identified malfunction referenced above, or the physician has made the medical judgment that prophylactic replacement of the Affected Device is in the patient's best interest. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient is implanted with an Affected Device
- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form
- A replacement Medtronic Device must be implanted
- The hospital must return the explanted device to the Medtronic address below within 30 days of explant.
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.

1 | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product



This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or their replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has made the medical judgment that current replacement of the device is in the best interests of the individual patient.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

- Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient’s account; and
- Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of product replacement to:
Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432

2 | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product





Reveal LINQ™ LINQ II™ SUPPLEMENTAL LIMITED WARRANTY (U.S. ONLY)
Effective December 16, 2023 until December 15, 2024

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

1. Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
2. Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
3. Return explanted products to Medtronic's Return Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative, by ordering directly [here](#), or by emailing crdm.returnedproduct@medtronic.com.

This Supplemental Limited Warranty is valid only for replacement of a Medtronic Reveal LINQ or LINQ II Insertable Cardiac Monitor that has experienced a partial electrical reset which has disabled Brady, Pause, or PVC Detections as noted in the May 2021 product advisory. PVC event detection is a feature offered only with LINQ II devices.

Where the Medtronic Insertable Cardiac Monitor has experienced a partial electrical reset that disables Brady, Pause, or PVC detection, been explanted before December 16, 2024, is between eighteen (18) months and thirty-six (36) months of its original implant date, and otherwise meets the Insertable Cardiac Monitor's Standard Limited Warranty conditions. Medtronic will (1) issue a credit against the purchase price of a replacement Medtronic Insertable Cardiac Monitor to the purchaser of the replacement Insertable Cardiac Monitor equal to the net invoice price of the replacement Medtronic Insertable Cardiac Monitor for a current, functionally comparable Medtronic Insertable Cardiac Monitor and (2) pay, for the benefit of the patient, up to Fifteen Hundred Dollars (\$1500) of reasonable uninsured medical expenses associated with the replacement of the Insertable Cardiac Monitor.

This Supplemental Limited Warranty is designed to apply where the physician has made the medical judgment, based on the patient's individual circumstances, that Brady, Pause, or PVC detections is required to be enabled, and that replacement of the patient's Implantable Cardiac Monitor is in the patient's best interest. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient is implanted with an affected device and the device has experienced a partial electrical reset that has disabled Brady, Pause, or PVC detections.
- The patient's physician has determined that the patient requires Brady, Pause, or PVC detections and cannot wait for the Reveal LINQ software fix or the LINQ II manufacturing fix.
- A replacement Medtronic Implantable Cardiac Monitor must be implanted.
- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form.
- The hospital must return the explanted device to the Medtronic address below within 30 days of product explant.
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.

This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or their replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has evaluated the relative risks of device removal, insertion of another device, and continuing monitoring only, and has made the medical judgment that the patient should have a device where Brady, Pause, or PVC detections are enabled.
- The physician also acknowledges the estimated risk of complications associated with device replacement for a patient due to this issue is at least comparable to the risk of complications associated with waiting for the Reveal LINQ software update or for LINQ II, monitoring via the Patient Assistant feature, which will continue to mark symptoms after a partial electrical reset.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

- Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
- Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of product replacement to:

Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432

Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product

**Select Medtronic Dual Chamber Implantable Pulse Generators (IPGs)
SUPPLEMENTAL LIMITED WARRANTIES (U.S. ONLY)
Effective December 16, 2022 through December 15, 2023**

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

1. Determine warranty type.
2. Complete the Medtronic Standard and Supplemental Warranty Claim Form.
3. E-mail the completed claim form to the e-mail address at the bottom of the Warranty Claim Form
4. Return explanted products to Medtronic at the address listed on the claim form within 30 days of product replacement. Return Mailer Kits are available from your Medtronic sales representative or by contacting Medtronic at crdm.returnedproduct@medtronic.com or (800) 328-2518 ext 44800.

Dual Chamber Adapta®, Versa®, Sensia®, IPGs with TYRX® Envelope SUPPLEMENTAL LIMITED WARRANTY

This Supplemental Limited Warranty is valid only for prophylactic or non-prophylactic replacement of Adapta, Versa, and Sensia Dual Chamber IPG devices within the identified affected population, as noted in the January 2019 product advisory. Each of these devices is included in this supplemental warranty's population and will be referred to as the "Affected Device".

By requesting this Supplemental Limited Warranty, you have requested that Medtronic issue a full warranty credit for the most comparable Medtronic replacement Dual Chamber IPG available and, upon request, a credit for a TYRX envelope used in connection with a prophylactic or non-prophylactic device replacement occurring between December 16, 2022 and December 15, 2023, of the named patient's "Affected Device".

This Supplemental Limited Warranty is designed to apply where the physician has made the medical judgment based on the patient's individual circumstances that replacement of the "Affected Device" is in the patient's best interest. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient's physician has determined that the patient cannot tolerate a non-susceptible pacing mode and is at risk for a symptomatic pause until a ventricular escape beat occurs
- The patient is implanted with an "Affected Device" and the device is **NOT** at ERI
- A replacement Medtronic Device must be implanted
- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form
- When requesting a warranty credit for a TYRX envelope, the TYRX envelope must be used in the patient receiving the replacement Medtronic Device for an "Affected Device"
- The hospital must return the explanted device to the Medtronic address below within 30 days of product replacement
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device and, if requested, the TYRX envelope

This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or their replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has evaluated the relative risks of prophylactic removal, insertion of another device, and continuing monitoring only and has made the medical judgment that the patient cannot tolerate a non-susceptible pacing mode and is at risk for a symptomatic pause until a ventricular escape beat occurs.
- The physician also acknowledges the estimated mortality risk of complications associated with device replacement for a patient due to this issue is at least comparable to the mortality risk of complications due to this issue when programmed to a susceptible pacing mode.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

- Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
- Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of product replacement to:
Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432

Increased Potential for Reduced Energy or No Energy Delivered During High Voltage Therapy When Programmed AX>B (FA1326)

SUPPLEMENTAL LIMITED WARRANTY

Effective December 16, 2023, until December 15, 2024

(December 2023 U.S. ONLY)

How to Request Supplemental Warranty Credit:

- Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
- Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
- Return explanted products to Medtronic’s Return Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative, by ordering directly [here](#), or by emailing crdm.returnedproduct@medtronic.com.

This Supplemental Limited Warranty relates to the May 2023 Medtronic product advisory communication titled Increased Potential for Reduced Energy or No Energy Delivered During High Voltage Therapy When Programmed AX>B (FA1326) and applies to the devices in the below table:

TABLE OF DEVICES

Device Name	Device Model Numbers	Subset Population
Cobalt XT™	DVPA2D1, DVPA2D4, DDPA2D1, DDPA2D4, DTPA2D4, DTPA2D1, DTPA2QQ, DTPA2Q1	No
Cobalt™	DVPB3D1, DVPB3D4, DDPB3D1, DDPB3D4, DTPB2D4, DTPB2D1, DTPB2QQ, DTPB2Q1	No
Crome™	DVPC3D1, DVPC3D4, DDPC3D1, DDPC3D4, DTPC2D4, DTPC2D1, DTPC2QQ, DTPC2Q1	No
Claria MRI™	DTMA1D1, DTMA1D4, DTMA1Q1, DTMA1QQ	Identified via serial number lookup
Amplia MRI™	DTMB1D1, DTMB1D4, DTMB1Q1, DTMB1QQ	Identified via serial number lookup
Compia MRI™	DTMC1D1, DTMC1QQ	Identified via serial number lookup
Viva™	DTBA1D1, DTBA1D1G, DTBA1D4, DTBA1Q1, DTBA1QQ, DTBB1D1, DTBB1D4, DTBB1Q1, DTBB1QQ	Identified via serial number lookup
Visia AF™	DVAB1D1, DVAB1D4	Identified via serial number lookup
Visia AF MRI™	DVFB1D1, DVFB1D4, DVFC3D1, DVFC3D4	Identified via serial number lookup
Evera™	DDBB1D1, DDBB1D4, DVBB1D1, DVBB1D4	Identified via serial number lookup
Evera MRI™	DDMB1D1, DDMB1D4, DVMB1D4, DVMC3D1	Identified via serial number lookup
Primo MRI™	DDMD3D1, DDMD3D4, DVMD3D1, DVMD3D4	Identified via serial number lookup

1 | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product

Under this Supplemental Limited Warranty Medtronic is offering the following:

A. **Device Replacements:** Applies when a device is confirmed to have exhibited a reduced energy shock due to the root cause described in the May 2023 device advisory, and the device has not yet reached elective replacement (RRT/ERI). Eligibility requirements are as follows:

1. The patient is implanted with one of the devices listed within the communicated subset, and the device is **NOT** at elective replacement (RRT/ERI).
2. A replacement Medtronic Device must be implanted.
3. The hospital must return the explanted device within 30 days of replacement.
4. The device is confirmed by Medtronic to have exhibited a reduced energy shock as described in the May 2023 advisory based on the analysis of the returned device or a phone call with the Medtronic Technical Services team.
5. A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.

By requesting this Supplemental Limited Warranty coverage, you have requested that Medtronic issue a full warranty credit for the Medtronic replacement product and, upon request, a TYRX™ envelope used in connection with a device replacement occurring prior to December 16, 2024. Medtronic will: (1) issue a credit against the purchase price of a comparable Medtronic replacement device, to the purchaser of the replacement device, equal to the net invoice price of the original Medtronic device; and (2) pay, for the benefit of the patient, up to Twenty-Five Hundred Dollars (\$2500) of reasonable unreimbursed medical expenses associated with the replacement of the device (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients).

B. **Partial Device Credit:** Applies when a patient's device and defibrillation lead is replaced where the physician has observed that a reduced-energy HV therapy was delivered and Medtronic is unable to determine if the reduced-energy HV shock (i.e., malfunction) is related to the issue described in the May 2023 advisory. Eligibility requirements are as follows:

1. The patient is implanted with one of the devices listed within the communicated subset, and the device is **NOT** at elective replacement (RRT/ERI).
2. The reduced energy shock cannot be confirmed by Medtronic, based on phone analysis completed by the Medtronic Technical Services team, to be caused by the issue described in the May 2023 advisory prior to explant.
3. A replacement Medtronic Device must be implanted.
4. The hospital must return the explanted device within 30 days of replacement.
5. The hospital must return or submit acceptable lead data within 30 days of replacement, and the lead is confirmed by Medtronic to have exhibited a malfunction.
6. A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.

