Medtronic

Stakeholder considerations

Optimizing your TAVR program

Why it's important to engage key stakeholders within your Structural Heart program

The key to successful change implementation often starts by engaging with the following clinical and non-clinical stakeholders to support your program, capacity, throughput, and quality initiatives. "To achieve the highest standard of care and drive change, it is important to know who your champions are."

 Kristin Pasquarello, P.A., Administrative Director of the Heart Valve Center, St. Francis

Examples of clinical and non-clinical stakeholders

Heart team

- TAVR IC physician(s)
- TAVR CV surgeon(s)
- Valve program coordinator
- Nurse navigator
- Anesthesia

Additional clinic teams

- Echocardiologist
- Imaging specialist
- Sonographers
- Scheduling
- Referring physician
- Heart failure specialist

Administration and support teams

- Hospital administrator
- Finance
- Quality/patient safety
- IT/data analytics/EMR expert
- Process Excellence (Lean six sigma)
- Scheduling hospital/ procedure area

Patient care areas

- Nurse educators
- Clinical management and staff:
 - -Pre-op
 - -Procedural
 - -Post-care unit
- Inpatient services (PT, cardiac rehab)
- Advanced practice providers (nurse practitioners and physician assistants)
- Case management/ discharge planners

This is a general resource to consider and adapt as you determine how to engage key stakeholders across the TAVR care continuum. It is not intended to be a substitute for guidelines, product labeling, product technical manuals, or clinical reference guides. The decision to perform TAVR and the pathway, and individual patient circumstances, is ultimately dictated by the experience and requirements of the heart team and clinic policies. This resource is in no way intended to constitute medical or business advice or in any way to replace the independent medical judgment of a trained and licensed physician with respect to any individual patient needs or circumstances. The physician is solely responsible for all decisions and medical judgments relating to their TAVR program and the treatment of their patients. The information and content is intended to be an educational resource to support heart teams in planning and metric tracking within a program and Medtronic makes no claims, promises, or guarantees about the accuracy, completeness, or adequacy of the information. The resource was prepared by trained healthcare professionals, who have been using these products and performing procedures regularly within their practices, and the use, considerations, and outcomes may be different when conducted by untrained or inexperienced practitioners. Please refer to the manufacturers' prescribing information and instructions for use for the indications, contraindications, warnings, risks, and precautions associated with the medications and devices referenced in these materials.

Metrics were developed through a collaboration between Medtronic and the HomeSafe[™] Advisory Board Panel to provide recommendations on metrics most helpful for centers, regardless of experience and size.

Medtronic

710 Medtronic Parkway Minneapolis, MN 55432-5604

Toll-free: 800.328.2518 Tel: +1.763.514.4000 LifeLine
CardioVascular Technical Support
Toll-free: 877.526.7890
Tel: +1.763.526.7890
rs.structuralheart@medtronic.com

©2022 Medtronic. All rights reserved. Medtronic, Medtronic logo, and Engineering the extraordinary are trademarks of Medtronic. All other brands are trademarks of a Medtronic company.

UC202304065 EN 09/2022