By requesting this Supplemental Limited Warranty coverage, you have requested that Medtronic issue a warranty credit for the Medtronic replacement device and, upon request, a TYRX™ envelope used in connection with a device replacement occurring prior to December 16, 2024. Medtronic will: (1) issue a credit against the purchase price of a comparable Medtronic replacement device, to the purchaser of the replacement device, in an amount equal to half the credit that would apply had the Device been replaced pursuant to the Device’s Limited Warranty and (2) pay, for the benefit of the patient, up to Twenty-Five Hundred Dollars (\$2500) of reasonable unreimbursed medical expenses associated with the replacement of the device (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients).

- C. **Lead Partial Credit:** Applies when a patient’s device and defibrillation lead is replaced where the physician has observed that a reduced-energy HV therapy was delivered and Medtronic is unable to determine if the reduced-energy HV shock (i.e., malfunction) is related to the issue described in the May 2023 advisory. Eligibility requirements are as follows:
1. The patient is implanted with one of the devices listed within the communicated subset, and the device is **NOT** at elective replacement (RRT/ERI).
 2. The patient is implanted with a Medtronic RV defibrillation lead.
 3. The reduced energy shock cannot be confirmed by Medtronic, based on phone analysis completed by the Medtronic Technical Services team, to be caused by the issue described in the May 2023 advisory prior to explant.
 4. A replacement Medtronic RV defibrillation Lead must be implanted.
 5. The hospital must return the explanted device and acceptable lead data within 30 days of replacement.
 6. The device is confirmed by Medtronic to have exhibited a malfunction related to the May 2023 communicated device advisory.
 7. A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Lead.

By requesting this Supplemental Limited Warranty coverage, you have requested that Medtronic issue a warranty credit for the Medtronic replacement lead. Medtronic will: (1) issue a credit against the purchase price of a comparable Medtronic replacement lead, to the purchaser of the replacement device, in an amount equal to half the credit that would apply had the lead been replaced pursuant to the Lead’s Limited Warranty and (2) pay, for the benefit of the patient, up to Twelve Hundred Dollars (\$1200) of reasonable unreimbursed medical expenses associated with the replacement of the lead (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients).

- D. **Patient Support:** Applies when a device is explanted and replaced with a non-Medtronic device. Medtronic will provide, for the benefit of the patient, unreimbursed medical coverage of up to Twenty-Five Hundred Dollars (\$2500) of reasonable unreimbursed medical expenses associated with the replacement of the device (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients).

This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or the replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

- Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient’s account; and
- Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has made the medical judgment that current replacement of the device is in the best interest of the individual patient.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of product replacement to:
Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432



LINQ II™ Amplified Noise Advisory (FA1368)

SUPPLEMENTAL LIMITED WARRANTY

Effective October 01, 2023, until December 15, 2024

(December 2023 U.S. ONLY)

Instructions on how to request credit under these Supplemental Warranty terms and conditions:

- Complete and sign the Medtronic Standard and Supplemental Warranty Claim Form.
- Email the completed Standard and Supplemental Warranty Claim Form to rs.crhfwarranty@medtronic.com.
- Return explanted products to Medtronic's Returned Product Analysis Lab at the address listed at the bottom of this warranty. Return Mailer Kits are available from your Medtronic sales representative or by ordering them directly with the following link [here](#).

This Supplemental Limited Warranty is valid for a Non-Prophylactic replacement of a Medtronic LINQ II Insertable Cardiac Monitor within the identified affected population as noted in the October 2023 LINQ II™ Amplified Noise product advisory. Each of these devices is included in this supplemental warranty's population and will be referred to as the "Affected Device".

By requesting this Supplemental Limited Warranty, you have requested that Medtronic will issue a full warranty credit for the Medtronic replacement product, in connection with a non-prophylactic device replacement, occurring between October 2023 and December 15, 2024, of the named patient's Affected Device. Medtronic will (1) issue a credit against the purchase price of a replacement Medtronic Insertable Cardiac Monitor to the purchaser of the replacement Insertable Cardiac Monitor equal to the net invoice price of the replacement Medtronic Insertable Cardiac Monitor for a current, functionally comparable Medtronic Insertable Cardiac Monitor and (2) pay, for the benefit of the patient, up to Fifteen Hundred Dollars (\$1500) of reasonable unreimbursed medical expenses associated with the replacement of the Insertable Cardiac Monitor (inclusive of any co-pays, coinsurance or deductibles paid or owed by patients, travel expenses).

This Supplemental Limited Warranty is designed to apply where the Affected Device has exhibited the identified malfunction referenced in the above-named product advisory letter. Eligibility requirements under this Supplemental Limited Warranty are as follows:

- The patient is implanted with an Affected Device related to the October 2023 Amplified Noise product advisory.
- The device is within 19 to 55 months of the original implant date.
- A replacement Medtronic Device must be implanted.

1 | Pursuant to the HIPAA Privacy Rule (45 C.F.R. § 164.512(b)), covered entities may disclose protected health information without an authorization to a person or entity subject to FDA jurisdiction for public health purposes related to the quality, safety, or effectiveness of an FDA-regulated product.

- The physician and institution sign and submit to Medtronic the Standard and Supplemental Warranty Claim Form.
- The hospital must return the explanted device to the Medtronic address below within 30 days of explant, and
- One of the following have occurred:
 1. A confirmed malfunction by the Medtronic Product Analysis Return Lab related to the October 2023 device noise disruption product advisory.
 2. Received a letter from Medtronic titled, "Observed Amplified Noise (FA1368)," indicating the observation of amplified noise associated with the October 2023 product advisory.
 3. Advised and documented by the Medtronic Technical Services team that the LINQ II device is exhibiting behavior associated with the October 2023 device noise disruption product advisory and may be replaced.
- A valid purchase order from the hospital must be submitted to Medtronic for the replacement Medtronic Device.
- This Supplemental Limited Warranty is limited to its express terms and does not constitute a representation, judgment, or admission or assumption of liability by Medtronic with respect to the replaced device or their replacement procedure.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the physician confirms that:

- The physician has made the medical judgment that replacement of the device is in the best interests of the individual patient.

By filling out and signing the Medtronic Standard and Supplemental Warranty Claim Form, the hospital confirms that:

- Any credit extended because of this supplemental warranty is for the sole benefit of the patient and will be credited in full to the patient's account; and
- Claims for reimbursement to third party payors will be submitted in accordance with all applicable payor requirements, including any such requirements relating to reporting either free or reduced-price products or warranty credits.

For warranty related questions, contact Medtronic at: (877) 359-6407 or rs.warranty@medtronic.com

Return devices within 30 days of product replacement to:
Medtronic, Inc., Return Product Analysis RCE172
7000 Central Avenue NE, Minneapolis, MN 55432

Requesting warranty credit

Back to supplemental warranties

1. Hospital to return the explanted product to Medtronic's Returned Product Analysis Lab within 30 days of the explant procedure.¹ For full leads not explanted, return clinical data² within 30 days of the product replacement procedure, showing failure of the lead to function within normal tolerances.
2. Hospital to complete, sign, and submit the Medtronic warranty claim form to (800) 341-8847 or via email to rs.warranty@medtronic.com within 30 days of the replacement procedure.

¹ Or as otherwise noted in the warranty card packaged with the product.

² Clinical data such as a full save-to-disk or device stored electrogram strips.

NOTE: For specific warranty qualification criteria, please reference the Medtronic Limited Warranty card included in the product packaging.

Completing the warranty claim form

Back to supplemental warranties

NOTE: When requesting warranty for more than one product, complete one warranty claim form for each product

Complete Patient and Product Information

Signature(s) required:

- Standard Limited Warranty:
 - Authorized hospital representative
 - Supplemental Warranties:
 - Authorized hospital representative
 - Physician*
- *Only needed if Non-Proph checked

For warranty related questions contact Medtronic at:

- (877) 359-6407
- rs.warranty@medtronic.com

Medtronic
Standard and Supplemental Warranty Claim Form (US Only)
 Complete and submit this form to request warranty credit for a Medtronic Cardiac Rhythm Heart Failure device or lead.

Warranty Type Requested (check either Standard Limited Warranty or applicable Supplemental Limited Warranty)

<input type="checkbox"/> Standard Limited Warranty	<input type="checkbox"/> Supplemental Limited Warranty
	<input type="checkbox"/> Non-Propylactic (physician or/ho bedside was all functioning with normal sinus rhythm)
	<input type="checkbox"/> Propylactic (physician medical judgment to replace lead/device that was functioning with normal sinus rhythm)

Patient/Product Information:

Patient Name: _____ Patient Hospital Reference Number: _____
 Hospital Medtronic Account Number: _____ Explanting Hospital Name: _____
 Medtronic Employee Involved with the Case (if applicable): _____
 Original Implant Date: _____ Date of Replacement Procedure: _____
 Serial Number of Explanted Product: _____ Model Number of Explanted Product: _____
 Serial Number of New Product: _____ Model Number of New Product: _____

Authorized Signatures:

Required for Standard and Supplemental Warranty Claims:

By checking this box, you authorize the manufacturer to determine if a warranty credit is due. No warranty credit will be issued unless all requirements of the applicable warranty have been met. Warranties are for the benefit of the patient and any value received under a warranty should be credited to the patient's account. You may also be required to report the amounts received to the patient's insurer, including Medicare. By checking this box, you represent that, after due inquiry, all of the information included is correct and you are authorized to sign on behalf of the hospital.

Name and Title of Authorized Representative of Medical Institution: _____
 Initials of Authorized Representative of Medical Institution: _____
 Email: _____ Telephone #: _____

Additional Signature as Required in Supplemental Limited Warranties:

By checking this box, you represent that you have reviewed the applicable Supplemental Limited Warranty and agree to the Physician Confirmation Statement.

Physician Name: _____
 Initials of Physician: _____

For questions, contact the Medtronic Warranty Hotline at (877) 359-6407 or rs.warranty@medtronic.com

Email Completed and Signed Warranty Claim Form to:
rs.warranty@medtronic.com

Please send explanted products within 30 days of explant to:
 Medtronic (L), Return Product Analysis (RPA) Lab
 7300 Centex Ave NE, Minneapolis, MN 55432

SUBMIT WARRANTY FORM

Med 026009 Rev. 01
 Printed in the USA. Patent Nos. 7,817,738; 7,817,739; 7,817,740; 7,817,741; 7,817,742; 7,817,743; 7,817,744; 7,817,745; 7,817,746; 7,817,747; 7,817,748; 7,817,749; 7,817,750; 7,817,751; 7,817,752; 7,817,753; 7,817,754; 7,817,755; 7,817,756; 7,817,757; 7,817,758; 7,817,759; 7,817,760; 7,817,761; 7,817,762; 7,817,763; 7,817,764; 7,817,765; 7,817,766; 7,817,767; 7,817,768; 7,817,769; 7,817,770; 7,817,771; 7,817,772; 7,817,773; 7,817,774; 7,817,775; 7,817,776; 7,817,777; 7,817,778; 7,817,779; 7,817,780; 7,817,781; 7,817,782; 7,817,783; 7,817,784; 7,817,785; 7,817,786; 7,817,787; 7,817,788; 7,817,789; 7,817,790; 7,817,791; 7,817,792; 7,817,793; 7,817,794; 7,817,795; 7,817,796; 7,817,797; 7,817,798; 7,817,799; 7,817,800; 7,817,801; 7,817,802; 7,817,803; 7,817,804; 7,817,805; 7,817,806; 7,817,807; 7,817,808; 7,817,809; 7,817,810; 7,817,811; 7,817,812; 7,817,813; 7,817,814; 7,817,815; 7,817,816; 7,817,817; 7,817,818; 7,817,819; 7,817,820; 7,817,821; 7,817,822; 7,817,823; 7,817,824; 7,817,825; 7,817,826; 7,817,827; 7,817,828; 7,817,829; 7,817,830; 7,817,831; 7,817,832; 7,817,833; 7,817,834; 7,817,835; 7,817,836; 7,817,837; 7,817,838; 7,817,839; 7,817,840; 7,817,841; 7,817,842; 7,817,843; 7,817,844; 7,817,845; 7,817,846; 7,817,847; 7,817,848; 7,817,849; 7,817,850; 7,817,851; 7,817,852; 7,817,853; 7,817,854; 7,817,855; 7,817,856; 7,817,857; 7,817,858; 7,817,859; 7,817,860; 7,817,861; 7,817,862; 7,817,863; 7,817,864; 7,817,865; 7,817,866; 7,817,867; 7,817,868; 7,817,869; 7,817,870; 7,817,871; 7,817,872; 7,817,873; 7,817,874; 7,817,875; 7,817,876; 7,817,877; 7,817,878; 7,817,879; 7,817,880; 7,817,881; 7,817,882; 7,817,883; 7,817,884; 7,817,885; 7,817,886; 7,817,887; 7,817,888; 7,817,889; 7,817,890; 7,817,891; 7,817,892; 7,817,893; 7,817,894; 7,817,895; 7,817,896; 7,817,897; 7,817,898; 7,817,899; 7,817,900; 7,817,901; 7,817,902; 7,817,903; 7,817,904; 7,817,905; 7,817,906; 7,817,907; 7,817,908; 7,817,909; 7,817,910; 7,817,911; 7,817,912; 7,817,913; 7,817,914; 7,817,915; 7,817,916; 7,817,917; 7,817,918; 7,817,919; 7,817,920; 7,817,921; 7,817,922; 7,817,923; 7,817,924; 7,817,925; 7,817,926; 7,817,927; 7,817,928; 7,817,929; 7,817,930; 7,817,931; 7,817,932; 7,817,933; 7,817,934; 7,817,935; 7,817,936; 7,817,937; 7,817,938; 7,817,939; 7,817,940; 7,817,941; 7,817,942; 7,817,943; 7,817,944; 7,817,945; 7,817,946; 7,817,947; 7,817,948; 7,817,949; 7,817,950; 7,817,951; 7,817,952; 7,817,953; 7,817,954; 7,817,955; 7,817,956; 7,817,957; 7,817,958; 7,817,959; 7,817,960; 7,817,961; 7,817,962; 7,817,963; 7,817,964; 7,817,965; 7,817,966; 7,817,967; 7,817,968; 7,817,969; 7,817,970; 7,817,971; 7,817,972; 7,817,973; 7,817,974; 7,817,975; 7,817,976; 7,817,977; 7,817,978; 7,817,979; 7,817,980; 7,817,981; 7,817,982; 7,817,983; 7,817,984; 7,817,985; 7,817,986; 7,817,987; 7,817,988; 7,817,989; 7,817,990; 7,817,991; 7,817,992; 7,817,993; 7,817,994; 7,817,995; 7,817,996; 7,817,997; 7,817,998; 7,817,999; 7,818,000.

Check Warranty Type:

- Standard Limited Warranty
- Field Advisory Supplemental Limited Warranty
 - Non-Propylactic* (non-elective replacement)
 - Propylactic (elective replacement)

Provide email and telephone number of authorized hospital representative so Medtronic can follow up with hospital representative if needed

Return explanted product/data with Product Information Report to the designated RPA Lab using the prepaid Medtronic Return Mailer Kit

Hospital Warranty Management Report Reference Guide



Patient Name	Original Product Serial Number	Original Model Number	Original Product Type	Original Implant Date	Replacement Product Serial Number	Replacement Model Number	Replacement Product Type	Replacement Date	Date Warranty Form Received	Warranty Status	Warranty Sub-Status	Missing Information	Warranty Credit Amount	Date Issued	Invoice Number	Cost PO Number
Mouse, Mickey	LFJ111000V	894985	CRM Defib Lead	1/4/2005	LFJ222222V	894785	CRM Defib Lead	4/15/2012	4/15/2012	Warranty Credit Issued	Warranty Credit Issued		\$3,500.00	5/8/2012	30112223	123456
Finstone, Fred	PV9444555H	C15405K	Biventricular Defibrillator	8/26/2008	PV9333555H	022479K	Biventricular Defibrillator	4/4/2012	4/7/2012	Warranty Credit Issued	Warranty Credit Issued		\$1,822.80	5/18/2012	30114455	246810
Jetson, George	FJ91212121	407058	CRM Non-Defib Lead	5/27/2008	LF0000777V	407050	CRM Non-Defib Lead	4/5/2011	4/5/2011	Pending	Missing Information	Physician Signature				
Rabbit, Roger	R881231235	K5R701	Pacemaker	1/20/2003	PH7587567S	E2DR31	Pacemaker	4/20/2012	4/6/2012	Ineligible	Product Analysis OK					

How to Use the Hospital Warranty Management Report

1 Original Product Information
Provides details regarding the explanted/capped product.

2 Replacement Product Information
If available, provides details regarding the product that replaced the original product.

3 Warranty Status/Substatus Information
Warranty Status will be one of the following:

- Warranty Credit Issued
- Approved
- Pending*
- Ineligible*

*If Warranty Status is Pending or Ineligible, the Warranty Substatus column will provide the reason. Please see the rest of this guide for more detail.

4 Missing Information
HOSPITAL TO PROVIDE ADDITIONAL INFORMATION
If Warranty Substatus is "Missing Information," this section will indicate the information needed by Medtronic to complete the warranty assessment. Please see the rest of this guide for more detail.

5 Warranty Credit Information
If warranty credit is issued, this section provides:

- Credit Amount
- Date Credit Issued
- Invoice Number
- Customer PO Number



Hospital Warranty Management Report Reference Guide

Back to warranty report reference guide

3 Warranty Status/Substatus Information

This section describes the meaning of the Warranty Status and Substatus information and indicates if there is action required by the hospital before warranty eligibility determination can be completed by Medtronic.

The following **MAY REQUIRE** action by the Hospital.
To confirm if a product has been returned visit: <http://wwwp.medtronic.com/productperformance/>

Warranty Status	Warranty Substatus	Means	Action Required
Pending	Product Analysis	Product analysis underway or pending receipt of explanted product by the Medtronic Return Product Analysis Lab	If the explanted product has not been returned, return product for product analysis
	Warranty Determination	Warranty review/assessment underway	No action is required by hospital

The following **REQUIRE** action by the Hospital before warranty eligibility determination can be completed by Medtronic.

Warranty Status	Warranty Substatus	Means	Action Required
Pending or Ineligible	Missing Information	Warranty form is missing information needed in order for warranty determination to be completed	Reference 4 Missing Information Categories to determine information that needs to be submitted to Medtronic
	Product Not Registered or Not Registered to Patient Specified	Product not registered in Medtronic's device registration system or not registered to patient listed on the warranty form	Confirm original product serial number (explanted/capped product) is correct and provide product registration information
	Registration Discrepancy	The information contained on the warranty form does not match the information in Medtronic's registration system	Confirm and provide patient and product information
	Purchase Order	A purchase order was not supplied for the replacement product	Supply Medtronic with a valid purchase order

4 Missing Information Categories

If the Warranty Substatus is "Missing Information," this section will indicate the information needed by Medtronic before warranty eligibility determination can be completed.

The following **REQUIRE** action by the Hospital before warranty eligibility determination can be completed by Medtronic.

Information Needed	Means
Hospital Signature	Obtain hospital representative signature on warranty form
Physician Signature	Obtain physician signature on warranty form
Reason for Warranty Request	Provide reason the warranty is being requested
Patient Name	Provide patient's name
Replacement Serial Number	Provide serial number of product that replaced explanted/capped product
Explanted/Capped Serial Number	Provide serial number of the product for which warranty is being requested
Original Implant Date	Provide implant date of the product for which warranty is being requested
Replacement Date	Provide replacement date of the product for which warranty is being requested
Warranty Form	Submit completed warranty form
Correct Warranty Form	Submit warranty form using most recent version of the warranty form
Legible Warranty Form	We could not read the information on the form; provide legible warranty form
Physician Confirmation Card	Submit Physician Confirmation Card (Applicable for Protecta™ Performance Assurance Program)

Fax or e-mail required information to Medtronic at (800) 341-8847 or rs.warranty@medtronic.com



Hospital Warranty Management Report Reference Guide

Back to warranty report reference guide

3 Warranty Status/Substatus Information Continued

The following <u>DO NOT require action</u> by the hospital. Product in this section have been determined to be <u>Ineligible</u> for warranty.			The following <u>DO NOT require action</u> by the hospital. Product in this section have been determined to be <u>Ineligible</u> for warranty as they are not covered under Medtronic's Standard Limited Warranty.	
Warranty Status	Warranty Substatus	Means	Warranty Status	Warranty Substatus
Ineligible	Original Product Not Invoiced	Original product was not paid for	Ineligible	Product Outside Warranty Period
	Product Analysis OK	No anomalies found during product analysis or lead data review		Explanted Product Not Medtronic
	Product Not Returned	Explanted product not returned to Medtronic Returned Product Analysis Lab		Replacement Product Not Medtronic
	Product Not Returned Timely	Explanted product not returned to Medtronic Returned Product Analysis Lab within the required time period		Product Not Replaced
	Lead/Data Not Returned	Lead or lead data for capped lead not returned to Medtronic Returned Product Analysis Lab		Reused Existing Product
	Lead/Data Not Returned Timely	Lead or lead data not returned to Medtronic Returned Product Analysis Lab within the required time period		Product Opened Not Used
				Product Attempted Not Implanted
				No Warranty Available (Warranty not offered on this product)
			Product Replaced Outside U.S.	

For questions regarding information contained on the Hospital Warranty Management Report, contact the Medtronic warranty team at: (877) 359-6407 or rs.warranty@medtronic.com



Frequently asked questions – Device RRT/ERI

[Back to device
RRT/ERI](#)

Q: At the time of product replacement, if a device is nearing RRT/ERI (low battery indicator), but not yet at RRT/ERI, is the product eligible for warranty credit?

A: The RRT/ERI date must have occurred before the date of explant, and all other terms of the warranty must be met, in order for the product to be eligible for warranty credit. A device will display the RRT/ERI notification on the Medtronic Quick Look report if the device has reached its elective replacement indicator.

Q: Is a product eligible for warranty credit if a device is programmed with high outputs and reaches RRT/ERI within the warranty period?

A: A device with high outputs that reaches RRT/ERI, within the warranty period, is eligible for warranty credit, as long as all other terms of the warranty are met.

Frequently asked questions – Leads

[Back to leads](#)

Q: If a full lead is not explanted, what information is required to be returned to Medtronic for warranty consideration?

A: For full leads not explanted or for partial lead segments returned for analysis, clinical data (i.e., device stored electrogram strips or full save-to-disk) must be returned to the Medtronic Return Product Analysis Lab within 30 days of the product replacement procedure. The clinical data must show failure of the lead to function within normal tolerances.

Q: If a lead is replaced due to high pacing thresholds, is it eligible for warranty credit?

A: Leads that are only experiencing increasing or high pacing thresholds, in absence of any other issue, are not covered under the Medtronic Limited Warranty.



MEDTRONIC CARDIAC DEVICE RETURNED PRODUCT ANALYSIS LABORATORY

- Evaluating Products
- Measuring Performance
- Communicating with Customers

The Returned Product Analysis (RPA) laboratory tests and evaluates cardiac rhythm products returned to Medtronic. This performance data serves as a means of identifying concerns in real time and provides information needed to refine the quality and reliability of current and future products.



THE LAB IS STAFFED BY MORE THAN 50 ENGINEERS AND TECHNICAL STAFF INVOLVED IN PRODUCT ANALYSIS, COMPLAINT INVESTIGATIONS, AND COMMUNICATING WITH CUSTOMERS

MONITORING AND COMMUNICATING PERFORMANCE

Medtronic is unique in that we monitor device performance using two methods:

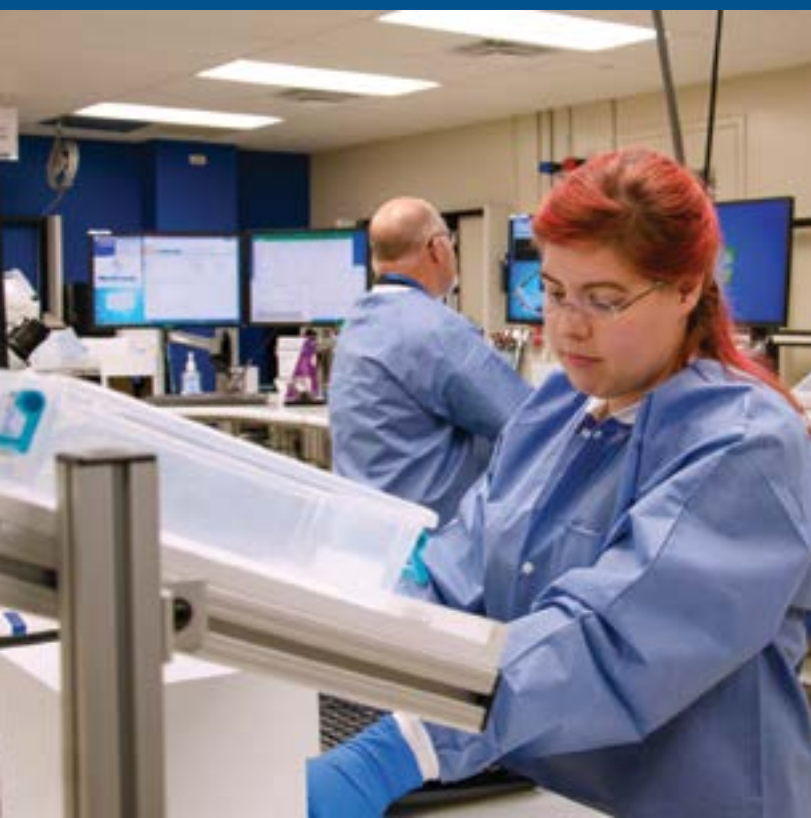
- Through returned product analysis; and
- Through use of the PAN Registry, a patient-centric surveillance platform, which follows patients implanted with Medtronic cardiac therapy products.

In addition to receiving a post-analysis communication (when appropriate or requested), clinicians may also access our CRHF Product Performance eSource to check the status of a returned product (by serial number) at any time during the analysis process (medtronic.com/CRDMPProductPerformance).

QUALITY AND THE RPA LAB

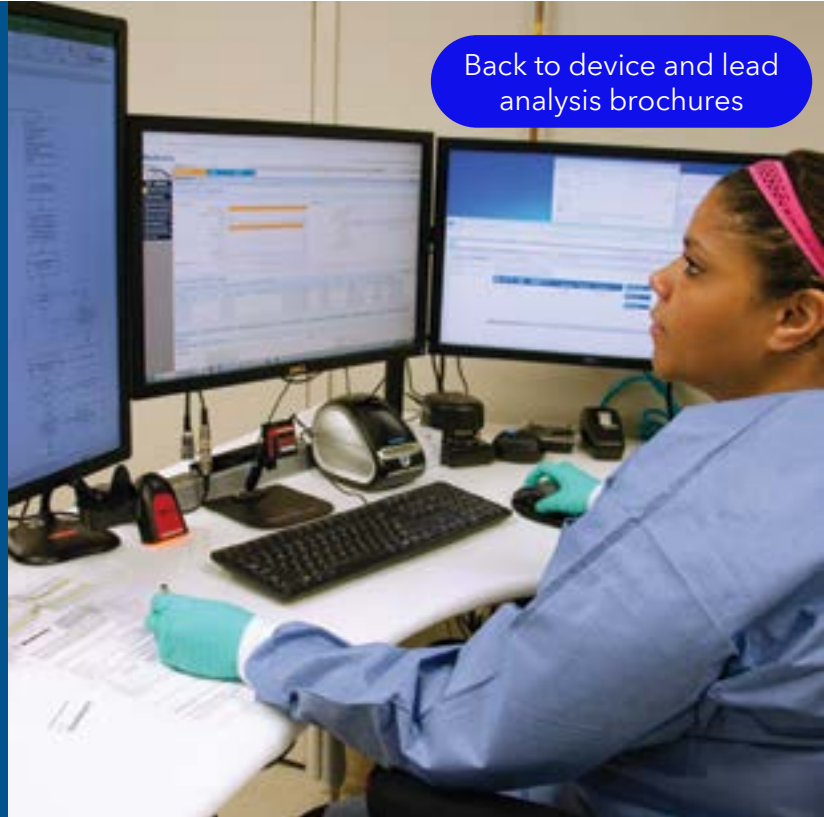
The RPA lab utilizes a cell operating system structure — a flexible and focused, team-based workflow. This structure has allowed us to expand the capacity of the lab and facilitate quick identification and escalation of quality issues, which the team can then more efficiently resolve.

Our work is laser-focused on the quality of our products. The findings identified by our laboratory analysis, combined with the clinical observations reported, help us determine root causes, detect patterns, and define the appropriate actions to take. This allows us to communicate clearly, offering timely and appropriate product performance data and reliability information.



THOROUGH ANALYSIS OF RETURNED CARDIAC DEVICES

Back to device and lead
analysis brochures



INTAKE

Products received undergo a check-in procedure, which includes:

- Cleaning and sterilization
- Initial interrogation and data download (devices only)
- Upload returned paperwork and enter information into the Medtronic global complaint handling system

ANALYSIS

Devices

Thorough analysis of returned cardiac devices covers various aspects of a device's functions.*

- Visual inspections look for damage to the device components.
- Electrical testing and analysis verify that each programmed setting behaved as expected and that all parameters were working within specifications.
- Battery longevity is calculated using the three main factors that affect a device battery's lifespan:
 - The energy capacity of the battery,
 - The amount of electrical energy expended in providing therapy to the patient, and
 - The amount of energy consumed by the electronic circuitry to perform the functions of the device.

Once the device's battery longevity percentage is calculated, our technicians review the analysis results and decide if further or more specific testing is necessary.

Leads

We inspect and flex the lead, looking for obvious cuts or breaches to the insulation and any obvious breaks or damage to the conductors, helix, or lobes. Under microscope, the lead is further examined for:

- Cuts, kinks, breaches, cosmetic depressions, Environmental Stress Cracking (ESC), and Metal Ion Oxidation (MIO)
- Placement of setscrew marks on the lead's connector pins

We also perform electrical testing to evaluate the conduction and current flow through the lead's conductors. A 10-volt current is run through the lead while it is being pulled and flexed to monitor for changes in resistance. The mechanical characteristics of the lead are also tested to ensure proper functionality. Testing may include:

- Stylet/guidewire/introducer insertion
- Helix testing

*The extent of the analysis conducted depends on the clinical observations reported. Not every product returned requires the full range of analysis.

LASER-FOCUSED ON THE QUALITY OF OUR PRODUCTS

Back to device and lead
analysis brochures



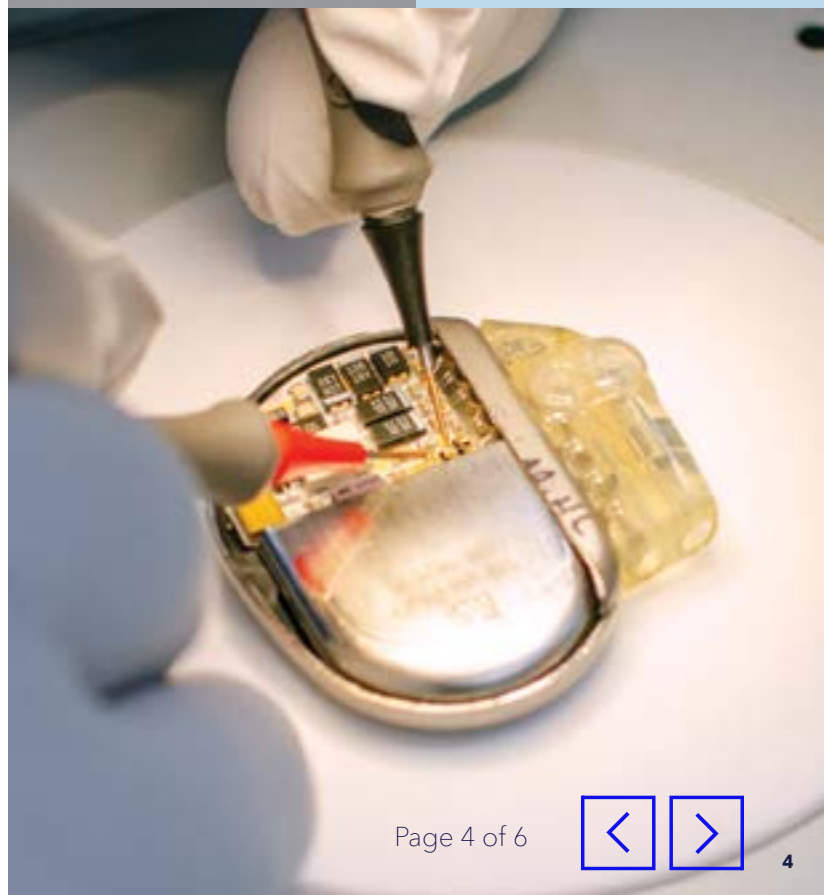
ANALYSIS, CONT'D.

Destructive Analysis — Devices and Leads

As part of thorough product evaluations, destructive analysis is sometimes required to fully analyze certain behaviors. This calls for breaking the product down into its subcomponents to conduct further evaluation.

A device's battery and hybrid circuits are the two most common components to undergo destructive analysis. For leads, a variety of tests and processes may be used during destructive analysis, including:

- X-rays
- Scanning electron microscope (SEM)
- Chemical analysis



TIMELY AND APPROPRIATE PRODUCT PERFORMANCE DATA AND RELIABILITY INFORMATION



INVESTIGATION

With analysis complete, our engineers conduct a final review; examining each product's test results, the clinical data provided, and other relevant data to determine the cause of the reported performance issue.

We ensure our findings address the reported performance issues, then identify and escalate new performance issues, as appropriate.

In addition, our investigators provide a variety of inputs to internal stakeholders — e.g., reliability, released product engineering, manufacturing. This supplies the information needed to refine the quality and reliability of current and future products.

CUSTOMER COMMUNICATIONS

Once results of the analysis are complete, our technical staff of medical writers provide written communications to customers, when appropriate.



These letters provide a review of the device's clinical experience and an in-depth overview of testing results.

We publish our analysis results semiannually in the Medtronic Product Performance Report, which provides important patient management information pertaining to the long-term reliability and performance of our products.

The report can be found at:
[medtronic.com/CRDMProductPerformance](https://www.medtronic.com/CRDMProductPerformance)



RETURNING PRODUCT TO MEDTRONIC

Medtronic urges all customers to return explanted products and notify Medtronic when a product is no longer in use.* Please return the product and the accompanying paperwork to Medtronic as soon as possible.

We ask you to not reprogram device parameters prior to returning, with the following exceptions:

- Disable all tachyarrhythmia detections, and
- Disable patient alerts so the device does not alarm or beep.

*Transferring Medtronic Cardiac Rhythm Heart Failure devices to others for purposes of reuse is contrary to U.S. law and limits the ability of Medtronic to measure the performance of its products.

Mailer kits may be obtained by contacting your Medtronic representative or the Returned Product Analysis Laboratory:
Phone 1-800-328-2518, ext. 44800
Email: crdm.returnedproduct@medtronic.com



Medtronic

710 Medtronic Parkway
Minneapolis, MN 55432-5604
USA
Tel: (763) 514-4000
Fax: (763) 514-4879
Toll-free: (800) 328-2518

medtronic.com

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UC201912606 EN 10/2019



Medtronic

Cardiac Rhythm Management

Patient Services
8200 Coral Sea Street MVC31
Mounds View, MN 55112

Tel: 800.551.5544
Fax: 763.367.5809
Email: pshelp@medtronic.com
www.medtronic.com

Dear Patient,

This letter is intended to provide you with basic information about the Medtronic limited warranty and an overview of the warranty process.

Warranty reimbursement:

To start the reimbursement process:

- Mail, email, or fax copies of the following billing information to Medtronic Patient Services:

Medtronic
Patient Services MVC31
8200 Coral Sea St NE
Mounds View, MN 55112

Email: pshelp@medtronic.com

Fax: 763-367-5809

Itemized final medical bills include:

- A detailed list of all charges related to the date(s) of service to include the total amount
- Reflects insurance has been billed and what insurance has covered
- Clearly defines patient's final out of pocket responsibility (what the patient owes)
- Often has multiple pages
- A "summary of charges" will not be considered



- ❖ **If you have not received an itemized bill, please contact the appropriate billing office to request an itemized bill**

Explanation of Benefits (EOB):

- Medical insurance overview of billing received
- Defines patient's final out of pocket responsibility (what the patient owes)

If the documentation you submit is not complete, this may delay the process and we will contact you to let you know what is needed.

There are two parts to a Medtronic heart device warranty:

- 1) Medtronic may issue a warranty credit to the hospital to be applied against the cost of your new Medtronic heart device. Depending on the applicable warranty terms, the credit amount may not entirely cover the cost of the new device. All terms of the warranty must be met in order for your heart device warranty credit to apply, including but not limited to the following:
 - The heart device must be replaced with another Medtronic heart device.
 - After the device has been removed, the hospital has the responsibility of returning the heart device or clinical documentation to Medtronic within 30 to 60 days. The amount of time for the return is dependent on the specific warranty for the heart device that was replaced.
 - The hospital also has the responsibility of submitting a warranty credit request form for your removed heart device to Medtronic within 30 days of your replacement procedure. If this does not happen, the hospital will not receive a device credit.
 - The returned heart device will then be analyzed by Medtronic. The analysis must confirm the product was functioning in a manner inconsistent with its intended operation and performance due to the quality of materials or workmanship within the warranty period.

- 2) Medtronic may also reimburse you for certain uninsured medical expenses associated with the new Medtronic device replacement surgery that your insurance does not cover.

Reimbursement of medical bills is specific to the date of the actual replacement surgery to include:

- One visit prior and one visit post the replacement surgery
- This part of the warranty can only take place after a warranty credit is issued to the hospital

The process to reimburse your uninsured medical expenses is as follows:

- 1) The doctor or hospital return your explanted heart device to Medtronic for evaluation
- 2) The hospital submits a completed warranty claim form to the Medtronic warranty department
- 3) The doctor(s) and hospital submit their claims for your medical care to your medical insurance company (i.e. Medicare and/or private insurance)
- 4) You receive the insurance's explanation of benefits (EOBs) and final doctor and hospital bills
- 5) You submit appropriate billing for consideration for warranty reimbursement (see detailed gray box at beginning of letter)

If all criteria of the warranty are met, a check to reimburse you for your uninsured medical expenses related to your replacement surgery, up to the maximum allowed by the warranty, is mailed directly to you. You are then able to use this reimbursement to pay your expenses if you have not already paid them.

The approximate warranty process may take six to eight weeks to complete your warranty reimbursement if the documentation submitted is complete.

We hope this information is helpful. If you have additional questions, please contact Medtronic Patient Services directly at (800) 551-5544. Our staff is available to take your call Monday through Friday from 7:00 a.m. to 6:00 p.m. Central Time.

Sincerely,

Patient Services

Medtronic

Version 3.5

6/8/2023



Warranty contacts

Back to warranty contact information

- For warranty related questions, contact the Medtronic CRDM Warranty Team:
 - Warranty Hotline: (877) 359-6407
 - Option 1: Credit estimates
 - Option 2: General warranty inquiries
 - E-mail: rs.warranty@medtronic.com
 - Fax: (800) 341-8847
- To check the status of a returned product, visit:
<http://wwwp.medtronic.com/productperformance/>
- To order a product return mailer kit, contact the Medtronic Return Product Analysis Lab:
 - E-mail: crdm.returnedproduct@medtronic.com
 - Phone: (800) 328-2518 ext. 44800
- For direct access to a warranty credit request form and Medtronic's online version of the Warranty Reference Guide visit www.medtronic.com/crhfwarranty

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Medtronic Connect

Connect overview

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Connect overview

Access your warranty claims anywhere, anytime.

Submit and track your product warranty claims on Medtronic Connect. With secure 24/7 access, the Medtronic Connect online portal makes it easy to submit claims, track status, and get real-time information and on-demand reports.

Medtronic Connect makes it easy to:

- Create and manage warranty claims
- View and verify claim status
- Search and filter claims history
- Download reports
- View and download credit memos
- Capture eSignatures with a stylus, finger, or secure email
- Manage multiple accounts

Medtronic Connect
connect.medtronic.com

NOTE: Free registration and log in required. New profiles may take up to two business days to create.

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Getting started with Connect

Get started:

- Click the button listed below to be redirected to connect.medtronic.com

Already have an account:

- Click 'Forgot Password'
- Check email for temporary password from Medtronic Connect (Donotreply@Medtronic.com) and set new password

Need to make an account:

- Click 'request access here' and complete the form. An email will notify you when your account is ready.

For technical website issues

- (Login, password, account alignment, etc.)
- Contact the Connect Support Team
 - Email rs.connect@medtronic.com

Get started

Please login using the form below or Request Access

Need Help?

(U.S.) Email - Connect@Medtronic.com
(Latin America) Email - ConnectLatAm@Medtronic.com
(Canada) Email - ConnectCanada@Medtronic.com

Enter Your Email (MDT Employees enter Network ID)

Password

[Forgot Password](#)

SIGN IN

[Need access? Request access here](#)

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Navigating Connect

Selecting a facility

- If you manage multiple accounts, you will be asked to select the active facility (i.e., the one where the procedure took place).
- If needed, use the search tool to locate the correct facility.
- Click select button.

The screenshot shows the Medtronic 'MANAGE ACTIVE CUSTOMER' interface. At the top, there is a search bar with the placeholder text 'Search Customers By Name, Number, or Size'. Below the search bar, there are three search results. Each result is displayed in a card format with a 'SELECT' button. The first result is highlighted with a red box, and a red arrow points to the 'SELECT' button. To the right of the search results, there is a 'REFINE SEARCH' section with a 'CITY (3)' dropdown menu and a 'CLEAR' button. The Medtronic logo is visible in the top left corner, and there are links for 'Contact us' and 'Terms & Conditions' in the top right corner.

Next

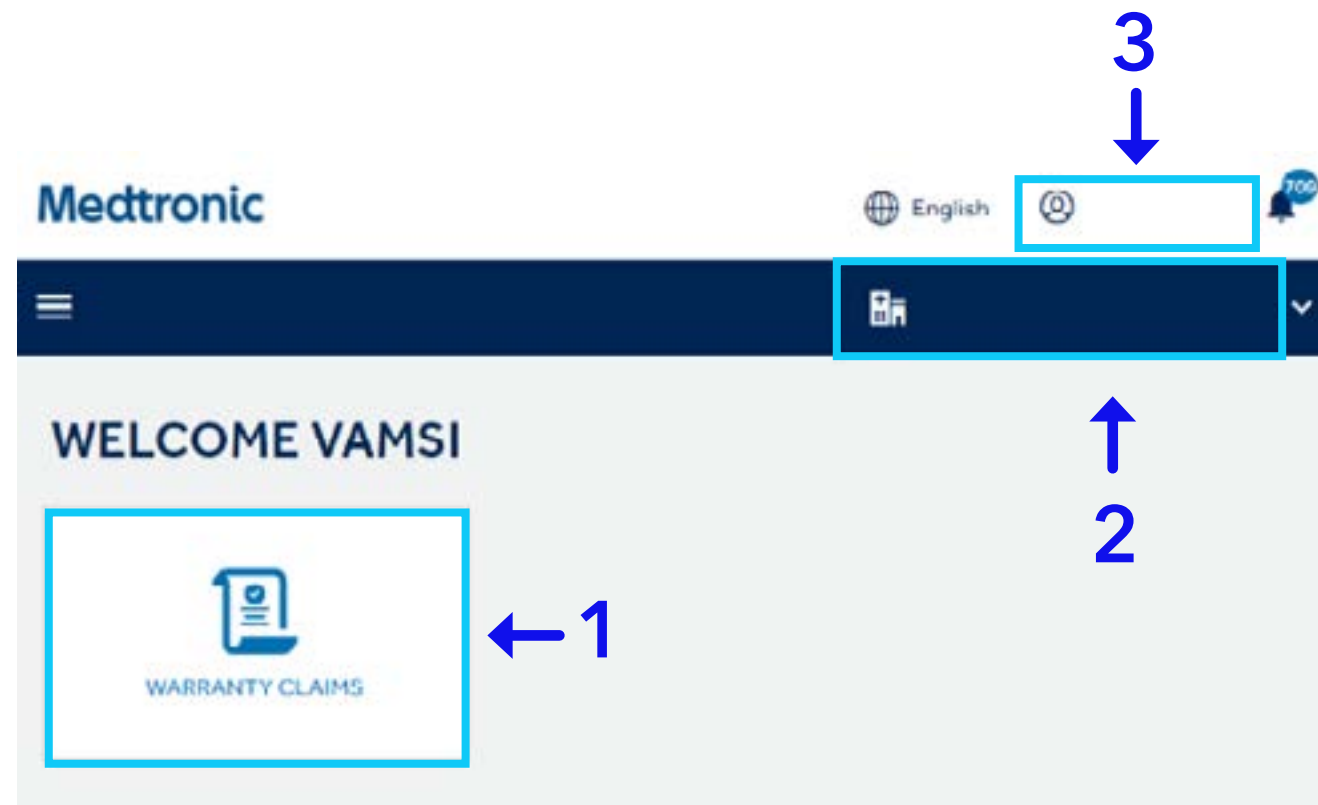
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Navigating Connect

Navigating the home page

1. Click the Warranty Claims tile on the home screen to get started. (Depending on your access, you may see other tiles as well.)
2. If you have access to multiple accounts, use the facility dropdown menu in the upper right-hand corner to switch between accounts.
3. Click on your name to view profile information or request additional access.



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Connect dashboard

Dashboard overview

Functions

- Start a new claim
- Review and search history
- Check claim status and view details
- View or download credit memos and claim forms
- Download results to Excel

Search and filter claims history

- Search claims by original serial number, replacement serial number, or claim number. For best results, use a minimum of four digits in your search.
- If you have multiple accounts, use the toggle to view claims for all accounts in your profile.
- Columns can be sorted in ascending or descending order.

WARRANTY CLAIMS

+ NEW CLAIM

Search by original or replacement serial/lot number

OPT-IN TO REPORTING

Please Note: New claims can take up to 48 hours to appear in this list.

Include All Accounts

RESULT: 10,000

Expand All Download

Serial/Lot	Patient Name	Filing Date	Status	Sub-Status	Actions
PFS201139H		11-Oct-2022	🕒	Warranty Determinati...	📄 ⋮
PFS201139H		11-Oct-2022	⚠️	DocuSign eSignature...	📄 ⋮
7808780970	AutoFinnrm AutoLnk...	17-Oct-2022	⚠️	DocuSign eSignature...	📄 ⋮
7808780970	AutoFndgly AutoLnk...	17-Oct-2022	⚠️	DocuSign eSignature...	📄 ⋮
7808780970	AutoFndgly AutoLnk...	17-Oct-2022	⚠️	DocuSign eSignature...	📄 ⋮

CLAIMS

Includes all claims submitted in the last 24 months. Older claims can be found by entering a date range below.

- ⚠️ Signatures Required **1084**
- 🕒 Pending **547**
- ✅ Approved **3775**
- ✅ Warranty Credit Issued **4450**
- ❌ Ineligible **26529**

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Connect dashboard

Dashboard overview

Features

- Filter results by date, status, or sub-status
- Use claims blue number to quickly filter history
- Dashboard defaults to the last 24 months

Search and filter claims history

- Click the blue number to quickly filter results by status
- The date range defaults to two years of history. To widen or narrow your results, adjust the Start and End Date field
- Use status and sub-status to further filter your results
- Use 'clear all' to remove all filters

The screenshot displays the Medtronic Connect dashboard interface. At the top right, there is a toggle switch labeled "Include All Accounts" which is currently turned on. Below this, the "CLAIMS" section provides a summary of claims submitted in the last 24 months, with a note that older claims can be found by entering a date range. A table lists the following claim counts: Signatures Required (5), Pending (24), Warranty Credit Issued (29), and Ineligible (262). The "FILTER RESULTS" section includes two date pickers: "START DATE" set to 13-Apr-2020 and "END DATE" set to 13-Apr-2022. Below the date pickers are two dropdown menus: "WARRANTY STATUS (5)" and "WARRANTY SUB STATUS (15)". At the bottom of the filter section is a "CLEAR ALL" button.

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Connect dashboard

Download and actions

- You can download the displayed results to excel by clicking 'Download'
- 'Expand All' will show the Original implant and Replacement details of the claim
- 'Actions' are based on the status of the claim and may include:

WARRANTY CLAIMS

[+ NEW CLAIM](#)

Search by original or replacement serial/lot number

[OPT-IN TO REPORTING](#)

Please Note: New claims can take up to 48 hours to appear in this list.

Include All Accounts

RESULT: 2,300 [Expand All](#) [Download](#)

Serial/Lot	Patient Name	Filing Date	Status	Sub-Status	Actions
7808780970	Autofronnm AutoLnh...	17-Oct-2022	⚠	DocuSign eSignature...	⌵
7808780970	Autofndgly AutoLndu...	17-Oct-2022	⚠	DocuSign eSig...	⌵
7808780970	Autofrnmpgc AutoL...	17-Oct-2022	⚠	DocuSign eSig...	⌵
0210681717	Autofrnmbtf AutoL...	17-Oct-2022	⚠	DocuSign eSig...	⌵
NLB746482H	first last	21-Dec-2021	⚠	DocuSign eSig...	⌵
PNP485473H	new patient	21-Dec-2021	⚠	DocuSign eSignature...	⌵
VA10Q8U		17-Oct-2022	⚠	DocuSign eSignature...	⌵

CLAIMS
Includes all claims submitted in the last 24 months. Older claims can be found by entering a date range below.

- ⚠ Signatures Required: 1084
- 🕒 Pending: 455
- ✅ Approved: 34
- ✅ Warranty Credit Issued: 84
- ❌ Ineligible: 643

FILTER RESULTS

START DATE: 25-Oct-2020

Actions dropdown menu:

- Signatures Required
- Download Credit Memo
- View Claim Details
- Download Claim Form
- Make an Inquiry

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Connect dashboard

Download and actions

- **Pencil (edit):** Routes user to Claim details page to review claim information and to complete signatures
- **Signatures Required:** Routes user through the DocuSign process to complete electronic signature
- **Download Credit Memo:** Downloads a PDF of the credit memo (available for credits issued within the last 12 months; use 'Make an Inquiry' to request older credit memos)
- **View Claim Details:** Routes user to the claim details page
- **Download Claim Form:** Downloads a PDF of the claim Form (available for claims submitted on Medtronic Connect; use 'Make an Inquiry' to request older credit memos)
- **Make an Inquiry:** Quickly send a question or request about a specific claim to the Warranty Team via email



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Connect dashboard

Download Results to Excel

- Download will export dashboard results and claim detail to Excel as pictured above
- 'ClaimHistory.xlsx' will display in the bottom left corner when your report is ready
- You can also find the report under 'Downloads' in your computer's file explorer



Account		Original Product		Original Model		Original Product Type		Original Serial		Original Status		Original Date		Original Reason		Original Model Reason		Original Product Type Reason		Original Status Reason		Original Date Reason		Original Reason Code	
100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000	100000
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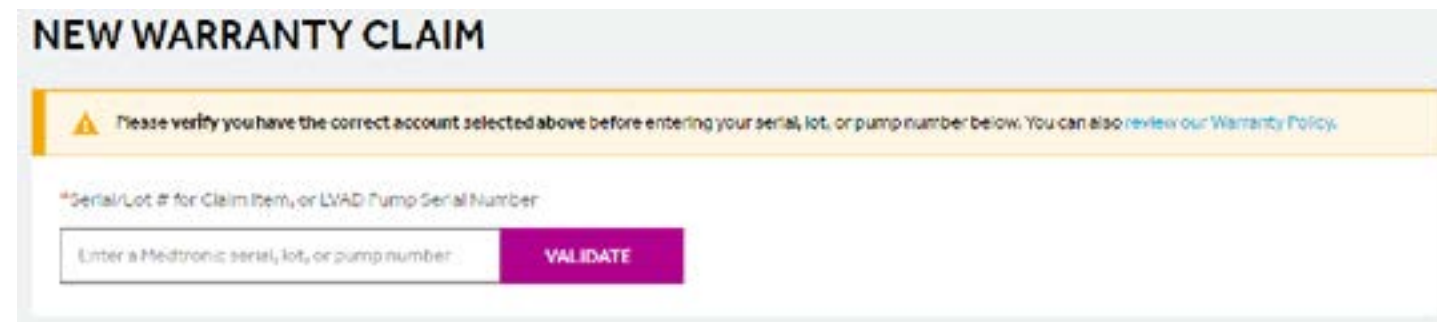
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Claim details

Submit a new claim

- Ensure the appropriate account has been selected; then enter the serial, pump, or lot number and click **Validate**.
- For Mechanical Circulatory Support (MCS) product claims: Enter the HVAD Pump serial number (even if the claim is for a battery, controller, or another MCS product).
- If item is not validated, you will need to manually enter product details.

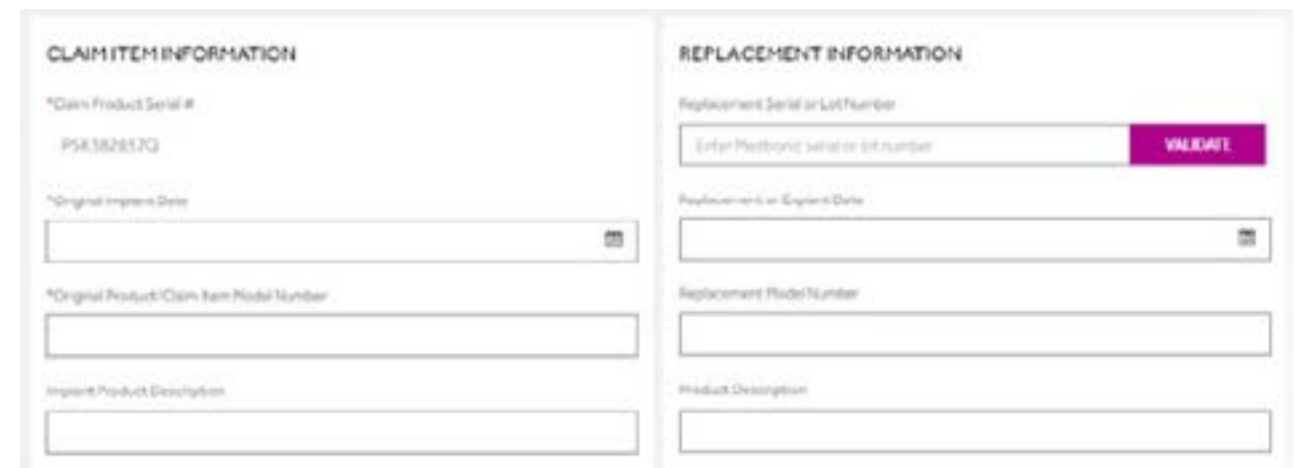


NEW WARRANTY CLAIM

Please verify you have the correct account selected above before entering your serial, lot, or pump number below. You can also [review our Warranty Policy](#).

*Serial/Lot # for Claim Item, or LVAD Pump Serial Number

Enter a Medtronic serial, lot, or pump number



CLAIM ITEM INFORMATION	REPLACEMENT INFORMATION
*Claim Product Serial # PSK182817Q	Replacement Serial or Lot Number <input type="text"/> <input type="button" value="VALIDATE"/>
*Original Import Date <input type="text"/>	Replacement or Export Date <input type="text"/>
*Original Product/Claim Item Model Number <input type="text"/>	Replacement Model Number <input type="text"/>
Import Product Description <input type="text"/>	Product Description <input type="text"/>

*If the details do not auto-populate, the original procedure may not have been completed at your facility, the registration may not be completed in our systems, or you may need to ensure the serial/lot number was entered correctly.

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Claim details

Submit a new claim

Based on information entered, further validation may be needed. (A yellow banner will appear stating one of the issues below.)

Verify your product:

The number belongs to more than one product. Select the matching product and click 'Continue'.

Unrecognized product:

Select the therapy group the product is from.

Product not associated with this account: Double check the product and 'Cancel' to change or 'Continue' to use.

Verify your patient:

The number belongs to more than one patient. Select the correct patient and click 'Continue'. If the patient is not listed, select the 'Patient Not Listed' option at the bottom of the list.

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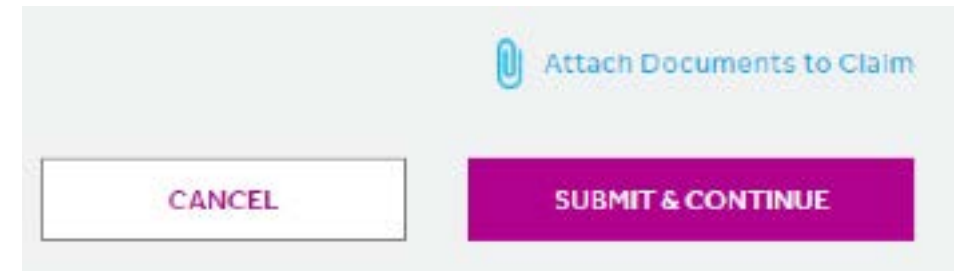
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Claim details

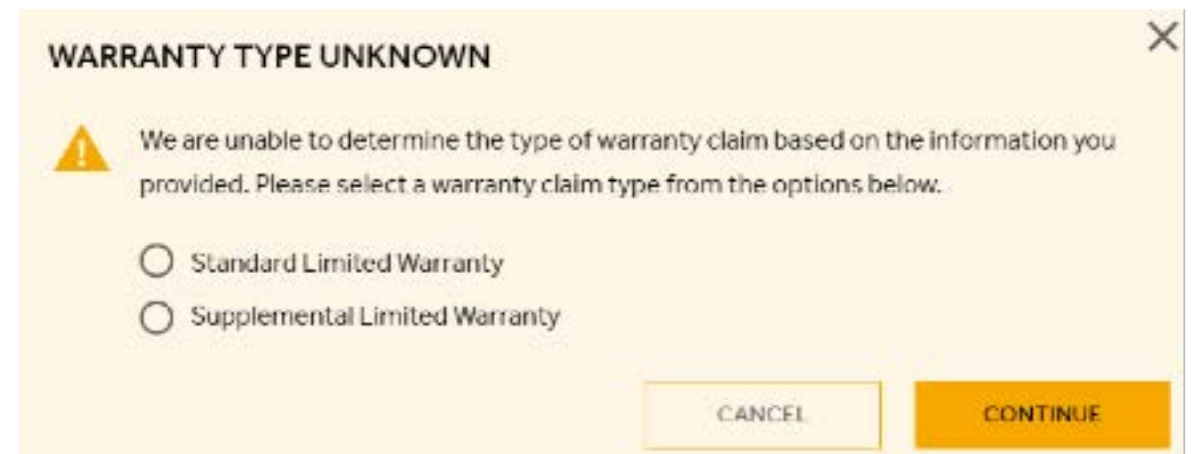
Submit a new claim

- You have the option to attach clinical documentation for your claim by clicking Attach Documents to Claim.
 - The 'Drag and Drop' option is much easier and faster for attaching multiple documents
- Once the claim form is complete, click Submit & Continue
 - Note: If you cancel or navigate away from this page before submitting, your progress will not be saved.
- Once submitted, the signature page will display.



If the system cannot determine the warranty scenario, you will be prompted to choose the type of warranty.

- **Standard warranty:** warranty submission related to routine product explant
- **Supplemental warranty:** should only be selected for products related to a Medtronic Field Corrective Action, physician signature also required on these claims



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Claim details

In the First blue box are your tools for:

- Downloading claim details to excel
- Printing claim details
- Make an inquiry to Medtronic

In the Second blue box is your tool for:

- Downloading credit memos
- Available for credits issued within last 12 months
- Use the 'Make an inquiry' option to request older credit memos

In the Third blue box is your tool for:

- Downloading claim forms and claim attachments
- Available for claims submitted on Medtronic Connect
- Use the 'Make an Inquiry' option to request claim forms submitted manually

The screenshot shows the 'WARRANTY CLAIM DETAILS' page. At the top right, a blue box labeled '1' contains three icons: a download icon, a print icon, and an inquiry icon. In the middle right section, under 'WARRANTY CREDIT DETAILS', a blue box labeled '2' highlights the 'Download Credit Memo' link. At the bottom left, a blue box labeled '3' highlights the 'Download Claim Form' link. The page content includes fields for 'ORIGINAL PRODUCT', 'REPLACEMENT PRODUCT', 'WARRANTY CREDIT DETAILS', 'FACILITY', 'CLAIM CREATED BY', and 'AUTHORIZED BY'. A footer note states: 'These return requested products within 30 days of receipt for the appropriate Return Product Analysis Lab.'

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Obtain signatures

Supplemental limited warranty

† This signature path is limited to products with a Field Corrective Action.

If the claim is determined to be a supplemental limited warranty, you will need to select prophylactic or non-prophylactic.

- Prophylactic: Physician has made the medical judgement to replace the product in question, to meet their patient's individual needs.
- Non-Prophylactic: Physician alleges the product in question is not functioning within normal tolerances.

AUTHORIZATION SIGNATURES

i The following claim has been initiated and determined to be a Supplemental Limited Warranty.

Patient Name & Reference #	Original Serial/Lot Number	Filing Date	Claim #	Warranty Type
		11-Nov-2020	N29899B	Supplemental i

⚠ Supplemental warranty claims require an authorized hospital representative or physician to provide the following determination.

Prophylactic **i** Non-Prophylactic **i**

⚠ This claim requires the following authorizations. Please provide the requested signatures.

PERSON SUBMITTER AUTHORIZATION

Sign Now Route Signature Through Email

PERSON PHYSICIAN AUTHORIZATION

Sign Now Route Signature Through Email

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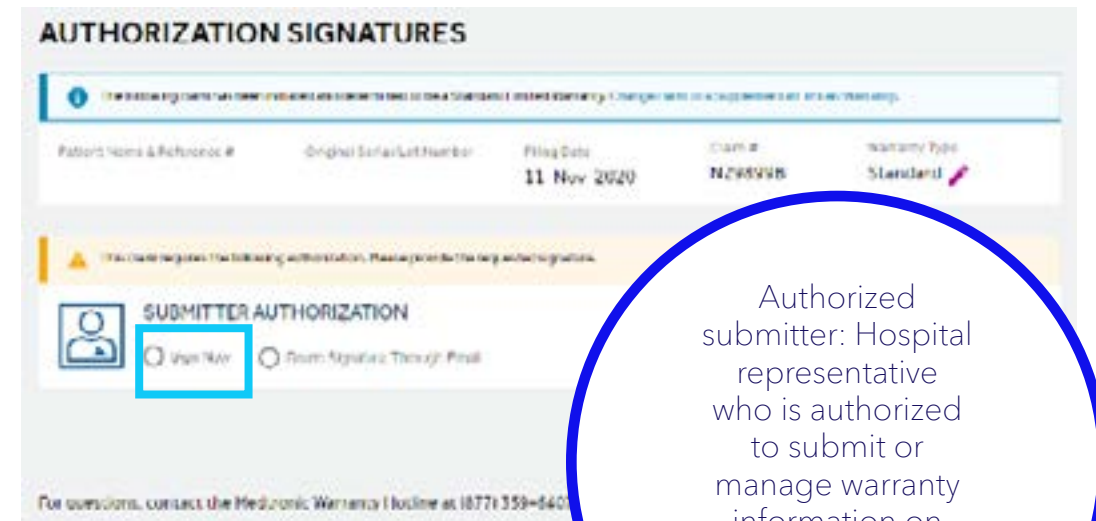
Obtain signatures

Option 1: Sign now

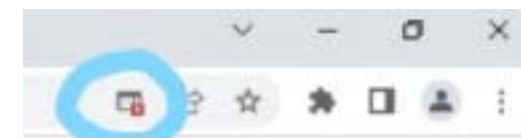
The first option for both the submitter and physician is Sign Now. You will be routed to DocuSign, an external program, to sign electronically at time of submission.

- You do not need a DocuSign account to sign the claim. At the end of the signing process, you have the option to create a free account if you choose.
- Once the DocuSign signature is complete, click 'Finish' and a confirmation will display.

If you receive a 'type error' message during the new claim process, it may be necessary to click the 'allow cookies' icon in the top right corner of your browser.



Authorized submitter: Hospital representative who is authorized to submit or manage warranty information on behalf of their institution or hospital.



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Obtain signatures

Option 2: Route signature through email

The second option for both the submitter and physician is **Route Signature Through Email**. With this option, an email is sent to the authorized signer to sign through DocuSign separately.

AUTHORIZATION SIGNATURES

The following claim has been initiated and determined to be a Standard Limited Warranty. Change claim to a Supplemental Limited Warranty.

Patient Name & Reference #	Original Serial/Lot Number	Filing Date	Claim #	Warranty Type
		11-Nov-2020	N29899B	Standard

This claim requires the following authorization. Please provide the requested signature.

SUBMITTER AUTHORIZATION

Sign Now Route Signature Through Email

MAKE ANOTHER CLAIM FINISH

For questions, contact the Medtronic Warranty Hotline at (877) 359-6407 or email us at rs.warranty@medtronic.com

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Obtain signatures

Confirmation page – claim submitted

Once you've completed signatures, you will see the following confirmation page.

CLAIM SUBMITTED

Thank you for your warranty submission. Our team will complete the warranty eligibility assessment once the product or clinical data is returned to Medtronic. As a reminder, product or clinical data must be returned within 30 days of explant. If your facility does not have a Return Mailer Kit you may [contact your local field team](#) or [order one directly here](#).

Patient Name & Reference #	Original Serial/Lot Number	Filing Date	Claim #	Status
		11-Nov-2020	N298998	Audit

[MAKE ANOTHER CLAIM](#) [VIEW CLAIM DETAILS](#)

For questions, contact the Medtronic Warranty Hotline at (877) 359-6407 or email us at rs.warranty@medtronic.com

You can choose to make another claim or view claim details.

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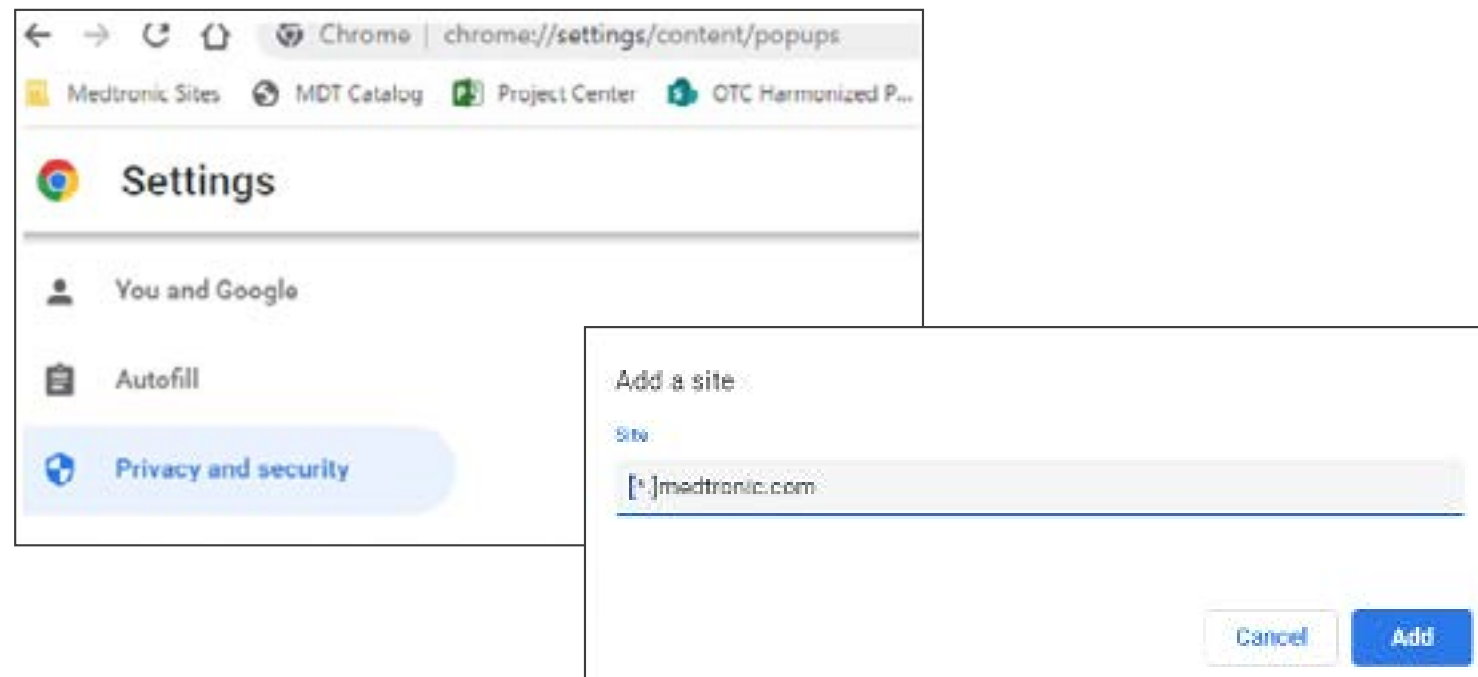
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Obtain signatures

Troubleshooting

Due to your specific security and privacy settings, you may need to adjust your browser settings for Connect to successfully direct you to DocuSign to complete claim signatures. Follow the instructions below, then close out and restart your browser.

- Pop ups and Redirects - Medtronic.com needs permission to redirect you to DocuSign.
 - In Chrome browser, go to Settings / Privacy and Security / Site Settings / Pop ups and redirects
 - Under 'Allowed to send pop ups and use redirects', click Add
 - Add [*.]medtronic.com to your allowed popup list in chrome browser (you must include [*.] before the URL)



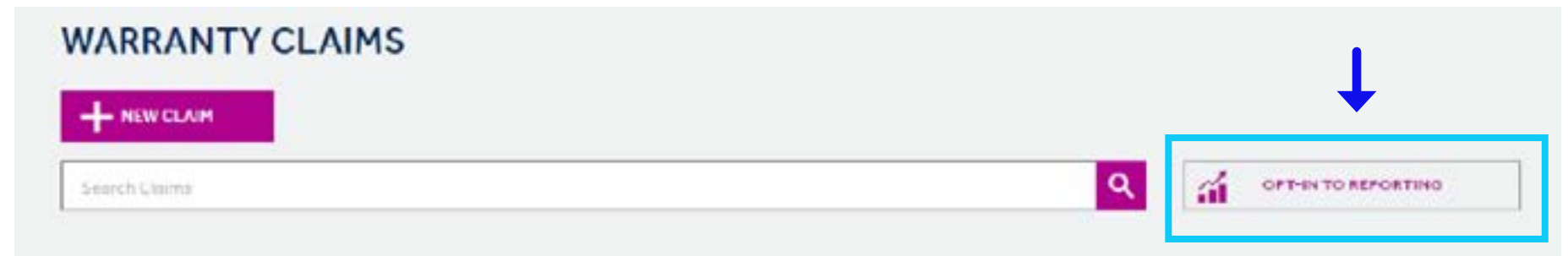
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Opt-in to Monthly Reports

- To update your warranty reporting preferences, start by clicking 'Opt-In to Reporting' located on the warranty dashboard



- On the reporting preferences page, toggle the opt-in switch to the right to sign up for standard monthly reports.
- If you have multiple accounts, you will need to complete this action for each facility individually using the facility dropdown menu.
- Note: it may take up to 5 business days for reporting preferences to take effect.
- Contact rs.warranty@medtronic.com for questions about reporting.



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Medtronic
710 Medtronic Parkway
Minneapolis, MN 55432-5604
USA
Tel: 763.514.4000
Fax: 763.514.4879

[medtronic.com](https://www.medtronic.com)

Toll-free: 1.800.328.2518
(24-hour technical support for
physicians and medical professionals)

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11/2023